

OAKLAND COUNTY SHERIFF'S OFFICE 2019 ANNUAL REPORT





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THE OAKLAND COUNTY SHERIFF'S OFFICE IS DEDICATED TO THE SAFETY AND PROTECTION OF THE CITIZENS AND BUSINESSES WITHIN OUR BOUNDARIES. WE ARE COMMITTED TO THE TASK OF KEEPING OUR COURTS AND CORRECTIONAL SYSTEM SECURE AND OUR SERVICE IS BUILT UPON INTEGRITY, RESPECT, VISION, AND LEADERSHIP.

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The Oakland County Sheriff's Office (OCSO) is dedicated to continuing to build relationships with the communities in which it serves and to interact with Oakland County residents in a positive, friendly manner.

In 2019, our agency continued to develop innovative programming and enhance our community policing relationships throughout the county. We continue to invest in our personnel giving them the best training and equipment so there are better outcomes for everyone we protect and serve. The Sheriff's Office continues to evolve and adjust to emerging issues and threats to our community as needed.

We have placed an emphasis on officer safety and wellness launching a Peer Support Program for our employees to use in times of need. Officer suicides surpassed those who died in the line of duty last year and we need to give our men and women the tools they need to keep themselves healthy and prepared to serve their shifts each day. The OCSO has also enhanced recruiting efforts to bring the brightest and best to serve the people of Oakland County. I hope you find the contents of this 2019 Annual Report interesting and informative. Please feel free to contact the Oakland County Sheriff's Office if you have questions, concerns, or suggestions.

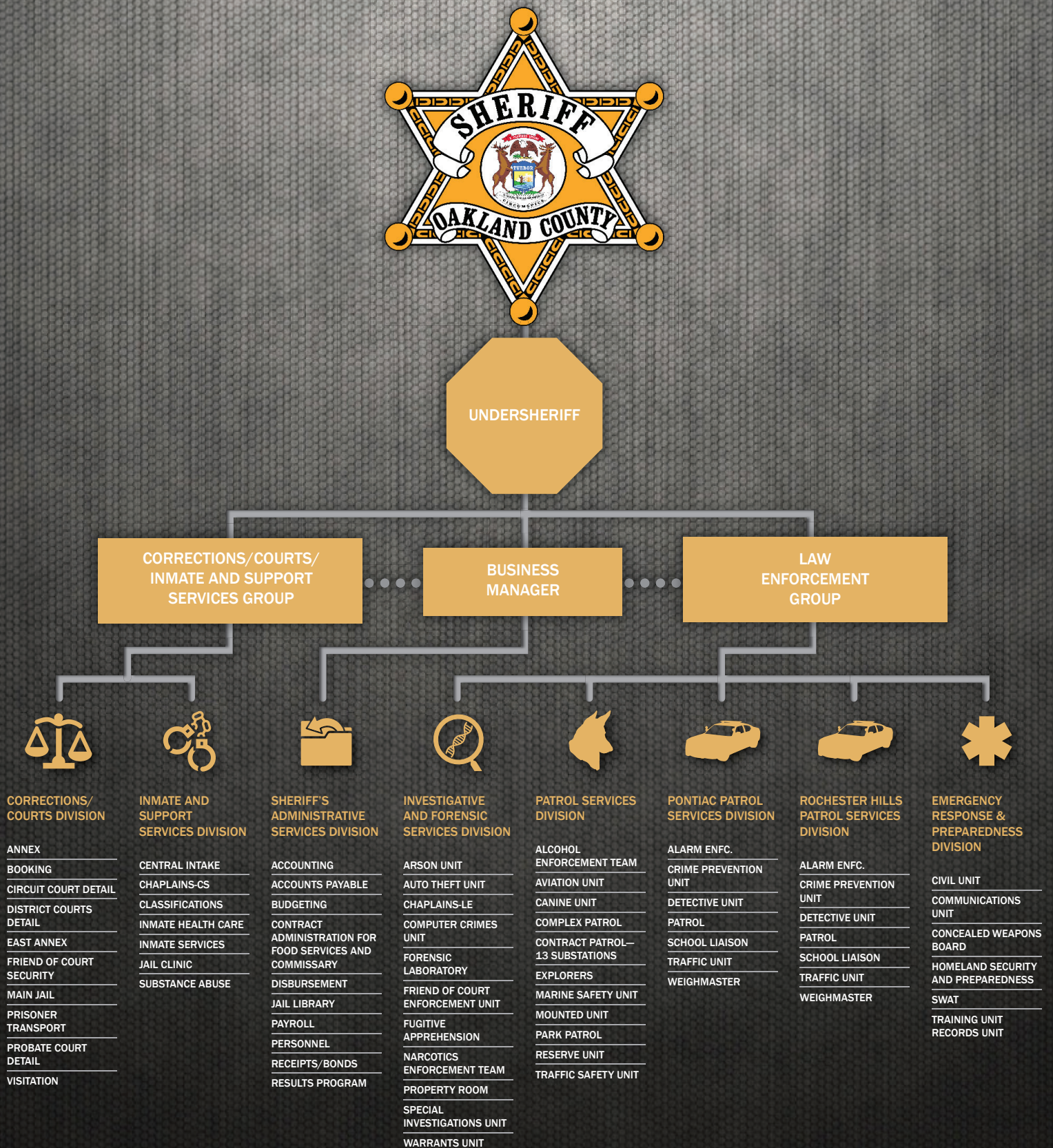
Sincerely,

A handwritten signature in blue ink that reads "Michael J. Bouchard". The signature is written in a cursive style.

Michael J. Bouchard
OAKLAND COUNTY SHERIFF

ORGANIZATIONAL CHART

Financial Matters Only





ADMINISTRATIVE SERVICES DIVISION

Administrative Services is tasked with managing a budget of over \$141 million and directing all business and human resource functions, including oversight of the Records Unit and the Results Program. This Division maintains accounting, payroll, uniforms, supplies, benefits, and inmate account deposits such as bonds, fines, and other costs. Additionally, all contractual agreements for service are administered through this division.

