

Oakiand County Michigan







Fiscal Year ending September 30, 2009

Prepared by

Department of Management & Budget

Laurie Van Pelt, Director





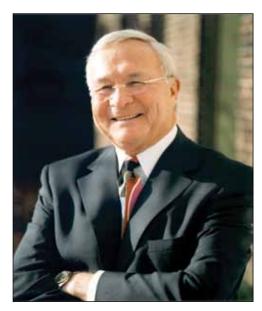






To the Citizens of Oakland County:

I am pleased to present the Financial Summary for Fiscal Year 2009. Each year the County of Oakland publishes a document called the Comprehensive Annual Financial Report (CAFR). This report contains financial statements for the County, which are prepared in accordance with Generally Accepted Accounting *Principles (GAAP) and the* standards and guidelines set by the Governmental Accounting Standards Board. The CAFR also includes an

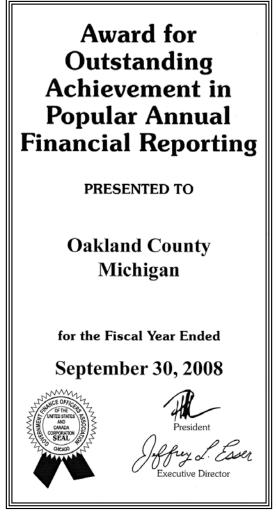


independent auditor's report which states the information contained in the financial statements has been reviewed by the firm, and with reasonable assurance, the financial information is complete, presented accurately, and in the correct format. To meet GAAP requirements, much of the information in the report is technical and complex, resulting in a document that is not very user friendly for the average person. This financial summary has been prepared to provide a less technical discussion of County finances. It also includes a brief discussion of select County programs and initiatives. Hopefully, this document will help Oakland's residents gain a better understanding of County government.

I am also pleased to announce Oakland County's Financial Summary for 2008 has received the prestigious Popular Annual Financial Report Award from the Government Finance Officers Association of the United States and Canada, which is detailed on page two of this document.

Once again, the intent of this report is to portray financial information presented in the CAFR using more easily understood terms. It is not intended to replace the CAFR, which is available from the Department of Management and Budget. It is designed to assist those who want or need a less technical overview of the County's financial activities.

L. Brook's Patterson Oakland County Executive



GFOA Award Presented

The Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to Oakland County for its Popular Annual Financial Report for the fiscal year ended September 30, 2008. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious national award recognizing conformance with the highest standards for preparation of state and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. Oakland County has received a popular award for the last twelve consecutive years (fiscal years ending 1997-2008). We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to the GFOA.

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Commissioners

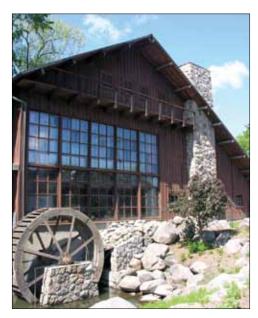
City/Twp. of Residence

Tim Burns	Clawson
Kim T. Capello	Novi
Eric Coleman	Southfield
David Coulter	Ferndale
Sue Ann Douglas	Rochester
Marcia Gershenson	Bloomfield Hills
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Shelley G. Taub	Bloomfield Twp
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Helaine Zack	Huntington Woods

AN OVERVIEW OF OAKLAND COUNTY

Incorporated in 1820, Oakland County covers an area of approximately 910 square miles with a population over 1.2 million. The County's reputation as a world class community is due not only to its renowned business environment, but to many attributes that contribute to an excellent quality of life. Oakland offers unsurpassed natural beauty, thriving downtown communities, top-notch schools, first class entertainment venues and state-of the-art medical facilities which make it a great place to live, work, play and learn.

Oakland has a reputation as home to many of the region's top educational facilities. There are multiple institutions of higher learning located in the County, including the highly regarded Oakland University.



Cultural entertainment venues include the popular Meadow Brook Theatre as well as the Meadow Brook and DTE Energy Music Theaters. The County's museums include the world-renowned Cranbrook Academy of Art Museum, the Cranbrook Institute of Science, the Motorsports Hall of Fame and Museum



and the W. P. Chrysler Automotive Museum. The Holocaust Memorial Center, in Farmington Hills, is the nation's first freestanding museum dedicated to the memory of the Holocaust. The Detroit Zoo is also located in Oakland County with 125 acres of naturalistic exhibits including the unique "Arctic Ring of Life" polar bear exhibit.

For sports fans, the Palace of Auburn Hills is home to the NBA's Detroit Pistons. The Palazzo di Bocce offers 10 championship quality Bocce courts and a fine Italian restaurant. Golf enthusiasts enjoy numerous public and private golf courses, some of which have hosted the prestigious Ryder Cup, PGA U.S. Open and LPGA U.S. Open. In addition, three major downhill ski areas operate within the County.

Shopping opportunities also abound - Oakland County has an extensive collection of malls and shopping centers ranging from the small village shopping district to multi-floor enclosed malls found in most major cities.

Car enthusiasts enjoy annual events like the Woodward Dream Cruise which is the world's largest one-day celebration of the car culture and the Meadow Brook Concours d'Elegance where a selection of the world's finest classic automobiles and motorcycles are displayed on the beautiful grounds of Meadow Brook Hall, a historic auto baron's mansion on the campus of Oakland University.

Other popular annual events include the Michigan Renaissance Festival, the Art & Apples Festival and Quake on the Lake, a premier summertime event featuring hydroplane racing. In addition, Arts, Beats & Eats, a four-day food, arts and entertainment festival is held each Labor Day weekend.

Oakland County has a unique blend of cities, towns and villages to fit any lifestyle. Oakland's communities range from villages, like Milford, with quaint downtown shopping districts to cities like Birmingham with upscale shops, restaurants, art galleries, theatres and nightclubs. For those enjoying a quieter pace, the County has many rural areas and lake communities. No matter where they live, residents are never more than a 20-minute drive or walk from the nearest park, nature trail or lake. Oakland County contains more than 89,000 acres of recreational property, more than 1,400 lakes and the headwaters of five major rivers within its borders.

