

INTEGRITY RESPECT VISION
VISION LEADERSHIP INTEGRITY



OAKLAND
COUNTY
SHERIFF
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ANNUAL
REPORT



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THE OAKLAND COUNTY SHERIFF'S OFFICE IS DEDICATED TO THE SAFETY AND PROTECTION OF THE CITIZENS AND BUSINESSES WITHIN OUR BOUNDARIES. WE ARE COMMITTED TO THE TASK OF KEEPING OUR COURTS AND CORRECTIONAL SYSTEM SECURE AND OUR SERVICE IS BUILT UPON INTEGRITY, RESPECT, VISION, AND LEADERSHIP.

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DEAR CITIZENS AND LOCAL LEADERS:

As the leader of one of the largest law enforcement agencies in the country, I can proudly state the success of our agency is attributed to one overall factor—our employees' commitment to excellence. This report depicts the success of our agency, which sets the standard for training and prides itself on forward-thinking and innovative law enforcement tactics. I thank each of our employees for the leadership they demonstrate at all levels. Our employees are motivated and driven individuals who enjoy coming into work and experiencing something different each shift. All of our Divisions support each other and work together to solve cases, aid victims, and enforce the laws which protect Oakland County's residents, their families, and businesses.

We have made it a priority to ensure our agency participates in any federal, state, or local task force which improves communication between agencies, results in safer communities, and provides many career opportunities for our employees. Understanding the ever changing law enforcement landscape allows our agency to better prepare for any type of threat.

Offering a full complement of services including road patrol, aviation and marine patrol (all coordinated through a state-of-the-art Communications Center), the team here at the Oakland County Sheriff's Office is prepared for any emergency. With dedicated resources to investigate crime—including computer crimes, auto theft, arson, gangs, drugs and fugitive apprehension; we are committed to staying on top of the trends in criminal activity.

We are very proud of our team in the Communications Center and their ability to serve the public by staying on the cutting edge of new technology and professionalism. Led by a commander who is one out of only thirty-five in the country to be certified as an Emergency Number Professional (ENP) from the National Emergency Number Association (NENA), we are one of the largest police/fire dispatch 911 centers in

Michigan. Additionally, the Communications Center is the only center in Michigan, and one of only nine in the United States, where all call takers are fully trained and certified in three cutting edge protocols: Emergency Medical Dispatch (EMD), Emergency Fire Dispatch (EFD) and Emergency Police Dispatch.

One of our main functions is to operate a jail system, which averages a daily population of 1,600 inmates, that is safe and secure. Effective and efficient medical and mental health care delivery for our inmate population continues to be a high priority. Our Correctional Facilities Health Clinic, which contracts health care services from Correct Care Solutions, was notified by the National Commission on Correctional Health Care (NCCHC) that they received continuing accreditation status with 100% compliance with health care standards based on a recent audit. This accreditation status is a reflection of the high degree of professionalism, attention to detail and dedication the Oakland County Jail's Health Clinic care provider brings to their duties.

Next year, we look forward to unveiling our newest installation in our efforts to solve crimes accurately and quickly, a DNA evidence processing lab. DNA testing can be the single most important factor used by the courts to determine guilt or innocence. Similarly, other forensic analyses can provide critical information in a criminal proceeding, a product tampering incident, an accident or crime investigation or a civil trial. Identification of evidence can also assist in the exoneration or conviction of a suspect involved in a homicide, burglary, assault/battery, sexual assault, or other criminal activity.

The Oakland County Sheriff's Office will have one of only two DNA evidence processing labs in the State of Michigan. With only one DNA evidence processing lab in our state, processing evidence in a timely fashion is next to impossible. Due to a lack of funding, manpower, and backlogs; victims and their families are left in the cold indefinitely with no answers, no closure, and possible lifelong trauma related to an unsolved crime. We are thrilled to be able to offer these services to victims and other law enforcement agencies, and we are excited to report about it to you next year.

I look forward to another great year with an exemplary group of law enforcement professionals. Through their efforts, we continue to perform our best work.

Sincerely,

Michael J. Bouchard
OAKLAND COUNTY SHERIFF

ORGANIZATIONAL CHART

Financial Matters Only



UNDERSHERIFF

CORRECTIONS/COURTS/
INMATE AND SUPPORT
SERVICES GROUP

BUSINESS
MANAGER

LAW
ENFORCEMENT
GROUP



CORRECTIONS/
COURTS DIVISION

ANNEX
BOOKING
CIRCUIT COURT
DETAIL
DISTRICT COURTS
DETAIL
EAST ANNEX
FRIEND OF COURT
SECURITY
MAIN JAIL
PRISONER
TRANSPORT
PROBATE COURT
DETAIL
VISITATION



INMATE AND
SUPPORT
SERVICES
DIVISION

CENTRAL INTAKE
CHAPLAINS-CS
CLASSIFICATIONS
INMATE HEALTH
CARE
INMATE SERVICES
JAIL CLINIC
SUBSTANCE ABUSE



SHERIFF'S
ADMINISTRATIVE
SERVICES
DIVISION

ACCOUNTING
ACCOUNTS PAYABLE
BUDGETING
CONTRACT
ADMINISTRATION
FOR FOOD SERVICES
AND COMMISSARY
DISBURSEMENT
JAIL LIBRARY
PAYROLL
PERSONNEL
RECEIPTS/BONDS
RECORDS UNIT
RESULTS PROGRAM



INVESTIGATIVE
AND FORENSIC
SERVICES
DIVISION

ARSON UNIT
AUTO THEFT UNIT
CHAPLAINS-LE
COMPUTER CRIMES
UNIT
FORENSIC
LABORATORY
FRIEND OF COURT
ENFORCEMENT UNIT
FUGITIVE
APPREHENSION
NARCOTICS
ENFORCEMENT
TEAM
PROPERTY ROOM
SPECIAL
INVESTIGATIONS UNIT
WARRANTS UNIT



PATROL SERVICES
DIVISION

ALCOHOL
ENFORCEMENT
TEAM
AVIATION UNIT
CANINE UNIT
COMPLEX PATROL
CONTRACT
PATROL—
13 SUBSTATIONS
EXPLORERS
MARINE SAFETY UNIT
MOUNTED UNIT
PARK PATROL
RESERVE UNIT
TRAFFIC SAFETY UNIT



PONTIAC PATROL
SERVICES
DIVISION

ALARM ENFC.
CRIME PREVENTION
UNIT
DETECTIVE UNIT
PATROL
SCHOOL LIAISON
TRAFFIC UNIT
WEIGHMASTER



ROCHESTER HILLS
PATROL SERVICES
DIVISION

ALARM ENFC.
CRIME PREVENTION
UNIT
DETECTIVE UNIT
PATROL
SCHOOL LIAISON
TRAFFIC UNIT
WEIGHMASTER



EMERGENCY
RESPONSE &
PREPAREDNESS
DIVISION

CIVIL UNIT
COMMUNICATIONS
UNIT
CONCEALED
WEAPONS BOARD
HOMELAND
SECURITY AND
PREPAREDNESS
SWAT
TRAINING UNIT

INTEGRITY RESPECT VISION LEADERSHIP
VISION LEADERSHIP INTEGRITY RESPECT



ADMINISTRATIVE SERVICES DIVISION

*CHIEF FINANCIAL OFFICER:
DALE A. CUNNINGHAM, PH.D.*

*HUMAN RESOURCES SUPERVISOR:
PAMELA NEWSOM, M.A.*

ADMINISTRATIVE SERVICES IS TASKED WITH MANAGING A BUDGET OF OVER \$141 MILLION AND CONDUCTING ALL BUSINESS AND HUMAN RESOURCE FUNCTIONS, AS WELL AS OVERSIGHT OF THE RECORDS UNIT AND THE RESULTS PROGRAM. THIS DIVISION MAINTAINS ACCOUNTING, PAYROLL, UNIFORMS, SUPPLIES, BENEFITS, AND INCOME ACCOUNT DEPOSITS SUCH AS BONDS, FINES AND OTHER COSTS. IN ADDITION, ALL CONTRACTUAL AGREEMENTS FOR SERVICE ARE ADMINISTERED BY THIS DIVISION.