CHIEF FINANCIAL OFFICER:
GAIA V. PIIR

**HUMAN RESOURCES
SUPERVISOR:**
BRANDI HILARIO

ADMINISTRATIVE SERVICES DIVISION

2019 REVENUES	
Contract Law Enforcement Services	\$47,665,162
Contract Dispatch Services	\$2,244,569
Inmate Board and Care—Main Jail	\$267,477
Tether Program	\$42,234
OUIL Third and Deferred Offender	\$1,843,165
Drug & Alcohol Testing	\$1,087,505
Reimbursement of Salaries	\$4,934,406

BOND ACCOUNT DEPOSITS	
Regular	\$1,736,402.90
Interim	\$133,577.00
Fines & Costs	\$294,714

INMATE ACCOUNT DEPOSITS	
Booking Receipts	\$770,482.17

Records Unit

The Records Unit is an efficient and customer service-oriented entity of the Sheriff’s Office that performs the processing and retention of all of the OCSO’s incident reports, traffic accident reports, tickets, inmate files, and purchase permits. The Records Unit manages tens of thousands of records, and is responsible for the editing, data-entry, and the retrieval and forwarding of information and statistics from these files. Other functions of the Records Unit include sex offender registrations, gun registrations, concealed weapon applicant fingerprinting and background checks, pawn entries, Freedom of Information Act (F.O.I.A.) requests, inmate identity transfer corrections, non-public records entries, and various government agency and citizen requests for reports, background checks, and incarceration information.



Results Program

The Oakland County Sheriff’s Office Results Program is a completely self-sustaining program overseen by Administrative Services. Results provides professional and courteous drug and alcohol testing to court probationers, clients, agents, courts, and the general public for a reasonable fee. The OCSO began the Results Program in 2009, and it continues to expand exponentially. Open seven days a week, testing offices are located in Pontiac, Southfield, and Troy. Parents may bring their child into a Results testing location and request a drug test and/or PBT. Sheriff’s Deputies administer the test while Chemist Toxicologists provide the results. Test results are quick, accurate, and uncompromised.

2019 RESULTS PROGRAM STATISTICS	
Preliminary breath tests (PBT)	40,698
Drug tests	41,679
Alcohol tests	23,677

Since 2009, the Oakland County Sheriff’s Office Results Program has provided affordable drug and alcohol testing to court probationers, clients, agents, courts, and the general public in a professional and courteous setting.



Thomas Soling

CORRECTIONS/COURTS/ INMATE AND SUPPORT SERVICES

Corrections and Court Services is tasked with the operation and security of the Correctional and Court facilities as well as Inmate and Support Services. Under these areas of operation, a number of initiatives designed to reduce manpower and procedural costs have been implemented. These include video visitation and the work release tether program, which utilizes progressive technology to achieve the Sheriff's Office budget goals.

**COMMANDER:
MAJOR CHARLES A. SNAREY**



MAIN JAIL/ANNEX

COMMANDER: CAPTAIN CURTIS CHILDS

The Main Jail is responsible for the custody and care of inmates. The jail provides clothing, food, and medical care in a safe and secure environment during pre-trial and sentenced incarceration. Additionally, inmates receive support in the form of counseling, crisis intervention, adult education, recreation, visitation, and chaplaincy. In 2018 the Main Jail underwent several capital improvement projects, most notably a renovated kitchen facility.

2019 Points of Interest:

- 16,557 prisoners were admitted, down from 17,365 inmate admissions in 2018.
- 16,540 prisoners were released, down from 17,240 inmate releases in 2018.
- 13,823 video visitation (no contact) sessions conducted, down from 15,852 in 2018.
- A jail GPS tether program continues to be utilized for qualified inmates.
- 725 inmate disciplinary tickets were issued.
- The Classification Unit interviewed and classified 20,171 inmates.
- Jail personnel oversaw 389 hospital watches for 2019 over the course of 15,921 hours.
- 1,650,654 Inmate Meals were provided by ARAMARK
- Total Commissary sales in 2019 were \$1,645,686.50
- A total of 12,566 video arraignments were conducted.



East Annex

The East Annex is a dorm-like setting used to house a maximum of 398 inmates classified as minimum and low-medium security inmates (inmate workers).

The east and west housing units are separated by the Deputies' work area, nurse's station, and two classrooms. The inmate workers assigned to the East Annex are required to clean the facility, provide meal services, perform laundry duties, and other miscellaneous jobs that are necessary for operational efficiency. Inmate workers are assigned to the Oakland County Pet Adoption Center, Central Garage, Laundry, Parks Division, and other work details at the discretion of East Annex personnel. The inmates can earn additional days off of their sentence for services rendered.



Deputies supervised numerous inmate worker details in 2019. These details generated over 56,763 man-hours of labor. Inmate worker details in 2019 included The Blessings in a Backpack Pontiac Schools Program, Coats for Kids Program, and the Sheriff's Re-Cycle Program. Other inmate work details include the Animal Shelter, Parks, Laundry Detail, and Central Garage.

INMATE AND SUPPORT SERVICES DIVISION

Program Services assesses the needs of the inmate population in the Oakland County Jail system (In-Custody Programs), as well as offenders serving a sentence outside the jail environment (Non-Custody Programs).

In-Custody Programs

The in-custody services provided to both individual and groups of inmates range from counseling to identification and stabilization of mentally ill inmates and identification and placement of eligible inmates into jail programs. These services provide support for inmate rehabilitation as well as safety and security to the jail environment. As a result, an inmate's court-ordered sentence may be shortened. These programs aid in the issue of jail overcrowding as well.