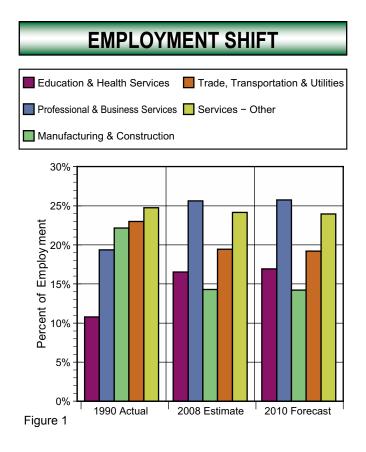


Oakland County's Economy

Oakland County is traditionally one of the most prosperous local economies in the United States – as attested by its status as only one of 49 counties among 3,111 (1.6 percent) nationwide with a bond rating of AAA. However, dire economic situations during the past decade cost the County a large segment of its automotive workforce and tested the County's ability to diversify its economic strength. Automobile manufacturing giants Chrysler and General Motors filed Chapter 11 bankruptcy in 2009, as well as several major tier one auto supplier companies. In the wake of these events it is likely that several other supplier companies will follow suit. Although the entire country has felt the negative economic impact of the demise and subsequent restructuring of the auto industries, it is most severely observed in Southeast Michigan.

Diversifying the economic base will not make Oakland County recession proof; however it will ensure the County's resistance to future recessions. Sparked by the creation of innovative programs such as Automation Alley and Emerging Sectors, Oakland County is continuing to transform from a traditional industrial economy to a knowledge-based economy. Such initiatives are supporting the County's economic resiliency and proving its ability to embrace change.

Despite significant job losses, certain sectors show promise as the County continues to transition away from an industrial



economy, specifically the areas of health care and social assistance. Figure 1 presents this shift in employment sectors by major industry category.

Enhanced by Oakland's dynamic economic development programs and despite recent downturns in the local economy, Oakland County remains a favorable location for businesses. Currently 60% of Fortune 500 companies and 50% of Global Fortune 500 companies have business locations in the County. Oakland County is also Michigan's leading center for international commercial activity with over 700 companies representing 33 countries. Of the foreign-owned firms in southeast Michigan, 67% are located in Oakland County.

The April 2009 Oakland County Economic Outlook report, prepared by the University of Michigan, forecasts job losses of 9,890 in 2010 and an increase of 982 in 2011, This follows the loss of 24,534 jobs in the private sector in 2009. Figure 2 illustrates this trend and a forecast for 2010 and 2011.

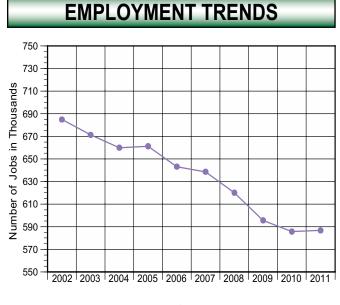
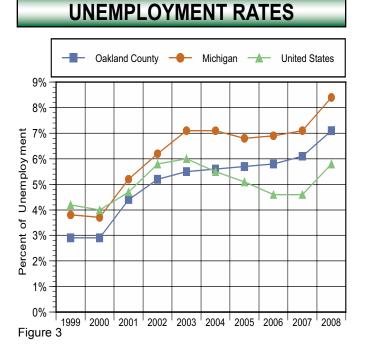


Figure 2 (Private Employment)

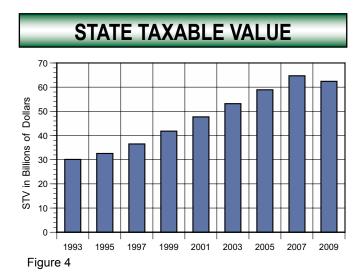
In September 2009, Oakland's unemployment rate was 15.6%. For the first time in recent history, it was higher than both the national average of 9.5%, and State of Michigan's 14.8%. Unemployment rates for the past decade are illustrated in Figure 3.

Oakland County's Tax Base

Though Michigan has not yet recovered from the last recession, a new national recession hit with record-setting numbers of home foreclosures and declining property values.



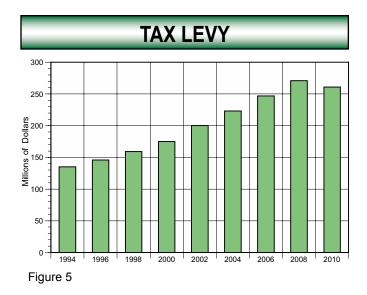
However, the past decade has produced a 42% increase in the true cash value and a 49% increase in the taxable value of real and personal property in the County since 2000. During this period, the County exercised a prudent and conservative approach to tax revenues by controlling the millage rate levied on the tax base. The County millage rate for the July 1, 2009 property tax levy remained at 4.19 mills for operations. In fact, Oakland County has one of the lowest total county rates in the State of Michigan. However, beginning in 2008 property values plummeted in response to the collapsed real estate market; historical data shows the County has not experienced such an event in more than 40 years. The resulting decrease in taxable value and subsequent decline in tax levies are depicted in Figures 4 and 5.



Oakland County's Financial Condition

The County's elected officials and staff have developed policies and procedures to ensure Oakland County government has the fiscal stability to maintain quality services, regardless of the local economic composition. It is County policy to fund ongoing operations with recurring revenues, rather than through the use of fund balance or issuance of debt. This prudent discipline ensures that structural budget difficulties do not develop. To further enhance long-term financial planning, the County has expanded its two-year budget to a three-year budget.

Additionally, fiscal stability is enhanced through the annual budget process which appropriates for full utilization of the County's 4,317 authorized positions. Should vacancies occur or positions be filled at a level lower than authorized, the resulting favorable variance falls to fund balance.