ADMINISTRATIVE SERVICES DIVISION

2013 REVENUES

Contract Law Enforcement Services	\$39,492,822
Contract Dispatch Services	\$1,691,975
Inmate Board and Care—Main Jail	\$453,560
Tether Program	\$185,538
OUIL Third and Deferred Offender	\$1,751,614
Reimbursement of Salaries	\$4,824,275

BOND ACCOUNT DEPOSITS

Regular	\$1,441,846.34
Interim	\$193,922.00
Fines & Costs	\$385,280.66
Bond Fees	\$840.00
Overages/(Shortages)	\$0.00

TOTAL DEPOSITS \$2,021,889.00

INMATE ACCOUNT DEPOSITS

Booking Receipts	\$671,097.80
Visitation Receipts	\$1,922,826.86
Overages/(Shortages)	(\$486.33)

TOTAL DEPOSITS \$2,593,438.33

Records Unit

The Records Unit is an efficient, customer service-oriented entity that performs the processing and retention of all of the OCSO's incident reports, traffic accident reports, tickets, inmate folders, and purchase permits. Responsible for the editing, data-entry, retrieval and forwarding of information and statistics from these files, the Records Unit manages tens of thousands of records. Other functions of the Records Unit include sex offender registrations, gun registrations, concealed weapons applicant fingerprinting and background checks, pawn entries, freedom-of-information-requests, inmate identity transfer corrections, non-public records entries, and various government agency and citizen requests for reports, background checks, and incarceration information.



RECORDS UNIT STAFF

2013 RECORDS UNIT STATISTICS

Gun Registrations	12,101
Gun Purchase Permits	12,619
CPL Fingerprints	16,795
Miscellaneous Prints	2,056
Photostats	1,087
Sex Offenders	3,607
FOIA Requests	1,209
Subpoena/Discovery Requests	654
Videotape Requests	330
Inmate Files Processed	20,051
Non-FOIA Requests Through FOIA Desk	60
Non-Public Records Processed	2,683
Mail/Fax Background Checks	1,499
Pawn Slips Processed	12,404
Counter Background Checks	687
Requests: Agencies & Courts	4,941
Pawn Certificates Issued	13
Inmate Files Flipped	10

Results Program

The Results Program is a completely self-sustaining program overseen by Administrative Services providing professional and courteous drug and alcohol testing for clients, agents, courts, and the general public for a reasonable fee. The Oakland County Sheriff's Office began the Results Program in 2009 and it continues to grow. Open seven days a week, testing offices are in Pontiac, Southfield, and Troy. Parents may bring their child in to a Results testing location and request a drug test and/or PBT. Sheriff's Deputies administer the test while Chemist Toxicologists provide the results. Test results are quick, accurate, and uncompromised.

2013 RESULTS PROGRAM STATISTICS


Portage breath tests (PBT)	32,856
Drug tests	28,827
Alcohol tests	11,872



CORRECTIONS/COURTS/ INMATE AND SUPPORT SERVICES GROUP

COMMANDER:
MAJOR CHARLES A. SNAREY

THE CORRECTIONS/COURTS/INMATE AND SUPPORT SERVICES GROUP OF THE OAKLAND COUNTY SHERIFF'S OFFICE IS RESPONSIBLE FOR THE OPERATION OF THE CORRECTIONS DIVISION, COURTS DIVISION, AND THE INMATE AND SUPPORT SERVICES DIVISION. UNDER THESE DIVISIONS, A NUMBER OF INITIATIVES DESIGNED TO REDUCE MANPOWER AND PROCEDURAL COSTS HAVE BEEN IMPLEMENTED. THESE INCLUDE VIDEO VISITATION AND THE WORK RELEASE TETHER PROGRAM, WHICH UTILIZES PROGRESSIVE TECHNOLOGY TO ACHIEVE THE SHERIFF'S OFFICE BUDGET GOALS.



INMATES RECEIVE SUPPORT IN THE FORM OF COUNSELING, CRISIS INTERVENTION, ADULT EDUCATION, RECREATION, VISITATION AND CHAPLAINCY.

MAIN JAIL/ANNEX

COMMANDER: CAPTAIN CURTIS CHILDS

The Main Jail is responsible for the custody and care of inmates. The jail provides clothing, food, and medical care in a safe and secure environment during their period of pre-trial and sentenced incarceration. Additionally, inmates receive support in the form of counseling, crisis intervention, adult education, recreation, visitation, and chaplaincy.

2013 POINTS OF INTEREST:

- 19,913 prisoners were admitted, up from 19,796 inmate admissions in 2012.
- 19,718 prisoners were released, up from 19,412 inmate releases in 2012.
- 13,599 video visitation (no contact) sessions conducted, down from 14,538 in 2012.
- A jail GPS tether program was utilized for qualified inmates.
- ARAMARK prepared 1,984,824 inmate meals.
- 1,093 inmate disciplinary tickets were issued.
- The Classification Unit interviewed and classified 13,802 inmates.
- Jail personnel conducted 36 line-ups, 66 polygraphs, 152 inmate interviews, 36 psychological evaluations, 67 telephone interviews, and 8 depositions.
- Jail personnel oversaw 277 hospital watches for 2013 over the course of 9,950 hours.
- A total of 12,111 video arraignments were conducted.

East Annex

The East Annex is a dorm-like setting used to house a maximum of 398 inmates classified as minimum-medium and low-medium inmates (trustees).

The east and west housing units are separated by the deputies' work area, Culinary Arts office, nurse's station and two classrooms. The trustees assigned to the East Annex are required to clean the facility, provide meal services, perform laundry duties, and other miscellaneous jobs that are necessary for efficient operations. Additionally, trustees are assigned to the Oakland County Pet Adoption Center, Central Garage, Laundry, Parks Division, and other work details at the discretion of East Annex personnel. As of 2012, trustees are charged a daily fee for incarceration, just as regular inmates are. However, trustees can earn additional days off their sentence for their work.

In 2013, some capital improvements were made to the East Annex, including the installation of computerized commissary ordering stations and additional camera monitors.

Deputies supervised numerous trustees for work details in 2013. These details generated over 121,643 hours of labor and the recovery of \$604 in scrap metal revenue.

INMATE AND SUPPORT SERVICES DIVISION

CHIEF: MARK METALSKI

Program Services assesses the needs of the inmate population in the Oakland County Jail system (In-Custody Programs), as well as offenders serving a sentence outside the jail environment (Non-Custody Programs).

In-Custody Programs

The in-custody services provided to both individual and groups of inmates range from counseling to identification and stabilization of mentally ill inmates and identification and placement of eligible inmates into jail programs. These services provide support for inmates' rehabilitation as well as safety and security to the jail environment. As a result, an inmate's court-ordered sentence may be shortened. Additionally, these programs aid in the issue of jail overcrowding.

2013 POINTS OF INTEREST:

- The Jail Classification Unit classified 13,802 inmates.
- The Casework Services Unit received and responded to 5,124 referrals for services from a variety of sources, including but not limited to deputies, court personnel, police, probation/parole staff, family/friends and/or community agencies.
- 3,743 inmates participated in 12-step meetings in the jail coordinated by community volunteers.
- 603 placements were made in K-Block Special Observation Unit. For those moved out of K-Block, the average length of stay was 11.79 days.
- 321 inmates were placed in the Post-Book Jail Diversion of the Mentally Ill program. 181 inmates completed the in-jail portion of the program and 131 were removed. Graduates of the program received an expedited jail diversion release, which resulted in 5,575 jail bed days saved.
- 1,499 COMPAS assessments were administered to inmates by the Central Intake Screener to determine an offender's suitability for alternative sentencing other than regular jail confinement.
- The Central Intake Screener also reviewed and sent letters to the Court for approval of 463 inmates to participate in the Sheriff's Life Employment Skills Program (LESP).
- 298 inmates who completed the LESP received a 25 percent sentence reduction, accounting for a total of 15,499 jail bed days saved.
- The LESP-Misdemeanor Program, a 4-week program, was completed by 147 inmates, accounting for a total of 4,460 jail days saved.

Non-Custody Programs

Program Services oversees programming for inmates serving a sentence outside the jail environment. These services help to reduce overcrowding in the jail while offering the courts alternative sentencing options for eligible inmates.

2013 POINTS OF INTEREST

- 271 new offenders were sentenced to the Zero-Tolerance Program (ZTOL), which works in connection with staff at Community Corrections STEP Forward Program.
- 49 percent of offenders sentenced to ZTOL completed the program.
- 41 inmates participated in the Electronic Monitoring Program (Home Confinement Tether), saving a total of 1,726 jail bed days
- 247 inmates were placed into the Sheriff's Work Release Tether Program (WRTP), which utilizes a GPS tether device to monitor an inmate's compliance with a work and home confinement schedule, as well as the inmate's abstinence from drugs and alcohol. 169 inmates completed the program, 47 were terminated, and 31 remain active in 2014.
- All expenses incurred for the use of the tether unit for the WRTP and drug/alcohol testing are paid for by the inmate.