2019 Points of Interest:

- The Jail Classification Unit classified 11,450 inmates.
- Casework service received and responded to 5,573 referrals for services from a variety of sources, including Deputies, court personnel, police, probation/parole staff, family/friends, and/or community agencies.
- 2,471 inmates participated in 12-step meetings in the jail coordinated by community volunteers.
- 215 inmates were placed in the Post-Book Jail Diversion of the Mentally Ill program. 167 inmates completed the in-jail portion of the program and 48 were removed. Graduates of the program received an expedited jail diversion release, which resulted in 2,684 jail bed days saved.
- 180 COMPAS assessments were administered to inmates by the Central Intake Screener to determine an offender's suitability for alternative sentencing other than regular jail confinement.
- The Central Intake Screener also reviewed and sent letters to the Court for approval of 305 inmates to participate in the Sheriff's Cognitive Behavior Program (CBP).
- 354 inmates who completed the CBT received a 25 percent sentence reduction, accounting for a total of 15,290 jail bed days saved.





Non-Custody Programs

Program Services oversees programming for inmates serving a sentence outside the jail environment. These services help to reduce overcrowding in the jail while offering the courts alternative sentencing options for eligible inmates.

2019 Points of Interest

- n 201 new offenders were sentenced to the Zero-Tolerance Program (ZTOL), which works in connection with staff at Community Corrections STEP Forward Program.
- n 65 percent of offenders sentenced to ZTOL completed the program, and 17 percent were still active in the program at the end of 2019.
- n 45 inmates participated in the Electronic Monitoring Program (Home Confinement Tether), saving a total of 1,396 jail bed days
- n 112 inmates were placed into the Sheriff's Work Release Tether Program (WRTP), which utilizes a GPS tether device to monitor an inmate's compliance with a work and home confinement schedule, as well as the inmate's abstinence from drugs and alcohol. 96 inmates completed the program, 16 were terminated, and 12 remain active in 2020.

All expenses incurred for the use of the tether unit for the WRTP and drug/alcohol testing are paid for by the inmate.

COURT SERVICES DIVISION

COMMANDER — CAPTAIN DOUGLAS MOLINAR

Court Services provides security services within Oakland County's 6th Circuit Court, ten District Courts, each courtroom and judges' chambers, the office of the Prosecutor, Treasurer, County Clerk, Friend of the Court, Probate Court, Reimbursement Office, and the County Commissioners' offices and auditorium. Additionally, this unit provides court ordered prisoner transports to and from county and state facilities, medical/hospital/funeral transports,

and any other special requests presented by the judicial system. In 2019, Court Services received and handled approximately 823 requests for special details, some of which called for extraordinary measures to ensure security at the Law Library, Circuit Court, Clerk's Office, Treasurer's Office, and various District Courts where high-profile cases were adjudicated. Also, Court Services provides security at hearings, all County Commissioners' meetings, and maintains the security duties and administration of the Results Program. Court Services continued to provide part-time Deputies to the Weekend and Weekday Alternative for Misdemeanants (WWAM) program and the Records Unit.

2019 Points of Interest:

- Performed 573,116 security entrance clearances, and checked in 3,694 armed officers entering the courts.
- Prevented the entry of 429 edged weapons into court facilities.
- Provided security and bailiff services at 40 trials at the 6th Circuit Court in 2019.
- Processed 8,080 inmates at 6th Circuit Court.
- Transported 4,942 prisoners to and from 61 federal, state, and county facilities.
- Transported 473 inmates to medical care facilities.
- Escorted 906 mental health patients to Probate Court
- Sheriff's Office Deputies transported 752 juveniles from Oakland County Children's Village to Oakland County Probate Court, and took 144 juveniles to medical facilities.

**The Court Services Division
maintains a very high
performance standard and
is comprised of a remarkable
team of professionals.**



LAW ENFORCEMENT SERVICES

Law Enforcement Services is comprised of a number of divisions, all providing law enforcement services to citizens throughout Oakland County. The divisions include Patrol Services Division, Investigative and Forensic Services, and the Sheriff's Emergency Response and Preparedness Division.

**COMMANDER:
MAJOR ROBERT SMITH**



PATROL SERVICES DIVISION

COMMANDER: CAPTAIN DALE R. MILLER

The Oakland County Sheriff's Patrol Services Division is made up of two operational components: Contract Patrol Services and Countywide Patrol Services.

Calls for Service	229,745
Total Arrests	12,452

CONTRACT PATROL SERVICES

Contract Patrol Services consists of ten townships, two villages, and three cities that provide primary police services under a full cost recovery operation with county government. Each community, in collaboration with the Sheriff's Office, customizes their police services and has a substation located within their community, as well as locally based OCSO Command Officers. These Command Officers provide daily managerial oversight for law enforcement operations. The 15 contracts vary in size from four to 75 Deputies with civilian support staff. All communities have full access to a variety of support services provided by the Sheriff's Office. Some examples include general uniform patrol, traffic enforcement, investigative follow-ups, school liaison officers, and community crime prevention.

Parks Unit

The Parks Unit provides contractual law enforcement services to Addison Oaks, Groveland Oaks, Independence Oaks, Red Oaks, Lyon Oaks, Orion Oaks, Rose Oaks, Waterford Oaks, Catalpa Oaks, and Highland Oaks county parks.

The Park Deputies provide both a visible patrol force and supervise work details of inmate workers who aid in keeping our parks clean and well maintained. Deputies provide a number of police services that include citizen assists, traffic enforcement, and responding to dispatched calls for police services within the parks.

The Mountain Bike Patrol is utilized within the parks for routine patrol, community and public relations, and searching for lost children. The Mountain Bike Patrol has proven to be a valuable asset at major public events in Oakland County such as the Woodward Dream Cruise.

