

OAKLAND COUNTY CRISIS RESPONSE ORGANIZATION

HELPING ORGANIZATIONS RESPOND AFTER A TRAUMATIC INCIDENT

WHAT IS OCCRO?

Oakland County Crisis Response Organization (OCCRO) is a team of individuals trained and certified in critical incident stress management who provide incident debriefings and defusing.

WHO ARE OCCRO MEMBERS?

Volunteers from police, fire, EMS, and various human service organizations across Oakland County.

WHAT IS A CRITICAL INCIDENT?

Any event that temporarily overwhelms an individual or work group's ability to cope. Examples include but are not limited to violent criminal acts, fatal crashes, death within the workplace, hostage situations, death of a child, suicide death, or line-of-duty death.

WHAT IS DEBRIEFING?

A simple, effective group process designated to mitigate the psychological impact of a traumatic event. It assists in preventing Post-Traumatic Stress Disorder (PTSD). It also serves to identify individuals who may need professional mental health services after a traumatic event.

OCCRO SERVICES

- Critical Incident Stress Management Debriefing Teams
 - Education-focused group process
 - Provides support on the scene or after a traumatic event to an affected group.
 - Debriefings can last anywhere from 1 to 3 hours and are scheduled within 48 hours of the incident at a location convenient to the requester.
 - Assistance may be provided outside of Oakland County based on availability and requests.
- Community-Based Intervention
 - Education-focused group process
 - Provides support on the scene or after a traumatic event to a group of non-emergency personnel who did not witness the event but is affected beyond their usual coping abilities.
- No Cost Educational Presentations
 - Learn about OCCRO from members
 - Customizable length

Call 1-800-231-1127 • 24/7

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