The County's diverse economic base, strong financial operations and financial management, coupled with strong reserves and a moderate debt burden have allowed the County to maintain the highest bond rating achievable, AAA, from both Standard & Poor's and Moody's Investor Services, Incorporated. This rating allows the County to borrow at the lowest possible interest rate, saving the County millions of dollars in future borrowing costs. Local municipalities can also utilize the County's bond rating to borrow funds.

The General Fund is the County's principal operating fund, recording the operations of typical governmental functions. A favorable General Fund balance is an indicator of a healthy operating environment. Since 2000, Oakland County's general fund balance has increased by a total of \$63.3 million. The issuance of debt is also limited. Debt is only issued after other sources of funding (operating budget, existing fund balance, etc.) have been explored. The County has the authority to

issue up to \$6.8 billion in debt (10% of its State Equalized Value); however, the actual outstanding debt is \$834.92 million, 12.3% of the permissible amount. Figure 6 provides a historical view of the County's General Fund balance.

Many other types of funds are used in accordance with Generally Accepted Accounting Principles (GAAP) to record the programs and services provided by the County. Special Revenue funds are used to record the activities that receive monies for restricted purposes such as Public Health, Friend of the Court and all grant-funded activities. Debt Service funds record the transactions related to the assessment of tax levies and payment of principal and interest of longterm debt, usually bonds. Capital Project funds account for the purchase or construction of major capital facilities, like buildings, drains and sewer projects. Enterprise funds account for functions that are financed primarily through user charges and operate similar to businesses, such as the airports, water and sewer operations and the parks. The overall revenues and expenditures for County functions illustrated in Figure 7 (opposite page) are derived from Governmental and Proprietary Fund Statements presented in the Comprehensive Annual Financial Report (CAFR). The Revenue Trends graph provides a 5-year history on County revenue sources. Please note that Intergovernmental Revenue includes federal and state grants as well as other intergovernmental revenue. The Expenditure Trends graph shows expenditures by major activities within the County. To avoid duplication of transactions, Internal Service fund revenues and expenditures have not been included in these totals. Also, the funds of the component units (Road Commission and Chapters 20 & 21 Drainage Districts) are not presented as these services are provided by other County entities. However, General Fund transfers to the Internal Service funds are included as expenditures to more accurately reflect the use of County tax revenues.

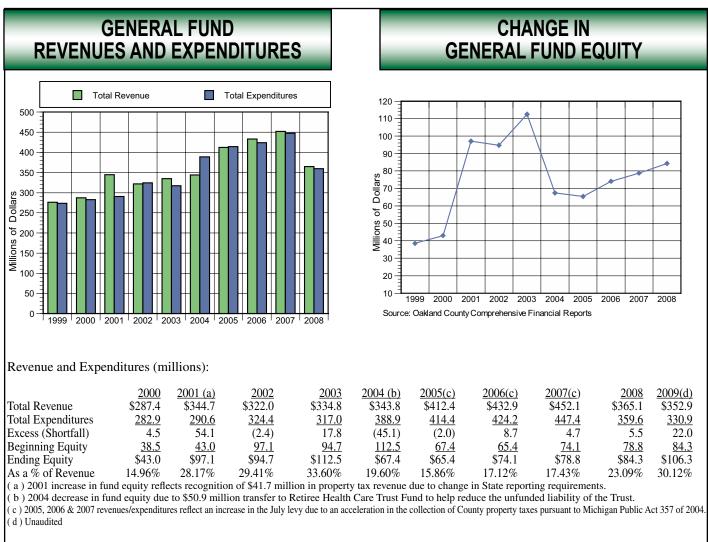
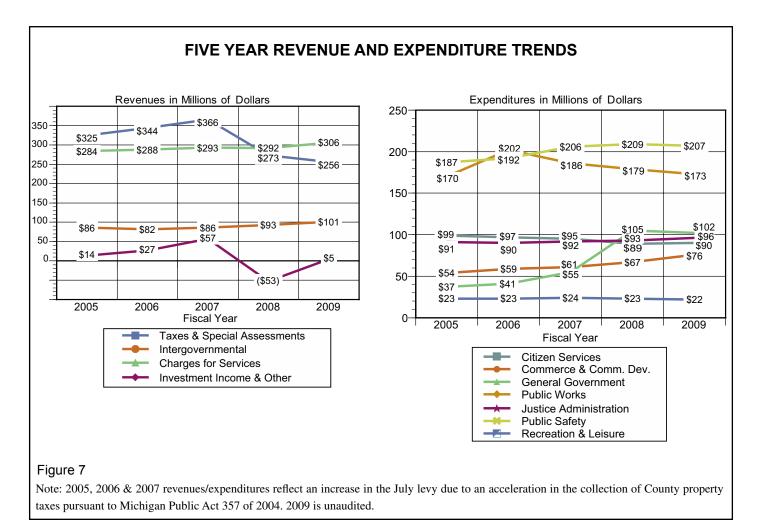


Figure 6



Revenues

The distribution of County revenues are illustrated in Figure 8 and defined as follows:

<u>Taxes</u>: The County's actual property tax for General Fund operations is based on a rate of 4.19 mills which is less than the maximum authorized millage rate of 4.2240 mills. Parks and Recreation is also supported by taxes of .2415 mills and is reported as an Enterprise fund.

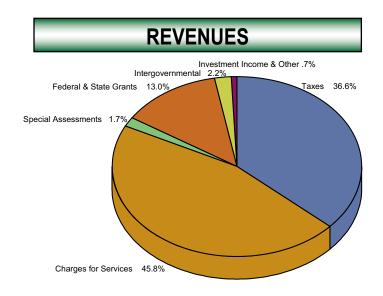
<u>Special Assessments</u>: Funds received from charges to parties benefiting from the County's drainage systems, lake level controls and lake improvements.

<u>Federal and State Grants</u>: Restricted funding provided by federal or state governments.