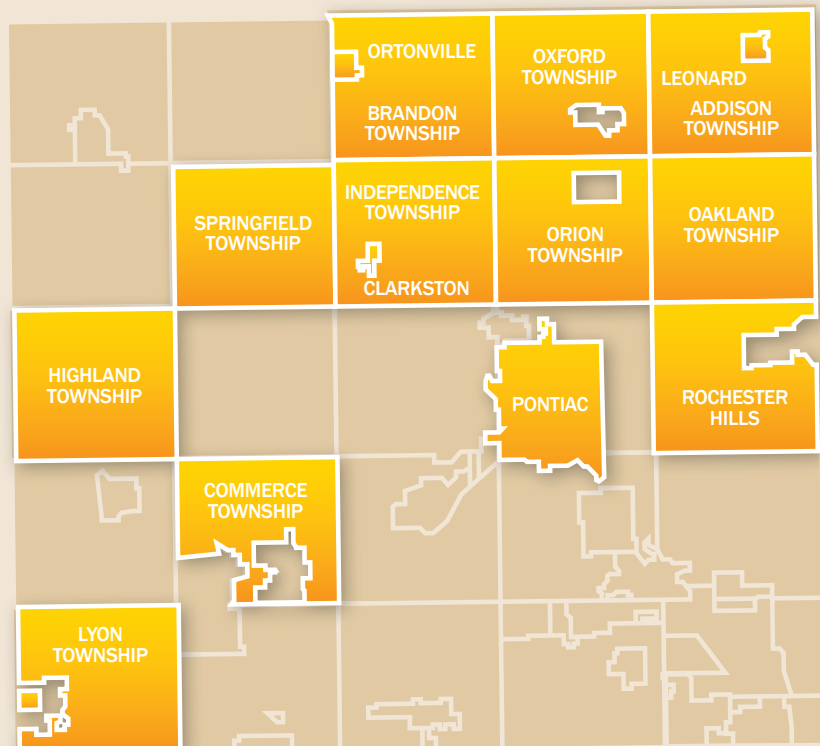
2019 PARKS UNIT STATISTICS

Deputy Hours Worked	11,963.50
Trusty Work Detail Hours	3,354.25
Park Patrol Hours	8,609.25
Bike Patrol Hours	281
Citations	60

SERVICE AREAS

Oakland County Sheriff's Office contracts with the following municipalities. These 15 communities have a combined population of over 350,000 people.

- Addison Township
- Charter Township of Brandon
- City of the Village of Clarkston
- Charter Township of Commerce
- Charter Township of Highland
- Charter Township of Independence
- Charter Township of Lyon
- Charter Township of Oakland
- Charter Township of Orion
- Charter Township of Oxford
- City of Pontiac
- Charter Township of Springfield
- Village of Leonard
- City of Rochester Hills
- Village of Ortonville



Mounted Unit

The Mounted Unit currently has 23 assigned part-time employees. Mounted Unit Deputies provide their own horses and donate countless hours of personal time to this highly professional unit.

The Mounted Unit Deputies are contracted to patrol county parks and other special events, including the Festival of the Hills and Heritage Festivals in Rochester Hills, the Orchard Lake St. Mary’s Festival, the Rochester Hills/Clawson/Holly Fireworks, the Detroit Target Fireworks, the Lone Ranger Parade in Oxford, the Rochester Hills Hometown Christmas Parade, the Woodward Dream Cruise, the Quake on the Lake, and the Royal Oak Christmas Magic Parade. The Mounted Unit, which also patrols in the City of Pontiac, can respond to police calls for assistance quickly and get to areas where most police vehicles cannot.

Each Mounted Unit Deputy must complete a strenuous training course. The Mounted Unit received 2,636.5 “in the saddle” training hours and is trained in a variety of environments, including the City of Pontiac. The horses must become acclimated with lights, sounds, traffic, pedestrians, and odors and is a central part of the training that the Mounted Unit Deputies take part in.

2018 Mounted Unit hours worked5,200.25

Paint Creek Trail

The Oakland County Sheriff’s Office and the Paint Creek Trailways Commission enter into a contract each year for law enforcement services utilizing the Mounted Unit. Mounted Deputies patrol the Paint Creek Trail, which runs from the Village of Lake Orion to the City of Rochester. Mounted Deputies patrolling this trail are responsible for routine patrol, assisting citizens, and community and public relations,.

Contract Service Events 2019

Contract police services were also provided for special public events in various Oakland County communities including, but not limited to, the Renaissance Festival in Holly Township, the DTE Energy Music Theater in Independence Township, the Meadowbrook Music Festival in Rochester Hills, the Arts, Beats, and Eats Festival in the City of Royal Oak, the Brooksie Way Run in Rochester Hills, the Rochester Hometown Christmas Parade, the Quake on the Lake in Waterford Township, the Woodward Dream Cruise, and the Detroit Target Fireworks.



COUNTYWIDE PATROL SERVICES

The second operational component of the Patrol Services Division is comprised of a variety of countywide uniform patrol units and specialty units. These include the Traffic Safety and Enforcement Unit, Marine Unit, Aviation Unit, Canine Unit, Mounted Unit, Explorer Unit, and Reserve Unit.

Traffic Safety and Enforcement Unit

The Traffic Unit is comprised of four entities: the Secondary Road Patrol (416) Unit, the Motor Unit, the Crash Reconstruction Unit, and the Fleet Management Unit.

2019 TRAFFIC ENFORCEMENT STATISTICS	
Traffic Citations	38,002
Crash Investigation Call Outs—Fatal.	25
Crash Investigations	39

Motorcycle Traffic Unit

The Motor Unit has proven to be a valuable asset to both law enforcement and community relations. The 20 Deputies assigned to the Motor Unit must complete a rigorous 80-hour training course. A three-day recertification course is required at the beginning of each riding season. The police motorcycle provides Deputies with a valuable law enforcement asset that can be utilized in a variety of police applications and is an excellent public relations mechanism. The Oakland County Sheriff’s Office Motor Unit is one of the largest motorcycle units in the State of Michigan.

416 Traffic Unit

The 416 Traffic Unit is a state-funded program designed to provide traffic enforcement on secondary roads in Oakland County. The 416 Traffic Unit is available to any police agency in Oakland County for traffic-related assistance, enforcement, and accident investigation. The 416 Traffic Unit also participates in numerous community initiatives and zero tolerance enforcement programs including “Click It or Ticket” and “Drunk Driving: Over the Limit/Under Arrest.” This group of highly-trained Deputies is a mobile strike force that can respond to serious car crashes or police emergencies anywhere in the county. Through daily directed patrols, the 416 Traffic Unit has helped to make our secondary roads safer for the citizens of Oakland County.