COURT SERVICES DIVISION

COMMANDER—CAPTAIN CLAY JANSSON

Court Services provides security within Oakland County's 6th Circuit Court, nine District Courts, each courtroom and judges' chambers, the office of the Prosecutor, Treasurer, County Clerk, Friend of the Court, Probate Court, Reimbursement Office, and the County Commissioners' offices and auditorium. Additionally, this Unit provides court ordered prisoner transports to and from county and state facilities, medical/hospital/funeral transports, and any other special requests by the courts.

In 2013, Court Services received and handled approximately 55 requests for special details, some of which called for extraordinary measures to ensure security at the Law Library, Circuit Court, and various District Courts, where high profile cases were adjudicated. In all, there were 78 trials conducted at the Circuit Court. Also, security duties have been expanded and are being provided for hearings and all County Commissioners' meetings.

Court Services maintained the security duties and administration of the Results Program, which has locations in Pontiac, Troy, and Southfield. The Results Program is designed to test court probationers who have to submit to scheduled or random urine and/or PBT test. Additionally, Court Services continued to provide part-time Deputies to the Weekend and Weekday Alternative for Misdemeanants (WWAM) program and the Records Unit.

2013 POINTS OF INTEREST:

- Performed 988,516 security entrance clearances, and checked in 5,222 armed officers entering the courts.
- Prevented the entry of 308 edged weapons into court facilities.
- Provided security and bailiff services at 70 trials at the 6th Circuit Court.
- Processed 10,850 inmates at 6th Circuit Court.
- Transported 3,100 prisoners to and from 72 federal, state, and county facilities.
- Picked up 16,582 prisoners from and delivered 9,376 prisoners to local police and court facilities.

- Transported 533 inmates to medical care facilities, a 38 percent increase from 2012.
- Escorted 1,333 mental health patients to Probate Court.
- Transported 885 juveniles from Oakland County Children's Village to Oakland County Probate Court, and took 95 juveniles to medical facilities. Total number of juvenile transports for 2013 was 980.

The Court Services Division maintains a very high performance standard and is comprised of a remarkable team of professionals.





LAW ENFORCEMENT SERVICES GROUP

COMMANDER:
MAJOR ROBERT SMITH

THE LAW ENFORCEMENT SERVICES GROUP IS COMPRISED OF A NUMBER OF DIVISIONS, ALL PROVIDING LAW ENFORCEMENT SERVICES TO CITIZENS THROUGHOUT OAKLAND COUNTY. THE DIVISIONS INCLUDE PATROL SERVICES, INVESTIGATIVE AND FORENSIC SERVICES, AND THE SHERIFF'S EMERGENCY RESPONSE AND PREPAREDNESS DIVISION.

PATROL DIVISION

COMMANDER: CAPTAIN DOUGLAS MOLINAR

The Oakland County Sheriff's Patrol Division is made up of two operational components: Contract Patrol Services and Countywide Patrol Services.

Calls for Service.	171,659
Total Arrests.	11,525

CONTRACT PATROL SERVICES

Contract Patrol Services consists of 11 townships, two villages, and three cities that provide primary police services under a full cost recovery operation with county government. Each community, in collaboration with the Sheriff's Office, customizes their police services and has a substation located within their community, as well as locally based OCSO Command Officers. These Command Officers provide daily managerial oversight for law enforcement operations. The 16 contracts vary in size from four deputies to 75 deputies with civilian support staff. All communities have full access to a variety of support services provided by the Sheriff's Office. Some examples include general uniform patrol, traffic enforcement, investigative follow-ups, school liaison officers, and community crime prevention.

Parks Unit

The Parks Unit provides contractual law enforcement services to Addison Oaks, Groveland Oaks, Independence Oaks, Red Oaks, Lyon Oaks, Orion Oaks, Rose Oaks, Waterford Oaks, Catalpa Oaks and Highland Oaks county parks.

The Park Deputies provide both a visible patrol force and supervise work details of prisoner trustees who aid in keeping our parks clean and well maintained. Deputies provide a number of police services that include citizen assists, traffic enforcement, and responding to dispatched calls for police services within the parks.

The Mountain Bike Patrol is utilized within the parks for routine patrol, community and public relations, searching for lost children and other related missions. The Mountain Bike Patrol has proven to be a valuable asset at major public events in Oakland County such as the Woodward Dream Cruise.

2013 PARKS UNIT STATISTICS

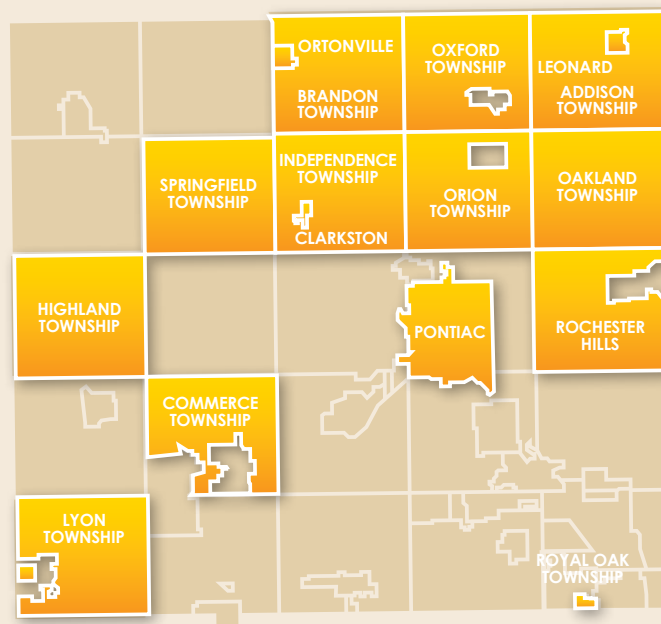
Deputy Hours Worked.	19,579
Trusty Work Detail Hours.	7,095
Park Patrol Hours.	11,001
Bike Patrol Hours.	1,344
Citations.	45

SERVICE AREAS

Oakland County Sheriff's office contracts with the following municipalities. These 16 communities with a combined population of 339,075 people, comprise 23% of the entire county.

- Addison Township
- Charter Township of Brandon
- City of the Village of Clarkston
- Charter Township of Commerce
- Charter Township of Highland
- Charter Township of Independence
- Charter Township of Lyon
- Charter Township of Oakland
- Charter Township of Orion
- Charter Township of Oxford
- City of Pontiac
- Charter Township of Royal Oak*
- Charter Township of Springfield
- Village of Leonard
- City of Rochester Hills
- Village of Ortonville

*Contract with Charter Township of Royal Oak ended 11/1/2013.





Mounted Unit

The Mounted Unit currently has 29 assigned part-time employees. Mounted Unit Deputies provide their own horses and donate countless hours of personal time to this highly professional Unit.

The Mounted Unit Deputies are contracted to patrol our county parks and other special events, including (but not limited to) the Festival of the Hills and Heritage Festivals in Rochester Hills, the Orchard Lake St. Mary's Festival, the Rochester Hills/Clawson/Holly Fireworks, the Detroit Target Fireworks, the Lone Ranger Parade in Oxford, the Rochester Hills Hometown Christmas Parade, the Woodward Dream Cruise, the Quake on the Lake, and the Royal Oak Christmas Magic Parade. The Mounted patrols, who also patrol in the City of Pontiac, can respond to police calls for assistance quickly and get to areas that most police vehicles cannot.

Each Mounted Unit Deputy must complete a strenuous training course. The Mounted Unit received 1,173 "in the saddle" training hours, and is trained in a variety of environments, including the City of Pontiac. Becoming acclimated with lights, sounds, traffic, pedestrians, and odors helps train the horses and assists the deputy in building the horses' confidence in multiple scenarios.

Once the Mounted Unit Deputy has completed basic mounted unit police training, their training continues on a regular basis.

2013 Mounted Unit hours worked 4,298

The Oakland County Sheriff's Office and the Paint Creek Trailways Commission enter into a contract each year for law enforcement services using the Mounted Unit. Mounted Deputies patrolled 418 hours in 2013 on the Paint Creek Trail, which runs from the Village of Lake Orion to the City of Rochester. Mounted Deputies patrolling this trail are responsible for routine patrol, assisting citizens, community and public relations, and other law enforcement duties.

Contract Service Events 2013

Contract police services were also provided for special public events in various Oakland County communities including, but not limited to, the Renaissance Festival in Holly Township, the DTE Energy Music Theater in Independence Township, the Meadowbrook Music Festival in Rochester Hills, the Arts, Beats, and Eats Festival in the City of Royal Oak, the Brooksie Way Run in Rochester Hills, the Rochester Hometown Christmas Parade, Quake on the Lake in Waterford Township, the Woodward Dream Cruise, and the Detroit Target Fireworks.

COUNTYWIDE PATROL SERVICES

The second operational component of the Patrol Services Division is comprised of a variety of countywide uniform patrol units and specialty units. These include the Traffic Safety and Enforcement Unit, Marine Unit, Aviation Unit, Canine Unit, Mounted Unit, Explorer Unit, and Reserve Unit.

