



HELP STOP ILLEGAL FIRE HYDRANT USE!

Fire, Police, Public Works, and the Oakland County Water Resources Commissioner's office (WRC) are the only entities who may operate a fire hydrant legally. Use of fire hydrants by anyone else is illegal by local ordinance and enforced by local law enforcement agencies.

This ordinance protects your drinking water, reduces water quality complaints and ensures the use of water for fire protection. Hydrants that are used illegally may be damaged or may freeze, causing the fire hydrant to be inoperable during an emergency. The water theft and the cost of the fire hydrant repairs will be charged to the water system and could potentially increase the water rates for all customers.

Please contact your local Fire Department, Police Department, or the WRC at (248) 624-6366 if you witness illegal fire hydrant use or any questionable water use.

MANHOLE COVERS



A manhole cover serves an important purpose and must be visible. If you have one in your yard, do not cover it with

land-scaping materials or mulch. Maintenance personnel need to access the cover in order to perform a variety of jobs related to your sewer or water distribution system. Covering the manhole cover could mean increased costs and could even impede emergency situations.

CURB STOP LIDS

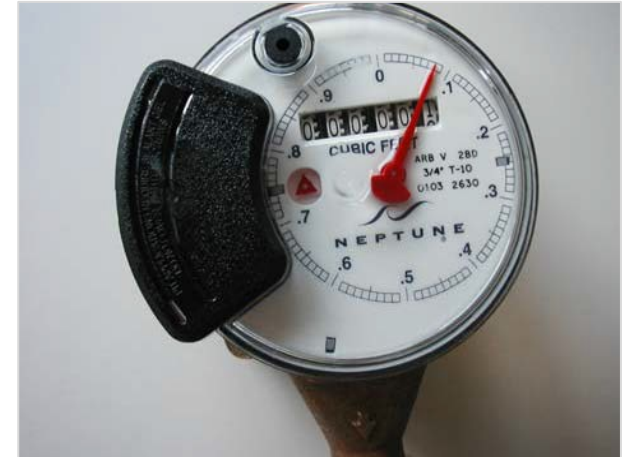
The photo to the right is a four-inch round lid that covers a valve called a curb-stop. The valve is buried below the ground to protect it from freezing.



When a repair to the water system is needed the valve can be closed to stop the flow of water into your home. This lid should be kept free of debris, mulch or other landscaping materials. Damaging or burying this lid could mean higher costs for you because it is harder to locate, dig up and repair.

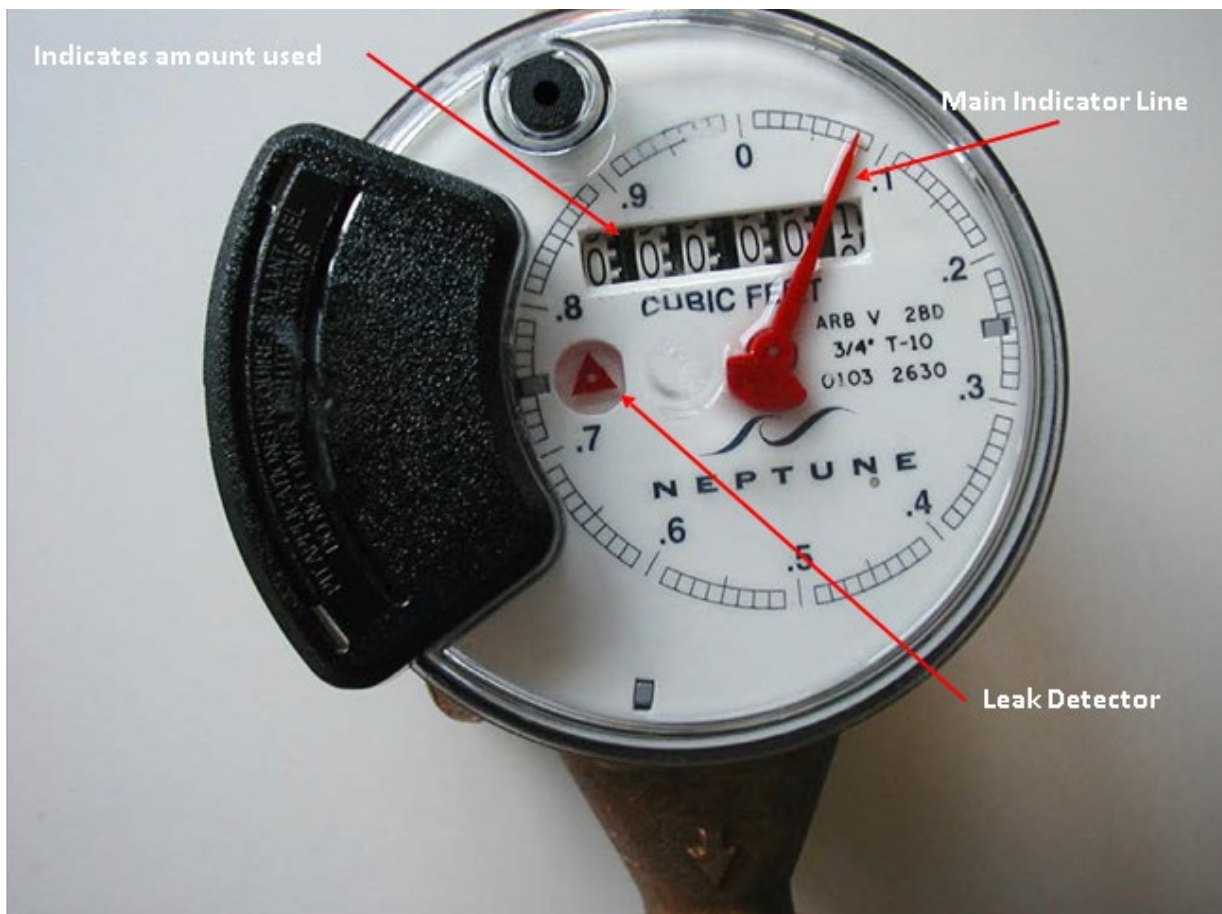
**DO NOT OBSTRUCT MANHOLE
COVERS OR CURB STOP LIDS!**

WATER METERING & MAINTENANCE FOR YOUR HOME



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HOW TO READ YOUR WATER METER

The first four digits on the water meter indicate how many hundred cubic feet are used. This is the number used to calculate your water bill.

A MESSAGE FROM THE COMMISSIONER

Periodically, you will receive inserts, like this one, with your water bill. It is part of our effort to improve service and answer some of the questions you may have about our operation.



That's why we enjoy hearing from you. Your questions and comments are important to us because it helps us do a better job for you, our valued customers.

Our goal is to be the best so we can do the best — for you.

Sincerely,

Jim Nash

HOW TO CHECK FOR A WATER LEAK

Water meters usually are found in basements and look like the picture above. The first four digits from the left on the water meter are used to calculate your water bill. These numbers represent the amount of water (in hundred cubic feet) used. You can check for leaks by first turning off all the water at sinks, bathtubs, garden hoses, and any other source. If the Main Indicator Line/Leak Detector is moving while all water in your house is turned off, you may have a leak.

However, some leaks are slow and difficult to detect. To find a slow leak turn off all the water in your home at a time when it will not be used for 4 or more hours. Make a note of all the digits on the water meter and check the position of the Main Indicator Line/Leak Detector. If no water was run during this period, there should be no movement in the digits or the main indicator line. Keep in mind that some residential humidifiers use a small amount of water and may impact the reading.