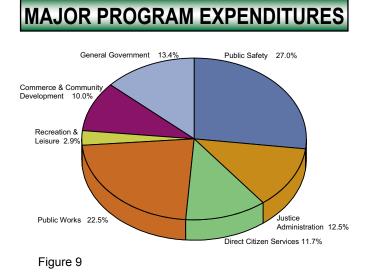
<u>Other Intergovernmental</u>: Revenue from state or local governments in the form of shared revenue or reimbursements.

<u>Charges for Services</u>: Revenue from fees received for purchased services.

<u>Investment Income and Other</u>: Interest on investments, revenue from rebates, refunds of prior year's expenditures, transfers in from other funds and miscellaneous sources.







Expenditures

For presentation purposes, County expenditures were broken into seven broad program areas: General Government, Public Safety, Justice Administration, Recreation and Leisure, Direct Citizen Services, Commerce and Communinity Development and Public Works.

<u>General Government</u> includes all areas of the the County involved in the administration and financial aspects of County business. Included in this program are the County Executive, Board of Commissioners, Treasurer, Management and Budget, Human Resources and Central Services Departments. The Election Division, which oversees countywide elections and records Board of Commissioners' minutes, is also included.

<u>Public Safety</u> consists of all aspects of law enforcement including the Sheriff's Office, Community Corrections, Probation, Children's Village, Homeland Security and some Circuit Court programs. It also includes Animal Control, which has investigative and enforcement responsibilities, and Information Technology programs that support local community law enforcement.

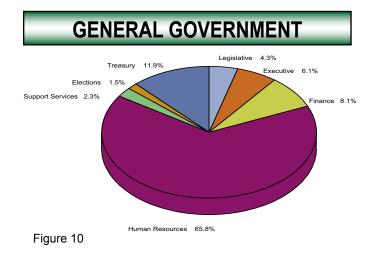
<u>Justice Administration</u> includes the Circuit, 52nd District and Probate Courts as well as the Prosecuting Attorney's Office. The County Clerk, the official recorder of County records and Clerk to the Circuit Court, is also included.

<u>Recreation and Leisure</u> includes services that promote recreational, leisure and cultural activities for County citizens which are provided by Parks and Recreation, the Libraries and the Office of Arts, Culture & Film.

<u>Direct Citizen Services</u> represents all areas which provide direct services to individual citizens. Included in this program are Health and Human Services and Public Services Departments and various County Clerk, Prosecutor, Board of Commissioners and Circuit Court services.

<u>Commerce and Community Development</u> reflects all efforts to promote and sustain a strong business and economic climate, a healthy environment and vibrant communities. The Department of Economic Development and Community Affairs, Water Resources Commissioner, Register of Deeds and Equalization provide services in this area.

The final program, <u>Public Works</u> refers to all operating systems that form the infrastructure of basic County functions. Included are Facilities Management, Aviation & Transportation, Water Resources Commissioner, Information Technology, the majority of capital projects and all debt service expenditures associated with each program.



General Government

Treasury: The Treasurer is custodian of all County funds. There are three guiding factors in the investment of these funds: ensuring the safety of Oakland County's funds, maintaining sufficient cash flow to meet the County's payment requirements and maximizing the investment return. These objectives have been consistently met by the Treasurer's Office. Through prudent investment practices, the County's short-term portfolio consistently exceeds the short-term U.S. Treasury market. At fiscal year end September 30, 2009 the County's short-term portfolio was, in fact, outperforming the US Treasury benchmark by 1.492%.

Executive / Legislative / Finance / Human Resources: Oakland County's strong financial position reflects strict adherence to policies and practices that insure a balanced budget, healthy fund balances and low debt. Much of its success is a result of a focus on long-term financial planning. In 2009, a significant enhancement to this planning process was made by expanding the biennial budget to a triennial budget. This forward-looking focus enables the County to anticipate problems and take action in advance of major budgetary fluctuations.

This long-term focus has become even more crucial as governments locally and nationally struggle to survive given the current economic environment. Oakland County has been proactively addressing these issues for several years by restructuring and downsizing through business process reengineering, retirement incentives, hiring freezes, fringe benefit changes, privatization of some programs, as well as reducing or closing some programs.

Oakland County's financial planning practices have ensured a balanced County budget during this time of extraordinary budget challenges and emerged even stronger financially, maintaining its AAA bond rating. In 2009, Oakland was the only county in Michigan given this rating along with a "stable outlook", largely due to its management practices which include a three-year budget plan and efforts to diversify its economy during the downturn in the auto industry.

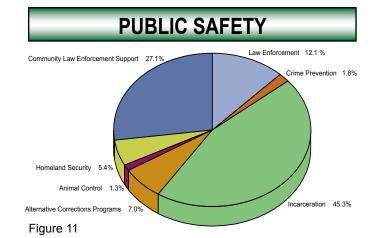
Oakland County budget documents have been available for public viewing via the County website for many years; however in 2009 the financials website was enhanced for the purpose of increasing transparency in government spending. The financial transparency website now includes monthly financial reports for which citizens can sign up to be automatically notified by email when new information and reports are published.

Elections: In 2009, the Clerk's Office launched an online Election Reminder Service, believed to be one of the first such services in the country at the county level. Voters can sign up for special emails alerting them to upcoming elections throughout Oakland County. The email notification includes a list of all jurisdictions holding elections on a given day as well as special links to the County's Elections website where local polling locations, candidate lists and ballot proposals can be found. A link is also provided for use on election night to access results through their online election reporting system.

Additionally in 2009, two training DVDs were produced to assist voters and election workers. The Voter Outreach Video informs new and seasoned voters of recent changes at the polls, including special ballot-marking devices for voters with disabilities. The DVD was distributed to local groups including schools, libraries, senior centers and local municipalities. The second DVD was created to help train new precinct workers.

Public Safety

A major goal for the County is to insure a safe environment for residents. As a result of this focus, many initiatives have been implemented to protect citizens and their communities.



