

Oakland County Business Resource Network

Do Your Employees Need Help? Let us help you help them

Good employees are invaluable and keeping them is a priority.

Oakland County Michigan Works! has partnered with the Oakland Livingston Human Service Agency (OLHSA) to offer the Business Resource Network (BRN), which directly addresses employee turnover and disengagement at employers with 500 or less team members.

The BRN is an employer-led solution with a common interest: employee retention. Our network of businesses have access to a success coach that connects employees with a variety of barrier-busting resources, enabling them to reduce stress, and stay engaged and employed.

Joining the BRN will allow the program success coaches to prioritize employee retention at your company, enabling your Human Resources team to focus on recruiting and filling your company's open positions.

Oakland County is but one of several areas around the state with BRN programs.

How does the BRN program work?

Company's employees have access to an assigned OLHSA success coach. She works with employees on an individual basis, connecting them with the services they need. The goal is to keep your employees happy and on the job.

Questions? Contact:

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The Business Resource Network addresses a broad range of employee needs:

- Goal Setting
- Stress Management
- Affordable Child and Dependent Care
- Public Benefits
- Affordable Loans
- Relationship Management
- Substance Abuse
- Transportation Concerns
- Housing/Foreclosure Assistance
- Hardship Loan and Saving Programs
- Financial Budgeting and Counseling
- Workplace Stability
- Other Related Issues

The strategies and resources provided by the success coaches in similar programs can increase employee retention to 90 percent or higher,* saving employers \$3,500 or more** in training costs per replacement employee.

*ERN-USA 2019

**Six months of training at average wage

Role of Success Coach:

- Dedicated success coaching hours for each BRN member company
- Helps employees address work/life balance issues at root cause
- Connects employees to company, public and nonprofit resources
- Provides financial literacy and other essential training
- Manages employee issues from start to resolution
- Resource for HR professionals when addressing attendance and performance issues

Role of BRN Members:

- Meet as a group on a monthly basis
- Drive unique barrier-busting strategies, specific to the network
- Receive and evaluate program data
- Discuss trending issues and potential gaps
- Identify potential partners and develop resources to address trends
- Community partner updates and presentations, if requested



At Your Service

Open Mon – Fri, except for state holidays
Call to Schedule an Appointment

Oakland County Michigan Works! provides a broad range of career management, training and job placement services for clients at locations across the county:

Novi (248) 926-1820
31186 Beck Road
Novi MI 48377

Southfield (248) 796-4580
21415 Civic Center Drive, Suite 116
Southfield MI 48076

Oak Park (248) 691-8437
22180 Parklawn Street
Oak Park MI 48237

Troy (248) 823-5101
550 Stephenson Highway, Suite 400
Troy MI 48063

Pontiac (248) 276-1777
1850 North Perry Street
Pontiac MI 48340

Waterford (248) 617-3600
7500 Highland Road
Waterford MI 48327

A Proud Partner of the American Job Center Network

Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities. | Michigan Relay Center or 711

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