Traffic Safety and Enforcement Unit

The Traffic Safety and Enforcement Unit is comprised of five units, including the Secondary Road Patrol (416) Unit, the Alcohol Enforcement (AE) Unit, the Motorcycle and Traffic Enforcement Unit, the Vehicle Crash Reconstruction Unit, and the Fleet Management Unit.

2013 TRAFFIC ENFORCEMENT STATISTICS

Traffic Citations	42,791
Crash Investigation Call Outs—Fatal	29
Crash Investigations	31

Alcohol Enforcement Unit

The Alcohol Enforcement Unit is a county-funded unit dedicated to the task of removing drunk drivers from the roadways. In 2013, the team arrested 305 drunk drivers with an impressive conviction rate of 99.5 percent. Since the inception of the unit in 1980, the Alcohol Enforcement Team has arrested 14,158 drunk drivers. The Alcohol Enforcement Unit provides back-up to patrol officers in the county and manpower for the various community events, including the Rochester Hills Fireworks Display, the Southfield Fireworks Display, the Oak Park Fireworks Display, and the Woodward Dream Cruise.

2013 ALCOHOL ENFORCEMENT UNIT

OWI Arrests	305
Citations	608

416 Traffic Unit

The 416 Traffic Unit is a state-funded program designed to provide traffic enforcement on secondary roads in Oakland County. The 416 Traffic Unit is available to any police agency in Oakland County for traffic-related assistance, enforcement, and accident investigation.

The 416 Traffic Unit also participates in numerous community initiatives and zero tolerance enforcement programs, including "Click It or Ticket" and "Drunk Driving: Over the Limit/Under Arrest."

This group of highly-trained deputies is a mobile strike force that can respond to serious car crashes or police emergencies anywhere in the county. Through daily directed patrols, the 416 Traffic Unit has helped to make our secondary roads safer for the citizens of Oakland County.

Motorcycle Traffic Unit

The Motorcycle Traffic Unit has proven to be a valuable asset to both law enforcement and community relations. The 15 deputies assigned to the Motorcycle Traffic Unit must complete a rigorous 80-hour training course. A three-day recertification course is then required at the beginning of each new riding season. The police motorcycle provides deputies with a valuable law enforcement tool that can be used in a variety of police missions and is an excellent public relations mechanism. The Oakland County Sheriff's Office Motorcycle Traffic Unit is one of the largest motorcycle units in the State of Michigan.



Crash Reconstruction Unit

The Crash Reconstruction Unit remains an integral part of the Traffic Unit and consists of one sergeant and five deputies. They respond on a 24/7 basis to serious injury and fatal vehicle crashes for our agency and for any other police agency needing our assistance.



The Aviation Unit assisted in the search of missing juveniles, lost persons, and Alzheimer patients. Searches were also conducted for suspects wanted for sexual assault, robbery, and other felony and misdemeanor crimes.

Aviation Unit

The Aviation Unit provides aerial patrol and emergency response to every municipality and police agency in Oakland County and surrounding areas and is available 24 hours a day, seven days a week. The entire Aviation Unit (including the aircraft and pilots) is fully funded through an innovative plan that privatized the food services for jail inmates at a cost savings of \$1.6 million dollars annually. This annual savings results in no new or additional costs to Oakland County taxpayers for the operation of the Aviation Unit.

Currently, the Aviation Unit operates two state-of-the-art helicopters. Both aircraft are equipped with highly sophisticated avionics, electronics, and camera equipment. The aircraft and their equipment are a "force multiplier" for law enforcement, and their primary function continues to be supporting ground units. The Forward Looking Infrared system(s), Night Sun search light, Broadcast Microwave down link, and the ability to communicate with every agency (both law enforcement and firefighting) in the county serve as testimony to the tremendous asset the Unit provides. The mapping system is also capable of producing specific parcel data, which makes property lines visible and, therefore, air-to-ground coordination much easier. The response time to calls has been reduced considerably because of this advanced technology.

The Aviation Unit assists local police agencies with directed patrols on a regular basis. Traffic/crowd control support was provided to local police agencies during the 2013 Woodward Dream Cruise, where over 1.5 million people were in attendance. The Aviation Unit assisted in the search of missing juveniles, lost persons, and Alzheimer patients. Searches were also conducted for suspects wanted for sexual assault, robbery, and other felony and misdemeanor crimes.

Homeland Security continues to be a concern for people living and working in our county. Oakland County has many high-risk target areas requiring consideration. The Aviation Unit continues its dedicated pursuit to safeguard persons and property within Oakland County.

2013 AVIATION UNIT

Calls for Service. 257

MARINE UNIT

The Marine Safety and Enforcement Unit is also included in the Countywide Patrol Services. This unit is comprised of three different units, including Water Patrol Enforcement, Underwater Dive and Rescue Recovery, and Water Safety Education.

Water Patrol Enforcement Unit

The Sheriff's Office is charged with assisting the Michigan Department of Natural Resources in patrolling and enforcing Public Act 451 (the Marine Safety Act) on all waterways within the county. Marine Jump Boat Crews are available for lake patrols and high priority calls. The Water Patrol Enforcement Unit is the largest in the State of Michigan with more than 43 part-time deputies. This unit is prepared to respond to any of the 450 plus lakes that cover 70 square miles in the county at any given time. Nineteen patrol boats, two rapid response jump boats, one hovercraft, six all-terrain vehicles, and four snowmobiles are assigned to the Unit.

Underwater Dive Rescue and Recovery Unit

The Marine Unit maintains a 12-member, specially-trained, Dive and Emergency Rescue Unit. The Unit is equipped with the latest advanced technology and equipment. They are prepared to respond to any underwater operation in virtually any weather or water conditions in a moment's notice. During the 50 plus-year history of the Marine Unit, the Oakland County Sheriff's Office has responded to thousands of marine/water emergencies.



WATER PATROL ENFORCEMENT UNIT IS THE LARGEST IN THE STATE OF MICHIGAN.



Marine Safety and Patrol Unit

The Water Patrol Enforcement Unit (one of three Units within the Marine Unit of the Sheriff's Office) provides contracted water patrols to a number of Oakland County's communities who request patrol services on their lakes. Outreach to all county lake associations and to lake area community leaders is routinely performed in an effort to provide marine deputies on a contractual basis.

THE FOLLOWING COMMUNITIES CONTRACTED WITH THE WATER PATROL ENFORCEMENT UNIT IN 2013:

- Addison Township—Lakeville Lake
- City of Novi—Walled Lake
- City of Sylvan Lake—Sylvan Lake
- Commerce Township—Commerce Lake, Long Lake, Lower Straits Lake & Lake Sherwood
- Highland Township—White Lake
- Independence Township—Deer Lake
- Orion Township—Lake Orion & Voorheis Lake
- Village of Orchard Lake—Orchard Lake
- Waterford Township—Williams Lake
- West Bloomfield Township—Pine Lake & Walnut Lake
- White Lake Township—Pontiac Lake & White Lake

The Water Patrol Enforcement Unit provided 1,568 contracted marine patrol hours.

Water Safety Education Unit

Oakland County has more registered boats and responds to more watercraft accidents than any other county in the State. In a proactive effort promote responsible boating, the Water Safety Education Unit continues educating the public on boater safety. The Marine Unit also continues to conduct hunting, off-road vehicle, and snowmobile safety classes.

2013 MARINE SAFETY UNIT

Boater Safety Students Certified	280
Hours of Jump Patrol	2,714
Hours of Contracted Lake Patrol	1,568
Search and Rescue Hours	594
Marine Citations	100
Drownings	6
Fatal Boat Accidents	1
Injury Boat Accidents	0
Property Damage Boat Accidents	1
Hunter Safety Students Certified	50

Canine Unit

The Oakland County Sheriff's Office K-9 Unit consists of 16 dogs with capabilities that include explosive and accelerant detection, narcotic detection, tracking, area searches, building searches, handler protection, and crowd control. The K-9 Unit had a highly productive year, performing over 41 school searches for drugs throughout the Oakland County School District at the request of police chiefs, school liaison officers, and school superintendents. In addition, sweeps were conducted in the Corrective Services Division to ensure that its facilities were drug free. The K-9 Unit also assisted the Narcotic Enforcement Team, the US Drug Enforcement Administration, the US Federal Marshals, the US Secret Service, the Federal Bureau of Investigation Gang Task Force, and the South Oakland Narcotics Intelligence Consortium (SONIC) on drug investigations throughout the tri-county area.