Zero Tolerance Traffic Enforcement Program

The 416 Traffic Unit also emphasizes the importance of educating the public about safe driving through numerous community initiatives and zero tolerance enforcement programs. The Zero Tolerance Enforcement programs include: “High Visibility Enforcement”, “Click It or Ticket” and “Drunk Driving: Over the Limit/Under Arrest”.The goal of the Traffic Unit is to keep our roadways safe for all motorists in Oakland County.and manpower for the various community events including the Rochester Hills Fireworks Display, the Southfield Fireworks Display, the Oak Park Fireworks Display, and the Woodward Dream Cruise.







Crash Reconstruction Unit

The Crash Reconstruction Unit remains an integral part of the Traffic Unit and consists of one sergeant and five Deputies. They respond on a 24/7 basis to serious injury and fatal vehicle crashes for our agency and other police agencies requesting assistance.

Aviation Unit

The Aviation Unit provides aerial patrol and emergency response to every municipality and police agency in Oakland County and surrounding areas and is available 24 hours a day, seven days a week. The entire Aviation Unit (including the aircraft and pilots) is fully funded through an innovative plan that privatized the food services for jail inmates at a cost savings of \$1.6 million dollars annually. This annual savings results in no new or additional costs to Oakland County taxpayers for the operation of the Aviation Unit.

Currently, the Aviation Unit operates two state-of-the-art helicopters. Both aircraft are equipped with highly sophisticated avionics, electronics, and camera equipment. The aircraft and their equipment are a “force multiplier” for law enforcement, and their primary function continues to be to supporting ground units. The Forward Looking Infrared system(s), Night Sun search light, Broadcast Microwave downlink, and the ability to communicate with every agency (both law enforcement and fire) in the county serve as testimony to the tremendous asset the Unit provides. The mapping system is also capable of producing specific parcel data, which makes property lines visible and, therefore, air-to-ground coordination much easier. The response time to calls has

been reduced considerably because of this advanced technology.

The Aviation Unit assists local police agencies with directed patrols on a regular basis. Traffic/crowd control support was provided to local police agencies during the 2019 Woodward Dream Cruise, where over 1.5 million people were in attendance. The Aviation Unit assisted in the search of missing juveniles, lost persons, and Alzheimer patients. Searches were also conducted for suspects wanted for sexual assault, robbery, and other felony and misdemeanor crimes.

Homeland Security continues to be a concern for people living and working in our county. Oakland County has many high-risk target areas requiring consideration. The Aviation Unit continues its dedicated pursuit to safeguard persons and property within Oakland County.

2019 AVIATION UNIT	
Calls for Service.	623
Total Flight Hours	421





MARINE UNIT

The Marine Safety and Enforcement Unit is also included in the Countywide Patrol Services. This unit is comprised of three different units, including Water Patrol Enforcement, Underwater Dive and Rescue Recovery, and Water Safety Education.

Water Patrol Enforcement Unit

The Sheriff’s Office is charged with assisting the Michigan Department of Natural Resources (D.N.R.) in patrolling and enforcing Public Act 451 (the Marine Safety Act) on all waterways within the county. Marine Jump Boat Crews are available for lake patrols and high priority calls. The Water Patrol Enforcement Unit is the largest in the State of Michigan with more than 41 part-time Deputies. This Unit is prepared to respond to any of the 450 plus lakes that cover 70 square miles in the county at any given time. Nineteen patrol boats, two rapid response jump boats, one hovercraft, six all-terrain vehicles, and four snowmobiles are assigned to the Unit.

Water Patrol Enforcement provides contracted water patrols to a number of Oakland County’s communities who request patrol services on their lakes. Outreach to all county lake associations and to lake area community leaders is routinely performed in an effort to provide Marine Deputies on a contractual basis. The Marine Unit continues to utilize the Quadski, which is an amphibious machine which can travel by water or by land. Deputies continued to train with the Quadski for utilization both on the land and on the water.

Underwater Dive Rescue and Recovery Unit

The Marine Unit maintains a 12-member, specially-trained, Dive and Emergency Rescue Team. The team is equipped with the latest and most advanced technology. They are prepared to respond to any underwater operation in virtually any weather or water conditions at a moment’s notice. During the 50 plus-year history of the Marine Unit, the Oakland County Sheriff’s Office has responded to thousands of marine/water emergencies.

Marine Unit Lake Contracts for 2019:

- Commerce Lake – Commerce Township
- Lower Straits – Commerce Township
- Lake Sherwood – Commerce Township
- Cedar Island – White Lake Township
- Deer Lake – Independence Township
- Lakeville Lake – Addison Township
- Lake Orion & Voorheis Lake – Orion Township
- Maceday Lake – Waterford Township
- Orchard Lake – Village of Orchard Lake
- Pine Lake & Walnut Lake – West Bloomfield Township
- Pontiac Lake – White Lake Township
- Sylvan Lake – City of Sylvan Lake
- Upper Long – Bloomfield Township
- Walled Lake – City of Novi
- White Lake – Highland Township / White Lake Township
- Williams Lake – Waterford Township

The Marine Unit provided 2,002.5 contracted marine patrol hours.

Water Safety Education

Oakland County has more registered boats and responds to more watercraft accidents than any other county in the State. In a proactive effort to promote responsible boating, the Marine Unit provides water safety education to the public on boater safety. The Marine Unit also continues to conduct hunting, off-road vehicle, and snowmobile safety classes.

2019 MARINE SAFETY	
Boater Safety Students Certified	309
Hours of Jump Patrol	2,113.5
Hours of Contracted Lake Patrol	2,002.5
Marine Citations	152

K-9 Unit

The Oakland County Sheriff's Office K-9 Unit consists of 13 dogs with capabilities that include explosive and accelerant detection, narcotic detection, tracking, area searches, building searches, handler protection, and crowd control. In addition, sweeps were conducted in the Corrective Services Division to ensure that its facilities were drug free. The K-9 Unit also assisted the Narcotic Enforcement Team, the US Drug Enforcement Administration, the US Marshals Service, the US Secret Service, the Oakland County F.B.I. Gang and Violent Crime Task Force, and the South Oakland Narcotics Intelligence Consortium (SONIC) on drug investigations throughout the tri-county area.