Law Enforcement: Beginning in January 2009, the Sheriff's Office became the base of operations for a new Federal Bureau of Investigation (FBI) supervised initiative aiming to significantly reduce criminal gang activity in Oakland County. The Oakland County Violent Gang Task Force (OCVGTF) is comprised of law enforcement officers from federal, state and local agencies including the FBI, U.S. Drug Enforcement Administration (DEA), U.S. Immigrations and Customs Enforcement (ICE), Michigan State Police, Pontiac, Bloomfield Township, Waterford Township and Auburn Hills Police Departments as well as the Oakland County Sheriff's Office. Since its inception, the OCVGTF has been actively investigating gang activity in Pontiac and the surrounding areas. In that time, the task force has identified over 175 active gang members, affected or assisted in the arrest of 32 offenders in addition to the forfeiture of nearly \$20,000, confiscation of guns, recovery of stolen equipment and substantial seizures of illegal drugs.

Community Law Enforcement Support: In May 2009, due to increasing demand, the Sheriff's Office assumed responsibility of the RESULTS Drug and Alcohol Testing Program formerly administered through Community Corrections. The program was originally designed to monitor court-ordered abstinence from substances of abuse. The Sheriff's Office was able to add extended office hours including weekends where next business day results are processed in their state-of-the-art forensic lab. In addition to court-ordered testing, drug and alcohol testing is now available for a fee to the general public.

In 2009, the Sheriff's Office launched Operation Medicine CabinetTM, a program designed to address the problem of prescription drug abuse. The program is run at no cost to taxpayers and encourages citizens to properly dispose of unused or expired prescription drugs to prevent illegal use, theft, accidental ingestion by children and pets or identity theft from labels. The program also strives to educate people of

the possible danger of improper disposal which can lead to a contaminated water supply. The medications may be dropped off at the Sheriff's Office and participating substations, as well as the Royal Oak Police Department. For hours and questions on the collection process, please visit www.oaklandsheriff.com.



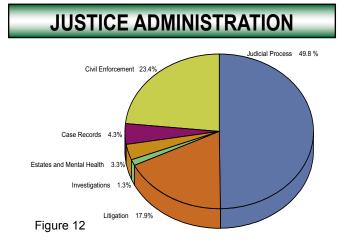
Incarceration: In 2009, with grant funding, the Sheriff's Office was able to expand their post-book jail diversion Jail Alliance with Support (JAWS) Program. This voluntary program is for male and female inmates with co-occurring substance abuse and mental health disorders who are motivated for change and positive growth. Once admitted into the program, participants are familiarized with the program criteria and their responsibilities. JAWS was enhanced to include services from several community partners and is designed to provide interventions that focus on building family relationships, parenting skills, trauma and abuse. Emphasis is placed on preparing for and placing the individual in appropriate community-based services to meet their identified needs. The program also facilitates development of a coordinated reintegration plan acceptable to the Court, to encourage and permit an accelerated return to the community.

Alternatives to Incarceration: A number of alternatives to incarceration have been developed for the punishment and rehabilitation of nonviolent offenders. Some of the programs are in lieu of jail time and assist in reducing prison and jail overcrowding.

Community Corrections Specialists are responsible for supervising defendants charged with crimes before their cases are adjudicated. Each month, approximately 400 pretrial defendants report, at least weekly, via telephone to one of these specialists who must verify compliance with court-ordered conditions and document results for future reporting. The procedure is labor intensive and assumes that all clients require the same level of supervision. Additionally, defendants could only call during normal business hours, which was not conducive to those who work non-traditional hours. In 2009, an Automated Telephone Reporting System (ATR) was implemented with grant funding. The ATR is an internet-based monitoring system designed to greatly improve workflow efficiencies allowing staff the ability to focus on offenders with greater needs or who pose a higher risk to the community. Additionally, the ATR allows the flexibility for clients to call 24 hours a day, 7 days a week eliminating any telephone scheduling difficulties that could result in a violation for non-reporting.

Crime Prevention: Youth Assistance, the largest and oldest court based diversion program in the nation, was established to help youngsters stay out of the criminal justice system. The program is a partnership between the Courts, local communities, school boards, the private sector and thousands of volunteers. Youth Assistance sponsors parent training programs, mentoring programs, teen education workshops, drug and alcohol abuse prevention programs and many other services. In addition, professional caseworkers meet with children and families for short-term counseling and intervention to help build strong families and keep children out of the criminal justice system. Referral sources include police, schools, parents and the Circuit Court.

Another program, U-Turn (Turn Your Life Around), is a partnership between Youth Assistance and the Sheriff's Office intended to educate youth and parents about the consequences of crime and the realities of prison life. The program reinforces the value of making smart decisions, such as staying in school, abstaining from drugs and alcohol and making wise choices about peers. The U-Turn program gives participants an opportunity to view the Oakland County jail facilities and experience face-to-face encounters with deputies and selected inmates who talk to the youth about the repercussions of criminal behavior.



Justice Administration

Oakland County's justice administration services have undergone numerous changes in the past few years to address the ever changing issues facing the criminal justice system. **Judicial Process**: The Circuit and Probate Courts have implemented a Teleconferencing program entitled Judge On-Line. This service is being offered as an alternative to face-toface court hearings. It is designed especially for scheduling, status, pretrial and settlement conferences, as well as motion hearings and other court proceedings at the discretion of the presiding judge. Parties and attorneys may appear for these court events from work, home and while on vacation for a non-refundable \$30 convenience fee. The service is expected to save attorneys and litigants travel time and fuel costs and help manage the court docket more effectively.



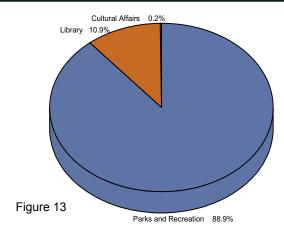
The Circuit Court also conducted several court proceedings via video conferencing in 2009. Video conferencing was used in several different situations which included taking testimony from a witness in a criminal trial, conducting a civil trial with a plaintiff who was incarcerated in the Michigan Department of Corrections system and sentencing of a criminal defendant who was arrested and held in a Phoenix, Arizona jail in lieu of extradition back to Oakland County. These and other such videoconferencing events enabled the court to save several thousands in taxpayer funds and to move toward its goal of having video conferencing capabilities in all 19 circuit courtrooms.