2013 CANINE UNIT STATISTICS

Calls for Service	1,938
Assists other Police Agency	415
Searches	2,021
Tracks	275
Jail Searches	250
Guns Seized	12
Cash Seized	\$182,370
Vehicles Seized	10
Drugs Seized	2,621 lbs marijuana 475 grams cocaine 245 grams heroin 528 ecstasy pills 60 units LSD

During the National Association of Professional Canine Handlers training seminar, one of the Sheriff's K-9 handlers was elevated to become a Master Trainer.

Reserve Unit

The Oakland County Sheriff's Office Reserve Unit is comprised of 92 active Reserves. It is a community-based cadre of uniformed, trained volunteers. Qualified citizens attend a Reserve Officer Training Academy and, upon graduation, join our deputies on patrol or are assigned to other law enforcement duties. In 2013, the Reserve Deputies worked several special events in Oakland County, including community parades, the Woodward Dream Cruise, Berkley Classic Car Show and Parade, Oakland County 4-H Fair, Brookside Way Marathon, Special Olympics Superstar Competition, Rochester Hills Hometown Christmas Parade, Christmas Shop With a Cop, Relay for Life, Rochester Hills Fireworks, the North American International Auto Show, City of Pontiac Halloween Night, Orchard Lake St. Mary's Festival and many more. Reserve Deputies have volunteered over 20,000 hours of their time to assist the Sheriff's Office on a variety of details throughout the year 2013.

2013 RESERVE UNIT HOURS SERVED

Patrol	5,611
Training	3,893
Special Details and Events	6,222
Administrative	1,759
TOTAL HOURS WORKED	20,162

Explorer Unit

The Sheriff's Office is the sponsor of Explorer Post #2649. The Explorer Post is comprised of young adults from ages 14 to 20 who are interested in a career in law enforcement. This program is designed to introduce Explorers to the various components of law enforcement and correctional responsibilities, including basic firearm and marine safety.

During the past year, our Explorers were involved in a variety of community activities, including parades, child safety fingerprinting, and public safety awareness events.

2013 EXPLORER HOURS STATISTICS

Active Explorers	16
Special Events Worked	33
Hours donated working events	290

PONTIAC DIVISION

COMMANDER: CAPTAIN TIM ATKINS

The Pontiac Division is a stand-alone division from Patrol Services, and is the largest municipality police service contract in the State of Michigan. Since August of 2011, the Oakland County Sheriff's Office has provided police services to the City of Pontiac (population 59,600). Since the contract has been in place, there has been a reduction in major crimes, an improvement in community relationships, and a dramatic reduction in response times—from 76 minutes, on average, to less than 10 minutes. As a result of these improved services, the Oakland County Sheriff's Office has provided a safer environment for Pontiac's citizens, their visitors, and business owners. This contract has saved the City of Pontiac \$2.2 million annually on police services.

The command staff at the Pontiac substation consists of one captain serving as the substation commander, one patrol lieutenant, one detective lieutenant, six patrol sergeants, and one detective sergeant. At the substation, there are 65 deputies: 51 road patrol deputies (including four directed patrol deputies and one weighmaster deputy), and 14 patrol investigators (including one youth investigator, one narcotics enforcement investigator, one auto theft investigator, and one gang task force investigator).

In 2013, deputies responded to 64,276 calls for service out of the Pontiac Substation. As a result of the high volume of calls, a total of 8,025 police incident reports were written, and 4,217 cases were assigned to detectives for criminal investigations. Their investigations resulted in the Prosecutor's Office issuing 545 criminal warrants and 511 civil warrants. Also, there were 11,454 traffic citations written.

2013 ARRESTS

Felony	1,514
Felony Warrant	269
Misdemeanor	2,616
Misdemeanor Warrant	384
FOC	119
Parole/Probation Violation	23

TOTAL ARRESTS **4,925**

ROCHESTER HILLS DIVISION

COMMANDER: CAPTAIN MICHAEL JOHNSON

The Rochester Hills Substation is a stand-alone division from Patrol Services. This is due to the number of deputies (57 contracted positions) assigned, the population of the city (71,000), and the structure of the substation. The staffing and daily operations of this substation are similar to many full-service police departments in larger Michigan communities.

A captain is assigned as the substation commander. One patrol lieutenant and one detective lieutenant assist in managing six patrol sergeants, one detective sergeant, three school liaison officers, seven patrol investigators, one narcotics enforcement team officer, and 36 uniformed patrol deputies that are assigned to four shifts.

In 2013, the Rochester Hills Division responded to over 31,198 calls for police services. 1,090 resulted in criminal investigations that were assigned to a case detective. In addition, the Rochester Hills Division made significant achievements in fulfilling residents' requests by providing 125 hours of selective traffic enforcement. Deputies wrote 130 moving violations and 21 non-moving violations as a direct result of these requests. A Smart Cart equipped with a computer was used extensively in conjunction with selective enforcement. The computer program affords traffic enforcement deputies the ability to track the times when speeding is occurring on any given road, as well as the total number and average speed of the vehicles.

The Rochester Hills Sheriff's Substation continues their efforts to reduce the number of false alarms requiring police response. Since the effort began in 2007, there has been a steady reduction in the number of false alarms, with the total number in 2013 down to 2,223, from 3,064 in 2006. In 2013, faulty alarm users were billed \$75,100, offsetting the cost of police responses.

The Rochester Hills Substation continues to make community involvement a priority. Deputies provided assistance by giving 70 tours of the substation.

ROCHESTER HILLS COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The Rochester Hills Substation provides one sergeant as the coordinator for the Rochester Hills CERT program and also hosts the Rochester Hills CERT Board meetings. The Community Emergency Response Team (CERT) Program educates citizens concerning disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and through exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available. CERT members also are encouraged to support emergency response agencies by taking a more active role in emergency preparedness projects in their community.

Although this past year Community Emergency Response Team members were involved with joint training and exercises, it is expected that collaboration with other teams will grow in 2014. Oakland County Homeland Security and the Urban Area Security Initiative (UASI) Region 2 Citizen Corps Council have both discussed increasing multijurisdictional training to better prepare for disasters and serious events that might occur in the region. Thus, the Rochester Hills team is planning to train on both a local and regional basis throughout the year.

Charitable organizations frequently use the Independent Sector's "Value of Volunteer Time" to help quantify the enormous value volunteers provide. The Independent Sector is a leadership network for nonprofits, foundations, and corporations committed to advancing the common good. In 2013, the Rochester Hills CERT donated 1,697.5 volunteer hours, valued at \$37,566 when using the "Value of Volunteer Time" rate of \$22.13/hour for the State of Michigan.

INVESTIGATIVE AND FORENSIC SERVICES DIVISION

COMMANDER: CAPTAIN JOSEPH QUISENBERRY

The Investigative and Forensic Services (IFS) Division is comprised of multiple units and task forces. Each unit and task force focuses on a specialized area of expertise, including Fugitive and Absconder Apprehension, Fire and Arson Investigation, Crime Scene Analysis, Narcotics Enforcement, Auto Theft, Major Crime/Special Investigations, and Computer Crimes Investigations. Although all units concentrate on their areas of expertise, each has been cross-trained to assist one another. These highly trained personnel are equipped to aid law enforcement at the county, state, and federal levels.

The Division also includes the Forensic Science Laboratory (Crime Lab), the Evidence/Property Room, the Warrants Unit, Friend of the Court Enforcement, and the Violent Gang Task Force.

The Division is responsible for receiving, distributing, and tracking information from the Crime Stoppers tip line, 1-800-SPEAK UP. One part-time investigator is employed to analyze the crime data collected and share it with local police agencies.

Warrants Unit

The Warrants Unit is responsible for researching, entering, and confirming warrants from 15 district courts in Oakland County and the 6th Circuit Court. They also make arrests throughout the State of Michigan and facilitate extraditions for out-of-state agencies. The Warrants Unit also partners with the FBI's Joint Terrorism Task Force.

2013 WARRANTS UNIT STATISTICS

Extradition Hearings	110
Warrant Arraignments—Misdemeanors	25
Dispatched Pick-Ups	521
Officer Initiated Felony Arrests	5
Officer Initiated Misdemeanor Arrests	4
Warrants Cleared	562
Total Warrant Arrests	555

Fugitive Apprehension Team (FAT)

The Fugitive Apprehension Team exists to target and apprehend (as well as extradite) violent fugitives who are wanted on a warrant to stand trial in Oakland County. Other law enforcement agencies in Oakland County request the assistance of FAT to help with fugitive apprehension, investigations, and surveillance. In 2013, FAT arrested individuals who committed murder, armed robbery, home invasion, and criminal sexual conduct.

FAT investigators are federally deputized as marshals and work closely with the US Marshal's Service. The resources of the US Marshal's Service are available to FAT for tracking fugitives throughout the entire country.