2019 CANINE UNIT STATISTICS	
Calls for Service	909
Assists other Police Agency	177
Searches	774
Tracks	177
Jail Searches	249
Guns Seized	9
Cash Seized	\$248,991
Vehicles Seized	2
Drugs Seized	5,635 grams of cocaine (Street Value \$20,250) 2,681 grams of heroin (Street Value \$53,600)

Reserve Unit

The Reserve Unit is comprised of 125 active Reserves. It is a community-based cadre of uniformed, trained volunteers. Qualified citizens attend a Reserve Officer Training Academy and, upon graduation, join our Deputies on patrol or are assigned to other law enforcement duties. In 2019, the Reserve Deputies worked several special events in Oakland County: community parades, the Woodward Dream Cruise, the Berkley Classic Car Show and Parade, the Oakland County 4-H Fair, Brooksie Way Marathon, Special Olympics Superstar Competition, the Rochester Hills Hometown Christmas Parade, Christmas Shop With a Cop, Relay for Life, the Rochester Hills Fireworks, the North American International Auto Show, the City of Pontiac Halloween Night, the Orchard Lake St. Mary's Festival, high school athletic games (football, volleyball and basketball), and concerts at DTE Music Theatre and Meadowbrook Music Festival . Reserve Deputies have volunteered over 20,934 hours of their time to assist the Sheriff's Office on a variety of details throughout the year in 2019..

2019 RESERVE UNIT HOURS SERVED	
Patrol	6,730
Training	4,687
Special Details and Events	7647
Administrative	1,869
TOTAL HOURS WORKED	20,934





PONTIAC PATROL SERVICES

COMMANDER: CAPTAIN ANDRE EWING

Pontiac Patrol Services is a stand-alone division from Patrol Services and is the largest municipality police service contract in the State of Michigan. Since August of 2011, the Oakland County Sheriff's Office has provided police services to the City of Pontiac (population 59,792). Since the contract has been in place, there has been a reduction in major crimes, an improvement in community relationships, and a dramatic reduction in response times—from 76 minutes, on average, to less than 10 minutes. As a result of these improved services, the Oakland County Sheriff's Office has provided a safer environment for Pontiac's citizens, their visitors, and business owners. This contract has saved the City of Pontiac \$2.2 million annually.

The command staff at the Pontiac substation consists of one captain serving as the substation commander, two patrol lieutenants, one detective lieutenant, six patrol sergeants, and two detective sergeants. At the substation, there are 69 Deputies: 48 road patrol Deputies (including four directed patrol Deputies and one weighmaster deputy), and 18 patrol investigators (including one youth investigator, one narcotics enforcement investigator, one auto theft investigator, and one gang task force investigator).

In 2019, Deputies responded to 65,803 calls for service out of the Pontiac Substation. As a result of the high volume of calls, a total of 8,519 police incident reports were written, and 4,626 cases were assigned to detectives for criminal



investigations. Also, there were 7,464 traffic citations written: 1,460 moving violations, 3,488 non-moving violations, 618 parking violations, 823 appearance violations, 835 commercial violations, and 239 defective equipment violations

2019 PONTIAC PATROL ARRESTS	
Felony	1,681
Felony Warrant	74
Misdemeanor Arrests	2,924
Misdemeanor Warrant Arrests	64
FOC	365
Parole/Probation Violation	162

Total Arrests 5,270

Narcan Deployments 24

In 2011, the Sheriff’s Office in Pontiac created a non-profit organization called ‘Deputies for Kids’. The purpose of this organization is to develop stronger relationships with the children in the community through youth education programs and special events. In 2012, Deputies for Kids had its inaugural ‘Angel’s Night’ which is an event held at a local park on the night before Halloween. This event provides a ‘trunk or treat’ candy giveaway, music, games, hayrides, and food for everyone. In its inception year, approximately 350 children attended. In 2019, over 3000 participated in this fun event.

With the support of local businesses, Deputies for Kids has also purchased and donated 300 backpacks filled with the necessary school supplies to children in the Pontiac School District. In the past three years, the organization has also supplied Thanksgiving dinner to over 235 families and has purchased Christmas gifts for children during the holiday season.

ROCHESTER HILLS DIVISION

COMMANDER: CAPTAIN MICHAEL JOHNSON

The Rochester Hills Substation is a stand-alone division from Patrol Services. This is due to the number of Deputies (60 contracted positions) assigned, the population of the city (74,000), and the structure of the substation. The staffing and daily operations of this substation are similar to many full-service police departments in larger Michigan communities.

A captain is assigned as the substation commander. One patrol lieutenant and one detective lieutenant assist in managing six patrol sergeants, one detective sergeant, three school liaison officers, seven patrol investigators, one narcotics enforcement team officer, and 38 uniformed patrol Deputies that are assigned to four shifts. In 2019, the Rochester Hills Division responded to 34,352 calls for police services –1,066 resulted in criminal investigations that were assigned to a case detective. In addition, the Rochester Hills Division made significant achievements in



fulfilling residents' requests by providing 584 hours of selective traffic enforcement. Deputies wrote 88 moving violations and 28 non-moving violations as a direct result of these requests. A Smart Cart equipped with a computer was used extensively in conjunction with selective enforcement. The computer program affords traffic enforcement Deputies the ability to track the times when speeding is most prevalent on any given road, as well as the total number and average speed of the vehicles.

The Rochester Hills Substation continues their efforts to reduce the number of false alarms requiring police response. Since the effort began in 2007, there has been a steady reduction in the number of false alarms with the total number in 2019 down to 1,879, from 3,064 in 2006. Faulty alarm users are billed in an effort to offset the cost of police responses. In 2019, faulty alarm users were billed \$37,450 off-setting the cost of police response.