In 2009, the Circuit Court revised their jury procedures and no longer call jurors in on Fridays. Judges who wish to start trials on Fridays are able to select a jury earlier in the week and have them report back when the trial begins. By making this proactive change, along with increased use of technology in many areas, the Court has made an effort to cut costs, be "leaner and greener" and is still able to handle the same number of trials.

Estates and Mental Health: During 2009, Probate Court Services developed a pilot program utilizing video conferencing technology for mental health petition hearings regarding criminal defendants who have been found incompetent to stand trial or not guilty by reason of insanity. The project is a collaboration between Probate Court, the County's Department of Information Technology, Sheriff's

Office and the Michigan Department of Community Health's Center for Forensic Psychiatry (CFP), which is responsible for treatment of these individuals. The use of this technology allows patients to remain in Ann Arbor, where the CFP is located, and attend hearings by video with their attorney. The immediate benefits of not transporting patients to and from the Court for hearings are twofold: less disruption for the patients and reduction in associated transport trips by the Sheriff's Office.





Recreation and Leisure

Oakland County has both abundant and diverse recreational resources, including an expansive network of trails, parks and open space that provide a unique recreational experience for its residents and visitors.

Parks and Recreation: The 13 Oakland County Parks contribute to the quality of life that attracts residents and businesses. In 44 years, the parks system has grown to more than 6,500 acres with 68 miles of natural and paved



trails for hiking, running and biking and serves 1.5 million visitors annually. The Oakland County Parks offer a wide variety of year-round recreation opportunities including camping, swimming, boating, golfing, cross-country skiing, snowshoeing and ice fishing. Recreation Programs and Services delivers recreation directly to residents with a rock climbing tower, puppet mobile and workshop and inflatable obstacle courses in addition to GO! Adventures such as kayaking and geocaching. For more information, call 1-888-OCPARKS or visit DestinationOakland.com.

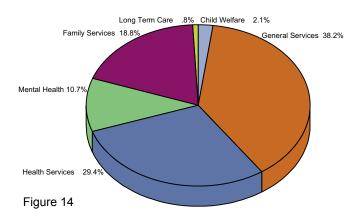


Arts, Culture and Film: When Michigan approved aggressive tax incentives in 2008 to entice Hollywood filmmakers to the state, Oakland County sprang into action. One of the county's first initiatives was the creation of Oakland County Film which promotes the county as a premier filming location and helps local production companies get work. The organization helps existing Southeast Michigan companies as well as startups by connecting film, video and digital production companies with specialists in the area. In addition, Oakland County Film provides location services and serves as a resource for the county's 61 cities, villages and townships. In 2009 alone, 14 films were shot in Oakland County, including the HBO film'You Don't Know Jack' which includes scenes filmed outside the Oakland County Courthouse.

Direct Citizen Services

General Services: The rising cost of health care and prescription drugs had an adverse effect on many County residents. The County Board of Commissioners and the National Association of Counties continue to offer a Prescription Discount Card Program for uninsured and underinsured residents of Oakland County. The card can be used to purchase prescription drugs that may not be covered by other health insurance providers. Program savings average 20% off drug purchases at 57,000 participating pharmacies and up to 50% on mail-order purchases. There are no age or income requirements and no enrollment fees. Since its inception in May of 2006, the program has provided users savings of

DIRECT CITIZEN SERVICES



2 million dollars. Residents can obtain cards from their local city, township and village offices, libraries, senior centers and select County offices or from their County Commissioner. The program was enhanced in 2009 by offering the option of printing cards directly from the internet for immediate use at any participating pharmacy.

Another program sponsored by the Board of Commissioners, the Oakland County Discount Dental Program, is designed to help the uninsured and underinsured save on out-of-pocket dental care expenses. Since June 2007, county residents have been able to apply for the discount card which costs \$6.95 per month or \$69 per year. The program gives members access to nearly 70,000 participating dentists nationwide with savings of 20% to 50% on most dental procedures. There are no age requirements, benefit maximums or claim forms to submit. Additional information can be found at www.ocdiscountdental.com.

The Adult Benefit Waiver Program (ABW) program is a health plan for individuals. This plan is not a service of the Oakland County government; however the Board of Commissioners have arranged for the health benefits to be made available to people who meet certain criteria. The service is operated by Oakland Health Plan, a not-for-profit organization. It covers visits to an assigned Primary Care Physician (PCP), referrals to specialists, referrals for outpatient diagnostic services and procedures and prescription drugs. This program is only available during open enrollment periods determined by the state of Michigan. Contact 888-654-2201 or visit www.oaklandhealthplan.org for more information.

Turbulent economic times can lead to increased cases of pet abandonment when owners can no longer afford to keep their pets. The mission of the Oakland Pet Adoption Center is to provide a temporary haven for animals until a permanent, loving home can be found. The shelter, which is the largest in Oakland County, takes in approximately 10,000 animals each year. Several special events are held throughout the year to promote public awareness and animal adoptions. Since 2008, the Pet Adoption Center has collaborated with the nonprofit organization, Teacher's Pet, which pairs dogs awaiting adoption with at-risk youth for 10-week training sessions. The student trainers teach basic obedience commands to the dogs while gaining a sense of accomplishment and responsibility for themselves. In 2009, groups of youth trainers from Oakland County Children's Village and Crossroads for Youth participated in and graduated from this program.

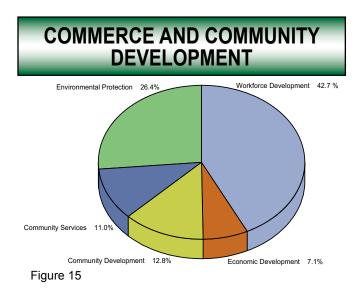
County Clerk/Register of Deeds: In 2009, a Mobile Office was established in an effort to reach out to the community. This pilot project, which operates with virtually no additional cost to taxpayers, offers convenient one-day stops throughout the county. Mobile Office employees set up in borrowed spaces in local libraries and are equipped with computers and printers to provide copies of documents at the time of service. Some of the services available through this program include certified birth, death and marriage records, marriage license applications, military discharge forms, notary public applications, passport photos and applications, copies of property records and deeds, voter registration and absentee ballot application forms.