2013 FUGITIVE APPREHENSION TEAM STATISTICS

Total Number of Complaints Open	378
Total Number of Complaints Closed/No Arrest	21
Assist Other Agencies Arrests	13
U.S. Marshal Task Force Arrests	402
Total Arrests	739
Total Extraditions	30

Fire Investigation Unit (FIU)

The Fire Investigation Unit responds to requests from contracted and non-contracted community fire or police departments that wish to determine the cause and origin of a fire. These highly trained individuals act as lead investigators to detect, obtain evidence, and prosecute arson and insurance fraud offenses. One of the Sheriff's K-9s, Drako, is trained and utilized to assist with fire investigations.

2013 FIRE INVESTIGATION STATISTICS

Accidental Fires	47
Arson Fires	37
Undetermined Fires	78
TOTAL FIRES INVESTIGATED	162

Forensic Science Laboratory

The Forensic Science Laboratory continually seeks to improve services by maintaining ASCLD/LAB International accreditation and expanding testing operations. The Drug Chemistry Section has worked with the Sheriff's staff in seeking legislative control over scheduling emerging dangerous drugs. The Latent Print Section archived hit ratios with our CLEMIS AFIS System that are several times those of state-wide averages. The Toxicology Section is preparing to add confirmation testing services. Four technicians were hired to assist with firearms casework and to maintain quality control of our AFIS System database. Furthermore, the laboratory sponsored a series of NFSTC/BJA (National Forensic Science Technology Center/Bureau of Justice Assistance) crime scene training classes for local agencies.

The laboratory has also been working diligently on completing strategic plans for the Sheriff's DNA lab. Floor space for the lab was acquired, and construction will take place in 2014. The laboratory has been preparing by hiring and training staff and purchasing equipment.

2013 CHEMISTRY, LATENT PRINTS, FIREARMS, AND CRIME SCENES STATISTICS

Total Crime Scene Independent Investigations	134
Total Assists to Outside Agencies	2,429
Total Cases	3,857
Total Examinations	14,804
Total Identifications	5,917

2013 ALL UNITS—INCLUDING URINE TOXICOLOGY—STATISTICS

Total Cases	33,094
Total Examinations	14,804
Total Identifications	5,917

Computer Crimes Unit

The Computer Crimes Unit is responsible for forensic examination of computer data. The increase in hard drive space, as well as the amount of data stored on other digital media devices, such as smart phones and external USB/hard drives, has increased reliance and involvement of computers in crimes. As a result, the Computer Crimes Unit continues to analyze more computer data every year.

This unit also provides internet safety seminars to children, parents, and teachers on a monthly basis. These presentations not only educate citizens on the dangers and risks of children accessing the internet, but also instructs on ways children can be protected.

2013 COMPUTER CRIMES UNIT STATISTICS

Forensic Examination Cases	267
Items of Media Analyzed	561
Amount of Data Analyzed	104.5 TB
Search Warrant/OCISO Cases	45
Search Warrant/Agency Assists	146
Arrest Warrants	36
Internet Safety Presentations	20

Friend Of The Court Enforcement Unit (FOC)

The Friend of the Court Enforcement Unit enforces 6000+ arrest warrants annually. They travel throughout the state to transport individuals arrested by other law enforcement agencies on Oakland County Friend of the Court warrants. FOC consists of one sergeant, six deputy II investigators, and three part-time Oakland County Sheriff's Office Law Enforcement Information Network (LEIN) Clerks.

2013 FOC ENFORCEMENT UNIT STATISTICS

New Bench Warrants Issued	6159
FOC Investigator Initiated Arrests	414
Bench Warrants Canceled	5965
Prisoner Pick-ups (Statewide)	841
Resulting Surrenders/Compliance	3371

Auto Theft Unit (ATU)

The Auto Theft Unit specializes in investigating all auto theft related crimes. While the theft of vehicles occurs frequently, false reports of vehicle theft and other fraudulent crimes have dramatically increased.

ATU is comprised of 13 officers from various police departments, including Hazel Park, Waterford, Detroit, Farmington Hills, and the Oakland County Sheriff's Office. The Sheriff's Office acts as the project director of ATU by providing a captain, lieutenant, and sergeant. Funding for this unit is provided in part by a grant from the Auto Theft Prevention Authority (ATPA), and the remaining balance is paid for by each individual department.

2013 AUTO THEFT UNIT STATISTICS

Recovered Stolen Vehicles	236
Recovered Value	\$2,317,449
Number of Cases	721
Warrants Obtained	269
Total Arrests—Persons	261

Special Investigations Unit (SIU)

The Special Investigations Unit is also known as the Oakland County Sheriff's Office Major Crimes and Professional Standards Unit. The unit investigates criminal and disciplinary matters involving all members of the Sheriff's Office. SIU also provides investigative assistance and support to all divisions of the Sheriff's Office and other law enforcement agencies, including local, state, and federal agencies as well as the Oakland County Prosecutor's Office, for major crimes. These crimes include homicide, sexual assault, robbery, serial crimes of violence, and financial crimes, such as mortgage and deed fraud. SIU is comprised of investigators with significant experience and expertise in the investigation, supervision, administration and prosecution of complex criminal cases.

Narcotic Enforcement Team (NET)

The Oakland County Narcotic Enforcement Team is a multi jurisdictional task force designed to integrate federal and local law enforcement agencies for the purpose of identifying, investigating, and prosecuting violators of state and federal narcotics laws.

In 2013, NET actively investigated numerous marijuana grow operations. Since the inception of the Michigan Medical Marijuana Act, the courts have been clearly defining the scope of the act, making investigations and prosecutions more effective.

In addition, NET has observed a significant rise in methamphetamine investigations, as well as the amount of synthetic drugs being purchased online and shipped into our community. Oakland County is closely monitoring the increasing national trends in heroin, cocaine, marijuana, and synthetic drug (GHB, GBL, MDMA, Molly) use to assist with investigations of trafficking.

2013 NARCOTIC ENFORCEMENT TEAM DRUG SEIZURES AND ARRESTS

Investigations Initiated	709
Arrests—Persons	178
Arrests—Charges	350

Drugs Purchased/Seized

Cocaine	11,289.83 grams
Crack376.37 grams
Marijuana	8,779.38 pounds
Heroin886.08 grams
Ecstasy	417.99 units
LSD	309.30 units
Hash396.50 grams
Meth	2,346.49 grams
GHB	9,729.50 grams
K-2	2,312.00 grams
Other Dangerous Drugs	16,933.06 units
Approximate Value of Drugs Purchased/Seized	\$13,886,139.00

Evidence/Property Room

A senior property room technician and three part-time office assistants operate the evidence/property room. These individuals ensure proper, legal, and safe maintenance of all evidence/property entering into the custody of the Oakland County Sheriff's Office, excluding inmate's property. The property room personnel also physically observe and complete the final destruction or release of property once given authorization by the Officer-In-Charge (OIC).

2013 EVIDENCE/PROPERTY ROOM STATISTICS

TOTAL PROPERTY RECEIVED	6,030
Property Destroyed—Main Property Room	3,415
Property Destroyed—Pontiac Property Room	1,273
Weapons Destroyed	212
Property Released	778
Auctioned Property—Main Property Room (Bidcorp)	60
Auctioned Property Pontiac Property Room (Bidcorp)	51
Auctioned Property (Live Spring)	4

2013 MONIES BROUGHT IN FROM BIDCORP AUCTIONS

Forfeited Monies—Sheriff's Enhancement Fund	\$5,108.97
Forfeited Monies—Unclaimed Fund	\$5,015.71

Narcotic Enforcement Team (NET) Property/Evidence Room

The Narcotic Enforcement Team has a separate property room for all items confiscated from narcotic investigations. The NET Property Room is staffed with one full-time property room technician who is responsible for ensuring the proper maintenance of all property submitted.

2013 NARCOTIC ENFORCEMENT TEAM (NET) EVIDENCE/PROPERTY ROOM STATISTICS

TOTAL PROPERTY RECEIVED	4,642
Weapons Seized	107
Vehicles Seized	125

EMERGENCY RESPONSE AND PREPAREDNESS DIVISION (ERP)

COMMANDER: CAPTAIN CHRISTOPHER WUNDRACH

The Emergency Response and Preparedness Division is comprised of three diverse and specialized units. They are the Training Unit, the Homeland Security and Emergency Management Unit, and the Communications and 911 Unit.