The Rochester Hills Substation continues to make community involvement a priority. Deputies provided assistance by giving 63 tours of the facility.



ROCHESTER HILLS COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The Rochester Hills Substation provides one sergeant as the coordinator for the Rochester Hills Community Emergency Response Team (CERT) Program and also hosts the Rochester Hills CERT Board meetings. The CERT program educates citizens concerning disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and through exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available. CERT members also are encouraged to support emergency response agencies by taking a more active role in emergency preparedness projects in their community. As in past years, their participation is a blend of CERT, Civil Air Patrol (CAP) and Volunteers in Police Service (VIPS) programs that fall under the federal Citizen Corps initiative as well as the U.S Air Force (CAP).

Although this past year Community Emergency Response Team members were involved with joint training and exercises, it is expected that collaboration with other teams will grow in 2020. Oakland County Homeland Security and the Urban Area Security Initiative (UASI) Region 2 Citizen Corps Council have both discussed increasing multijurisdictional training to better prepare for disasters and serious events that might occur in the region. The Rochester Hills team is planning to train on both a local and regional basis throughout the year.

Charitable organizations frequently use the Independent Sector's "Value of Volunteer Time" to help quantify the enormous value volunteers provide. The Independent Sector is a leadership network for nonprofits, foundations, and corporations committed to advancing the common good. In 2019, the Rochester Hills CERT donated 892 volunteer hours, valued at \$19,739.96 when using the "Value of Volunteer Time" rate of \$22.13/hour for the State of Michigan.





INVESTIGATIVE AND FORENSIC SERVICES DIVISION

COMMANDER: CAPTAIN JOSEPH QUISENBERRY

The Investigative and Forensic Services (IFS) Division is comprised of multiple units and task forces. Each unit and task force focuses on a specialized area of expertise, including Fugitive and Absconder Apprehension, Fire and Arson Investigation, Crime Scene Analysis, Narcotics Enforcement, Auto Theft, Major Crime/Special Investigations, and Computer Crimes Investigations. Although all units concentrate on their areas of expertise, each has been cross-trained to assist one another. These highly trained personnel are equipped to aid law enforcement at the county, state, and federal levels.

The Division also includes the Forensic Science Laboratory (Crime Lab), the Evidence/Property Room, the Warrants Unit, Friend of the Court Enforcement, and the Oakland County F.B.I. Gang and Violent Crime Task Force.

The Division is responsible for receiving, distributing, and tracking information from the OCSO tip line (888) TURN-1-IN. One part-time investigator is employed to analyze the crime data collected and share it with local police agencies.

Warrants Unit

The Warrants Unit is responsible for researching, entering, and confirming warrants from 15 District Courts in Oakland County

and the 6th Circuit Court. They also make arrests throughout the State of Michigan and facilitate extraditions for out-of-state agencies. The Warrants Unit also partners with the FBI's Joint Terrorism Task Force.

2019 WARRANTS UNIT STATISTICS	
Extradition Hearings	119
Dispatched Pick-Ups.....	491
Warrants Cleared	634
Total Warrant Arrests	509

Fugitive Apprehension Team (FAT)

The Fugitive Apprehension Team exists to target and apprehend (as well as extradite) violent fugitives who are wanted on a warrant to stand trial in Oakland County. Other law enforcement agencies in Oakland County request the assistance of FAT to help with fugitive apprehension, investigations, and surveillance. In 2019, FAT arrested individuals who committed murder, armed robbery, home invasion, and criminal sexual conduct.FAT investigators are federally deputized as marshals and work closely with the US Marshals Service. The resources of the US Marshals Service are available to FAT for tracking fugitives throughout the entire country

2019 FUGITIVE APPREHENSION TEAM STATISTICS	
Total Number of FAT Arrests	285
Total Extraditions	16

Fire Investigations Unit

The Fire Investigations Unit responds to requests from contracted and non-contracted community fire or police departments that wish to determine the cause and origin of a fire. These highly trained individuals act as lead investigators to detect, obtain evidence, and prosecute arson and insurance fraud offenses. One of the Sheriff's K-9s, Drako, is trained and utilized to assist with fire investigation by using his specialized training to detect accelerants that may be present.

Property loss valued at \$10,388,050 was recorded in 2019 due to fires investigated by the unit. The Fire Investigations Unit successfully convicted 8 arrests in 2018, with 3 currently pending in Circuit Court.

2018 FIRE INVESTIGATION STATISTICS

Accidental Fires	39
Arson Fires	37
Undetermined Fires	62
TOTAL FIRES INVESTIGATED	138

Forensic Science Laboratory

The Sheriff's Forensic Science Laboratory continued to meet customer requirements and started the transition to new ISO accreditation requirements. The laboratory implemented a Laboratory Information Management System (LIMS) to track case submissions, document and issue laboratory reports. The biology Unit has been working on developing male specific Y-chromosome analysis (Y-STR analysis). It is also developing the capability for analyzing bone, teeth and adhesives and has had great success in obtaining CODIS hits.

The Drug Chemistry Section experienced a rise in the submission of pharmaceutical preparations whose identity differs from that stated by the manufacturers (illicit tablets made to look like their pharmaceutical counterparts). There was also an increase in the submission of cases that involve various fentanyl analogues and/or designer cathinone's.

The Latent Print Unit has been working on obtaining a new AFIS system that will result in faster case turn-around times. The new system was employed in 2019. The Toxicology Section hired a new analyst to keep up with casework.

The Firearms Unit has focused resources on entering all firearms test shots into its Integrated Ballistics Identification System (IBIS) within 24 hours of submission to the lab to aid investigations. The Crime Scene Unit continues to support local agencies for their needs in processing major crime scenes and continues to train evidence technicians to expand their crime scene processing capabilities.