Public Health: The Oakland County Health Division (OCHD) protects the community through health promotion, disease prevention and protection of the environment.

The County continues to address the epidemic of childhood obesity with a program designed to get children and their families moving and eating right. The purpose of the Count Your Steps program is to increase physical activity in children by encouraging behavior change with fun activities. In 2009, the program, a collaboration between the County Executive, Oakland County Health Division and community partners, provided nearly 20,000 pedometers to third and fourth grade students from 148 participating public, private & charter schools throughout the county resulting in over 1.3 billion steps walked.



For the last five years, as part of their public health emergency response plan, the Health Division has tested their ability to quickly activate a medication dispensing clinic by holding mass vaccination clinics for seasonal flu shots. In 2009, their years of preparation and practice paid off as the H1N1 Swine flu swept the country. The Health Division vaccinated over 54,000 people against H1N1 within a two month period, conducted ten mass vaccination clinics and distributed more than 253,000 vaccine doses to local hospitals, pharmacies and physicians. In addition, new functionality was added to the vaccine pre-enrollment system allowing citizens to select the time and clinic of their choice which improved efficiency and assisted in reducing lines.



Commerce and Community Development

The Commerce and Community Development function contributes significantly to the quality of life for County residents and creates an environment beneficial to business and industry.

Economic Development: The County Executive's Emerging Sectors program, a business development and attraction strategy, recognizes the importance of advanced technologies to ensure the continued growth and development of business in the county. Emerging Sectors identifies the top growth sectors and targets the top companies within each sector, prioritized by companies most likely to consider expanding their business into Oakland County. Since the program's inception in 2004, Oakland County has recognized over \$1.4 billion in new investment with over 16,000 new jobs created and nearly 6,900 jobs retained by 133 companies. The Emerging Sectors include development in high-tech fields such as alternative energy, biotechnology, homeland security, engineering technology and medical technology. In fact, the ongoing growth of Oakland County's health care industry led

to the launch of Medical Main Street, an initiative to brand the county as a thriving life sciences center. This initiative will build off of the exisiting 4,300 medical facilities, 80 plus medical device companies and 93,000 professionals who work in this sector.

In 2009, a new tool was created to help retain and attract Emerging Sector businesses. The Technology Planning Toolkit is a guidebook for local communities to use as they determine how local planning and zoning regulations can be modified to accommodate high-tech businesses in their areas. In an effort to move from a manufacturing-based economy to a knowledge-based economy, the Toolkit includes observations, recommendations and model language for communities to use in reviewing and modifying their plans, policies, ordinances and procedures. Also featured are trends that may impact future planning, such as an increase in the number of homebased businesses, decrease in demand for conventional office space and increased regional collaboration.

Many of Oakland County's high-tech businesses are part of Automation Alley, the eight-county, technologydriven association founded by the County Executive. The association, comprised of more than 1,000 members from business, education and government, offers its members key resources including business growth and innovation within a collaborative culture. Automation Alley has conducted numerous global trade missions to Europe, India, China, Mexico and Israel with support from the U.S. Department of Commerce. These trade missions have resulted in over \$140 million in contracts for the participating companies.

The Oakland County One Stop Shop is a central resource center providing citizens, businesses and local governments with access to planning and economic development information. One Stop Shop representatives have access to a wealth of information and experts to assist in making accurate, informed decisions about living, working and doing business in Oakland County. In addition, their geographic information database includes current parcel maps, aerial photography (dating back to 1963) and demographic information.



Oakland County Financial Services helps businesses grow by providing loan programs designed specifically for expanding companies, organizations and entrepreneurs. The Oakland County Business Finance Corporation (BFC) and the Oakland County Economic Development Corporation (EDC) assist companies in obtaining financing at favorable rates through the U.S. Small Business Administration (SBA) 504 Loan program and through the use of tax exempt revenue bonds. In 2009, BFC and EDC development projects totaled more than \$22.7 million and helped retain or create 482 jobs. Marketing efforts included radio ad spots on both WWJ and WJR .

Community Development: The dream of owning a home can become reality through the Oakland County Home Buyer Program. The program is aimed at helping low and moderate income families take ownership of vacant, foreclosed single family homes and condominiums as their primary residence. Homebuyers with incomes at or below 120% of Area Median Income (AMI) are eligible for assistance. They must also have a credit score of 620 or better, have a sustained income with a two year history, be lawfully in the United States, and have no history of bankruptcy or foreclosure within the last 36 months.

Through this program, Oakland County provides no-interest loans for down payment assistance, closing costs, home improvements or other financing. The homebuyer must prequalify for a fixed rate mortgage loan from a lending institution. This loan represents 51% of the purchase price. Oakland County finances the remaining 49% of the purchase and rehabilitation costs up to \$100,000. The homebuyer must provide \$2,000 to initiate the purchase and only pays on the conventional mortgage obtained from their lender. Payment on the down payment and home improvement loans is deferred until the property changes ownership.

The program is funded through the U.S. Department of Housing and Urban Development's (HUD) Neighborhood Stabilization Program (NSP) and covers select Oakland County communities who do not receive funds directly from HUD.

Workforce Development: As Oakland County's economy becomes increasingly knowledge-based, high-paying, lowskill jobs are being replaced with career opportunities that require technical skills and a good education. Not all of these jobs require a four or even a two-year college degree. Another option, apprenticeships, can prepare employees for good paying jobs that provide excellent benefits. An apprentice, for example, can qualify for jobs in the skilled trades, culinary arts, health care or social service sector while working, earning wages, receiving on-the-job training and attending classes at a community college or an apprenticeship school. A booklet entitled "Apprenticeships in Oakland County and Southeastern Michigan" provides information about many occupations for which apprenticeships are available. The booklet is available on the Workforce Development website at http://www.oakgov.com/workforcedev/info_pub/.