Training Unit

The Sheriff's Office Training Unit is responsible for the development, planning, scheduling, and maintenance of all in-service and off-site law enforcement and corrections related education. The Unit oversees the training for MCOLES licensed officers, certified corrections officers, dispatchers, medical staff, inmate services workers, and other civilian personnel. A strong "in-house" instructional staff, combined with specialized on-site/off-site vendor training, provides members of the Sheriff's Office with the best knowledge on emerging law enforcement challenges. The Training Unit is committed to providing the most up-to-date, professional, and cost effective training available.

In 2013, a total of 16,460 persons attended training facilitated by the Unit, including 8,160 personnel trained at the gun range. A total of 18,287 hours of instruction were given, leading to a total of 77,429 hours completed by trainees. Five officers attended Basic Police Training at Oakland Police Academy, and 39 new corrections deputies were trained at the Corrections Academy.

The Training Unit also updated the Online Learning System curriculum. Three new modules were introduced, including Recognizing Signs of Mental Illness and Suicide Awareness, 1st Amendment Training, and MRSA Awareness. This system uses educational videos that are followed by multiple choice questions and tracks each individual's training progress for the different modules. 2,202 certificates were issued in 2013 and 735 users remain registered in the system. They are reminded of their training assignments until completion. Individuals take online training during down time to reduce costs.

Full in-service training sessions were held by the Training Unit in 2013 for all full-time sworn personnel. The first session re-certified 828 personnel from January until May for First Aid, CPR, AED, and TASER. The second full session was held from June until November and involved classroom and practical instruction on Emergency Vehicle Operation for 721 employees.

An integral part of the Training Unit is the firearms and less lethal weapons training component. The Oakland County Sheriff's Office operates and maintains a firearms shooting range. This operation is staffed by two range masters, who supervised 8,160 shooters in the use of 203,855 rounds of ammunition. The Fire Arms Training System (FATS), a handgun training area where officers do not need to use live ammunition, is also located at the shooting range. In 2013, 915 officers were trained using this method.

Training and re-certification for the use of handguns, shotguns, rifles, TASERs, batons, and pepper spray are provided throughout the year. In 2013, Intermediate Weapon and TASER one-hour training sessions were provided to 869 officers. The Firearms Unit also maintains inventory and repairs all Sheriff's Office weapons.

The Training Unit establishes and maintains a wide variety of records relating to departmental personnel. The Unit also manages ancillary functions, such as:

- The Corrections Academy (in-house training for newly-hired officers, when necessary)—LCOTS certification process
- The Field Training Officer program (both Corrections & Law Enforcement Services)
- The Firearms Range (handgun, shotgun, rifle, "TASER", baton and pepper spray, Fire Arms Training System ["FATS"] instruction)
- The Police Academy, State of Michigan—MCOLES licensing process
- All in-service training courses (mandated & additional department specific topics)
- All off-site training courses
- State and local training fund expenditures
- Student intern programs

- Database management of all Sheriff's employees and related statistics
- Training resource management (use of equipment, classroom and conference rooms, and video library)
- Online Training System
- Emergency deployment of Personal Protection Equipment (PPE) and training for this process
- Annual TB test notifications and compliance reports

The Oakland County Concealed Weapons Licensing Board is contained within the Training Unit. In 2013, the Captain of Emergency Response and Preparedness was the Chair with the assistance of a Training Unit sergeant. The other members of the licensing board included an Oakland County Board of Commissioners representative, and a representative from the Michigan State Police. The Records Unit of the Oakland County Sheriff's Office processes the applications for fingerprinting and background investigations, and an Oakland County Clerk's Office representative issues the permits and coordinates the monthly meetings.

2013 OAKLAND COUNTY CONCEALED WEAPONS LICENSING BOARD STATISTICS:

Total Number of Applicants.....	16,798
Permits Pending.....	872
Permits Issued.....	17,601
Permits Denied	272
Permits Suspended	252
Permits Revoked	195
Permits Reinstated.....	176
Approximate Valid Permits in Oakland County	57,045

Homeland Security and Emergency Management Unit

The Oakland County Sheriff's Office Homeland Security and Emergency Management Unit works alongside the Oakland County Homeland Security Division and federal, state, county, and local agencies to have a response plan in place for any major disaster, natural or manmade, that might occur in the county.

Training and preparation for a variety of emergency management situations occurs continuously under the direction of the Division Captain. One such preparation includes maintenance and training for deploying the Mass Decontamination Unit (MDU). This unit is designed for decontamination of the general population and first responders. It also functions as an on-scene rest and rehabilitation center and temporary shelter or staging area during emergencies, disasters, training seminars, and various community events.

MDU members are a highly skilled group of deputies that are certified in Hazardous Material Awareness and Hazardous Material Operations. In addition, all of the team members are certified firefighters or have military experience. MDU has been present at large scale events such as the Woodward Dream Cruise to be prepared for emergencies.

The Oakland County Sheriff's Office Special Weapons and Tactics (SWAT) is a highly trained and specially equipped team of deputies selected from the Sheriff's Office. SWAT responds to critical situations involving barricaded gunmen, high-risk warrant arrests, drug investigations, civil disturbances, and other police emergencies. In 2013, SWAT responded to 24 requests for service, including four barricaded gunmen incidents and 20 high-risk search warrants. The team undergoes continuous specialized training and utilizes sophisticated equipment, which aids in resolving these dangerous missions swiftly and safely. SWAT continues to prepare for any major incident by participating in specific training sessions, such as response to active shooters, hostage situations, and terrorist incidents. SWAT also has the ability to respond to chemical and biological incidents that require law enforcement to stabilize the scene first.

The Homeland Security and Emergency Management Unit participates in the Law Enforcement Operations Working Group (LEOWG). LEOWG is comprised of federal, state, county, and local law enforcement officers from around the country. They make recommendations to Department of Homeland Security (DHS)/Federal Emergency Management Agency (FEMA) about National Incident Management Systems (NIMS) resource typing and credentialing, and support interstate mutual aid through the Emergency Management Assistance Compact (EMAC). These initiatives were designed to enhance EMAC's ability to locate and deliver emergency resources throughout the state.

Communications and 911 Unit

The Oakland County Sheriff's Office operates one of the largest police/fire dispatch 911 centers in Michigan. The Communications and 911 Unit is comprised of one chief of communications, six dispatch specialist shift leaders, 48 dispatch specialists, and one office assistant. A quality control auditor is also assigned to routinely review service and provides specific training to the staff. Five sergeants are assigned to the Unit to assist in a supervisory capacity and to provide assistance to local agencies in need of K-9, Arson Investigators, Traffic Crash Reconstruction, Crime Lab, SWAT Team, Air Support, Dive/Rescue Team, or other Sheriff's Office special teams.

The Communications Unit members underwent 3,584 hours of training in 2013 and were trained in a wide range of topics including how to communicate with child callers, how to help suicidal callers, and how to handle domestic violence calls. Their customer service ratings are reflective of the outstanding and rigorous training they undergo and the team members' commitment to excellence.

The Unit answers all emergency and non-emergency calls for the Oakland County Sheriff's Office and six local law enforcement agencies. This includes 911 cell phone calls for many communities within Oakland County. Additionally, they dispatch for 16 fire departments. All call takers are fully trained in Emergency Medical Dispatch (EMD), Emergency Fire Dispatch (EFD), and Emergency Police Dispatch (EPD). The Oakland County Sheriff's Office is the first and only agency in Michigan certified in all three dispatch protocols.

EMD, EFD, AND EPD CALLS ARE REVIEWED AND GRADED FOR QUALITY ASSURANCE:

2013 EMERGENCY MEDICAL DISPATCH CALL STATISTICS

Total Number of EMD Calls	18,953
Technical Protocol Quality Rating	92.31%

2013 EMERGENCY FIRE DISPATCH CALL STATISTICS

Total Number of EFD Calls	1,562
Technical Protocol Quality Rating	91.37%

2013 EMERGENCY POLICE DISPATCH CALL STATISTICS

Total Number of EPD Calls	10,075
Technical Protocol Quality Rating	94.29%

2013 CUSTOMER SERVICE PROTOCOL QUALITY

All Disciplines (EMD, EPD, EFD)	98.66%
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The Oakland County Sheriff's Office Communications Center serves as the "default call center" for the entire county. Upon receiving calls, the staff determines the location of the emergency and transfers the call to the appropriate law enforcement or fire agency. This process has proven to be an efficient method for routing these 911 emergencies.

The Sheriff's Office Communication Center is equipped to receive 911 calls from other 911 centers if they are unable to operate for reasons such as phone outages.

2013 DISPATCHED INCIDENT STATISTICS

Sheriff's Office	200,377
Other Police Agencies	40,346
Fire/EMS Departments	31,343

TOTAL INCIDENTS 272,066

In 2013, the Communications Center managed 503,235 telephone calls. Cellular calls now constitute 82.6% of the total 911 calls received.

2013 CALL VOLUME STATISTICS

911 Landline	29,962
911 VOIP	9,867
911 Cellular	189,786
10 Digit Emergency	110,939
Administrative Calls	66,001
Outbound Calls	96,680

TOTAL CALLS 503,235

In 2013, the Oakland County Sheriff's Office Communications Unit fully integrated the Michigan Public Safety Communication System (MPSCS) statewide radio console system with the Oakland County OpenSky radio system. By combining Michigan's two largest dispatch radio networks into one center, the Sheriff's Office was able to create radio talkgroups that provide full inter-operable radio connectivity to any responder in Oakland County. This enabled the communication gaps between public safety first responders to be bridged. The Oakland County Sheriff's Office has also partnered regionally with Macomb County, Genesee County, Livingston County, Washtenaw County, Lapeer County, Wayne County (partial), and the City of Detroit, to set procedures and policies on managing communications during major incidents and natural disasters. When Oakland County public safety agencies travel outside the county, but are still on the Oakland County OpenSky radio network, they can connect with our regional partner's dynamic radio talkgroups.



COMMUNITY SERVICES

THE OAKLAND COUNTY SHERIFF'S OFFICE ENGAGES IN PROACTIVE COMMUNITY PROGRAMS THAT FOCUS ON RAISING AWARENESS ABOUT SAFETY ISSUES AND IMPROVING THE QUALITY OF LIFE FOR OAKLAND COUNTY RESIDENTS. THIS ACTIVE APPROACH HELPS US CREATE A STRONG PARTNERSHIP WITH OUR COMMUNITY AND IS BENEFICIAL TO EVERYONE.

THE PROGRAMS AND EVENTS LISTED HERE ARE SOME EXAMPLES OF THE MAJOR COMMUNITY PROGRAMS THE SHERIFF'S OFFICE ADMINISTERED IN 2013:

Women's Self-Defense Awareness

For the fifth year in a row, the Oakland County Sheriff's Office has partnered with The I Group and the Miss Michigan USA pageant to sponsor and conduct free women's self-defense classes as part of Women's Self-Defense Awareness Month. Classes are held on Saturdays in October and are conducted by one of the Sheriff's RAD (Rape Aggression Defense) certified instructors.

Operation Medicine Cabinet™

According to the Centers for Disease Control and Prevention (CDC), Oakland County has witnessed a roughly 20 percent increase in overdose deaths involving prescription painkillers since 2006. The Oakland County Sheriff's Office launched Operation Medicine Cabinet™ (OMC) in 2009 as a mechanism to address this growing problem.

OMC is a prescription drug disposal program authorized by the Drug Enforcement Administration (DEA). The program serves to keep drugs out of the hands of illicit users by allowing individuals to dispose of unused or expired prescription drugs.

In 2013, the Oakland County Sheriff's Office expanded the Operation Medicine Cabinet™ program by adding White Lake and Bloomfield Township Police Departments as partners. This brought the total number of drop-off sites in Oakland County to 21. OMC is supported by the drug abuse prevention community, environmental groups, and the senior and health care community.

STOPPED Program—Sheriffs Telling Our Parents and Promoting Educated Drivers

Over 3,000 drivers aged 16 to 21 die annually in the United States as a result of motor vehicle crashes. To address this young driver safety issue, the STOPPED (Sheriffs Telling Our Parents and Promoting Educated Drivers) program was implemented. STOPPED is a voluntary parental notification system which allows parents to register online or through the mail. Once registered, parents are provided with a STOPPED sticker to place in the windshield of any vehicle driven by their young driver. If the driver of the registered vehicle is stopped for any reason, regardless of whether a ticket is issued, the parent would receive notification of the stop. Developed by the Michigan Sheriff's Association, and sponsored by State Farm Insurance, STOPPED is designed to reduce the number of young drivers who are injured or killed in motor vehicle crashes each year and promote safe driving.



Sheriff Bouchard, Bloomfield Township Police Chief Gaudard, and Bloomfield Township officials kick off Operation Medicine Cabinet at the Bloomfield Township Police Department.



Soak n' Summer

In 2013, the Oakland County Sheriff's Office sponsored the 7th Annual Soak n' Summer event with the Oakland County Parks and Recreation Division. Over 200 kids from the Pontiac, Auburn Hills, and Oxford/Orion Boys and Girls Clubs participated in the event at the Waterford Oaks Water Park. Sponsors of the event included the Oakland County Credit Union and Little Caesars Pizza.

Sheriff's Re-CYCLE for Kids Program

The Oakland County Sheriff's Office continues to collect bicycles (new, used, or in need of repair), bike accessories, tools, and parts for the Sheriff's Re-CYCLE for Kids program. Due to the closure of the Trusty Camp, work on refurbishing and repairing the donated bikes takes place on an as-needed basis by low-level offenders who are supervised by one of the Sheriff's work projects supervisors. The bikes are then made available to children in various youth organizations in the county at no cost.

Free Document Shredding for Oakland County Residents

The OCSO has been teaming up with Absolute Shreds, a local document shredding company, for the past seven years to offer free confidential document shredding to Oakland County residents. The dates, times, and locations of shredding are available on the Sheriff's website at www.oaklandsheriff.com under the Community Services section.

Community Parades

The OCSO is proud to participate in many holiday parades in the county which are enjoyed by children and adults alike. The public has come to know the Sheriff's Office through these positive interactions.

Senior Cell Phone Program

The Oakland County Sheriff's 911 Emergency Senior Cell Phone Program is designed to equip any senior citizen with a mobile device free of charge. The cell phones have the ability to contact help in the event of an emergency. Since the program's inception in 2002, the OCSO has provided thousands of free 911 cell phones to Oakland County senior citizens. The phones are distributed at the Sheriff's Main Office every Friday morning from 9am-Noon.

"Coats for the Cold" Coat Drive

Sheriff Bouchard's "Coats for the Cold" coat drive began 26 years ago and is an annual coat collection. In 2013, the drive collected approximately 3,000 coats, which were donated to several charitable organizations and distributed to those most in need. The organizations were Oakland Livingston Human Service Agency, Grace Centers of Hope, the Matchan Nutrition Center at St. Vincent de Paul Church Pontiac, Ladies of Charity St. Hugo Clothes Closet, Lighthouse of Oakland County, South Oakland Shelter, the Judson Center, and Easter Seals of Michigan. The community and PODS (Portable On Demand Storage Units), which have served as collection points for the past eight years, have enabled the coat drive to be a continued success. 1-800-MINI-STORAGE has also served as a program partner for the last few years by supplying the drop-off boxes and drop-off locations.

Student of the Month Program

"Student of the Month" is a program that incentivizes students to excel in their studies. While serving as the Chairman of the Education Committee in the Michigan State Senate, Sheriff Bouchard started this program to recognize young people for doing well. Over 120 schools in Oakland County participated in the Student of the Month program in 2013.

The Easter Bunny Project

For the ninth year in a row, Sheriff Bouchard and the Easter Bunny have paid visits to area hospitals' pediatric wards to brighten the day of children who are ill and may not be home for the Easter Bunny's visit.



U-Turn Program

The U-Turn program is a partnership between the Oakland County Youth Assistance and the Oakland County Sheriff's Office. Its intent is to educate youth and their parents about the consequences of crime and the realities of prison life. The program reinforces the value of making smart decisions such as staying in school, abstaining from drugs and alcohol, and making wise choices regarding peers, employment, and parental involvement. This reduces youth's chances of having further contact with the juvenile justice system.

Modeled after the "Scared Straight" program, U-Turn provides youth and their parents with an opportunity to tour the Oakland County jail and facilities. The program also has the children speak face-to-face with deputies and selected inmates concerning the repercussions of their behavior.

Benefit for the Disabled

The Oakland County Sheriff's Office Benefit for the Disabled was founded in 1987 to sponsor events and activities for Oakland County adults and children with physical and mental special needs. The non-profit organization made up of Sheriff's Office personnel organizes a holiday shopping trip for children and sponsors a fishing derby every year for those with physical and mental disabilities. The OCSO is proud to assist these families, referred by the John Dingell VA Medical Center in Detroit, and give back to those who have given so much through their service to our country.

Adopt a Veteran's Family

For the past three years, the Oakland County Sheriff's Office has provided gifts and food items to a soldier's family around the holidays as part of the Adopt a Veteran's Family effort. OCSO has been able to help these families celebrate the holidays in a more cheerful manner due to the referrals from the John Dingell VA Medical Center in Detroit.



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OAKLAND COUNTY

SHERIFF'S OFFICE

1200 NORTH TELEGRAPH ROAD
BUILDING 38E
PONTIAC, MICHIGAN 48341

WWW.OAKLANDSHERIFF.COM