In 2009, a two-year study was completed which identifies top jobs and skills needed for employment at Emerging Sector companies. The primary purpose of the Skills Needs Assessment Project (SNAP) was to provide workforce developers and educators with a better understanding of the skills and competencies job seekers need in order to satisfy Emerging Sectors workforce demands. The report gives educators and employers a road map to develop courses and certification programs that will prepare the work force of the future. The complete SNAP report is also available on the website.



The Main Street Oakland County (MSOC) program is the first county-level Main Street program in the United States to be admitted to the National Trust for Historic Preservation, a private, nonprofit membership organization dedicated to saving historic places and revitalizing America's communities. The program, now in its 10th year, provides technical assistance to communities in establishing and maintaining successful revitalization programs. The economic return on investment generated by the program continues to build. To date, downtown areas in the Main Street program have generated \$538 million in public and private investment. Currently, eleven communities (Farmington, Ferndale, Franklin, Highland, Holly, Lake Orion, Ortonville, Oxford, Pontiac, Rochester and Walled Lake) are participating in this economic development and community planning program.

Environmental Protection: Oakland County is rich in natural resources. Abundant water resources and pristine natural areas are essential components of Oakland County's natural heritage, and make a strong contribution to the County's quality of life and economic vitality.

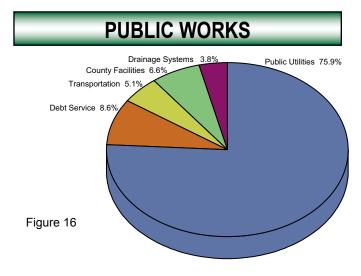
The Oakland Brownfield Initiative facilitates the revitalization of Brownfield properties. Brownfields are properties with perceived or real environmental contamination that prevents a site from being fully utilized. The area's extensive manufacturing history has left Oakland County with several abandoned Brownfield commercial and industrial sites. Water quality and groundwater contamination are major concerns considering the number of homes that rely on private water systems. Assessment and cleanup of Brownfields allows the county to expand and continue its efforts to assist, encourage, and facilitate the redevelopment of these sites to meet the needs of its residents. In addition to promoting industrial and commercial redevelopment, Brownfield projects have converted industrial waterfronts to riverfront parks, landfills to golf courses, rail corridors to recreational trails, and gas station sites to housing.

In 2009, Oakland County was awarded a \$1 million grant from the United States Environmental Protection Agency (EPA) to help local communities and developers perform environmental assessments to determine if certain property is a contaminated parcel of land. The Oakland County Brownfield Coalition (OCBC) communities of Farmington Hills, Ferndale, Hazel Park, Madison Heights and Pontiac will each receive \$100,000, with the remaining \$500,000 to be used in other Oakland County communities.

The County's North Oakland Household Hazardous Waste Consortium (NO HAZ) program strives to protect the



environment through the proper disposal of hazardous waste. NO HAZ provides a regular, reliable and easily accessible collection service allowing residents a safe and environmentally responsible way to dispose of household hazardous waste. Four collections were held in 2009 resulting in record numbers for the program. Over the last seven years, more than 18,800 households have participated in the program, resulting in the recycling and proper disposal of over 1.9 million pounds of hazardous material. For additional information please visit www.nohaz.com.



Public Works

Dependable public works systems and a solid infrastructure are necessary to support a growing economy and community. Oakland County has been at the forefront of implementing systems to meet these needs.

Facilities: In 2009, Oakland County received a \$4.8 million grant from the U.S. Department of Energy for the purpose of improving energy efficiency. These funds will be utilized over the next three years throughout the County. Projects include an energy audit to identify savings opportunities for the County's 40-plus buildings in addition to replacing caulking and weather stripping on windows and doors, replacing windows and lighting, modifications to the heating, ventilating and cooling system (HVAC) and pump optimization for water and sewer pumping stations. A portion of this funding will also be used for the new Oakland County International Airport (OCIA) Terminal building which will incorporate several locally produced emerging energy technologies, such as a photovoltaic roofing system, a wind turbine for electrical generation, and a solar powered building sign. The new building will also incorporate LEED Certification practices for green building including a hybrid HVAC / geothermal field, extra roof insulation, energy efficient lighting systems, solar hot water heating and triple glazed windows.

Advanced Technology: Oakland County continues to focus on the development of its eGovernment initiative using stateof-the-art technology to bring government together with citizens, businesses and educational communities. In 2009, the County's email and digital subscription service was enhanced by expanding the service to local municipalities free of charge in an effort to improve communication to residents and businesses throughout the County. Subscribers to this service receive timely information from all levels of local government. Nearly 160 subscription options are available from a single sign-up page; with 22 offered as mobile/wireless alerts. Subscription topics include public safety, special events, parks and recreation activities, flu shots, pet adoptions and more. The County recently rolled out the service to the Sheriff's Office and its 12 community substations, where they are using it to send "most wanted" notices, news updates and emergency alerts. The service also aims to save taxpayer money by eliminating printing and mailing costs during these difficult economic times.

In addition, Oakland was named the most digitally advanced county in America in 2009 by both the Center for Digital Government and NACO, the National Association of Counties.

Oakland County Website

A wealth of information on County services is available on the website at www.oakgov.com. Copies of this document as well as the County's Line Item Budget, Program Budget and Comprehensive Annual Financial Report are also available in pdf format on the website.

Comprehensive Annual Financial Report

Complete financial statements of Oakland County, with additional demographic and economic information, are provided in the County's Comprehensive Annual Financial Report. The document is available in pdf format on the County website. A printed version of this report can be viewed at the following location:

> Oakland County Research Library 1200 North Telegraph Building 14 East Pontiac, MI 48341-0453

Photo credits:

Michael Zack Lacy Skidmore