2018 CHEMISTRY, LATENT PRINTS, FIREARMS, AND CRIME SCENES STATISTICS

Total Crime Scene Independent Investigations	46
Total Assists to Outside Agencies	2,250
Cases Tested for RESULTS Program	51,355
CrimeScene Investigations	76
Drug Cases Tested	1,439
Items Tested	4,721
Firearm/Tool Mark Cases Tested	923
Items Tested	1,679
Latent Print Cases Tested	727
Items Tested	3,912

Computer Crimes Unit

This unit is responsible for digital forensic examinations, investigatory and multimedia assistance. This year the CCU lost a seasoned forensic expert due to retirement. A new Detective is currently training to replace the retired Detective Examiner. The unit has 3 Examiners plus a Detective Sergeant Specialist Examiner. The backlog times of forensic examinations have continued to decrease from 2017. The cell phone backlog is currently a few weeks compared to over a month the previous year. Cell phones continue to be the number one evidence items brought in for examination to the unit.

The Computer Crimes Unit has been constantly training general assignment detectives in the handling of computer and high technology investigations. They are starting to handle their own technology crime cases at the station level and if needed, the unit assists them with anything they may need additionally, leading to faster forensic turnaround times.

The CCU has been authorized grant funding through the Auto Theft Task Force for vehicle telematics in-car computer forensic equipment. This will give the unit the capabilities of forensically examining the in-car vehicle navigation and computer equipment which links cell phone, vehicle data systems and GPS mapping in the vehicles. This equipment will be purchased in 2019.

The unit is ever changing and morphing as the technology changes. The Computer Crimes Unit is seeing more and more requests to assist with video retrieval and processing of that type of evidence for the Sheriff's Office, Oakland County agencies, as well as other agencies in Southeast Michigan. The Oakland County Prosecutor's Office and others have requested on many occasions, to assist with the editing, clarification, and video retrieval for trials over the past year. They have also been requesting video and visual presentations of video and cell phone evidence for trials.

The CCU continues to do a high volume of presentations and training sessions for the public, school children, elder groups and detectives.

2019 COMPUTER CRIMES UNIT STATISTICS

Forensic Examination Cases	296
Items of Media Analyzed	654
Amount of Data Analyzed	46 TB
Search Warrant C.C.U. Cases	12
Search Warrant/Agency Assists	212
Arrest Warrants	12
Internet Safety Presentations	21



Friend of the Court Enforcement Unit (FOC)

The F.O.C. Unit consists of a Detective Sergeant, six Deputy II Detectives and 2 part-time Oakland County Sheriff's Office LEIN Clerks, and one part time Deputy. On rotational schedule one Detective is designated as the weekly 'Duty Investigator'. This investigator is responsible for early morning video arraignments at the jail, weekend/holiday prisoner transport and assisting at the FOC Warrants Office during the busy office hours.

In addition to local arrests and prisoner transports, the FOC Enforcement Unit is responsible for transporting subjects arrested by other law enforcement agencies on Oakland County and FOC warrants throughout the State. Since the inception of wanted posters, it has greatly increased the reach of the 6th CC Friend of the Court arrest warrants resulting in several dozen additional arrests and/or closed cases by compliance every year. This fiscal year we have been assisting the Prosecutors Office and the Attorney General Office in locating and arresting their FNS cases (felony nonsupport) in Oakland County. The Friend of the Court financial operations has added an extra \$80,000.00 in our over time budget and on the last quarter of the fiscal year 2019 added another \$40,000.00 to a total of \$180,000. The beginning of the fiscal year of 2020 the overtime budget will remain at \$180,000.00.

Per the head of the Friend of the Court, the current support collections have remained at 80% since topping out in 2018. This is the percentage at which federal incentives are maximized and

more importantly a level at which it is believed families can come to rely on child support for the support of their families. As of November 1, 2019, the current support collections are at 81.29%, which is up 1% from last year. This is unheard of, great performance for any office much less a large office like Oakland County FOC.

2019 FOC ENFORCEMENT UNIT STATISTICS	
New Bench Warrants Issued	6,516
FOC Investigator Initiated Arrests	854
Bench Warrants Canceled	6,724
Prisoner Pick-ups (Statewide)	651
Resulting Surrenders/Compliance	6,129

Auto Theft Unit (ATU)

The Auto Theft Unit is a multi-jurisdictional task force with the Sheriff's Office acting as the project director. The thirteen member team is comprised of officers from various police departments such as Hazel Park, Waterford, Detroit, Farmington Hills, and Southfield, as well as the Sheriff's Office. Funding for this unit is provided in part by a grant from the Auto Theft Prevention Authority (ATPA). Each individual department makes up the balance. The Sheriff's Office acts as the project director by providing a Captain, Lieutenant, and a Sergeant.

The Oakland County Sheriff's Office Auto Theft Unit specializes in investigating all auto theft related crimes. While the theft of vehicles has gone down, false reports of vehicle thefts and fraudulent vehicle purchases through dealerships using a false identity and/or by providing false documentation have risen dramatically.

2019 AUTO THEFT UNIT STATISTICS	
Recovered Stolen Vehicles	499
Recovered Value	\$68,209,554
Number of Cases	588
Warrants Obtained	270
Total Arrests—Persons	270

Special Investigations Unit (SIU)

The Special Investigations Unit (S.I.U.) is the Major Crimes and Professional Standards unit of the Oakland County Sheriff's Office. S.I.U. is comprised of six detective sergeants with significant experience and expertise in the investigation, supervision, administration and prosecution of complex criminal cases at both the state and federal levels. S.I.U. provides investigative support to all divisions of the Sheriff's Office as well as to a wide variety of other law enforcement agencies, including local, state and federal agencies as well as the Oakland County Prosecutor's Office. S.I.U. provides investigative assistance on major crimes; including homicides, sexual assaults, robbery, serial crimes of violence and financial crimes. The financial crimes section of S.I.U. is responsible for all mortgage and deed fraud investigations. S.I.U. is also the Oakland County Sheriff's professional standards unit (i.e. internal affairs); investigating criminal and serious disciplinary

matters involving all members of the Sheriff's Office, up to and including officer involved shooting investigations. S.I.U. is also frequently called upon by other police agencies to conduct, assist or review similar investigations within the requesting agency.

Further, S.I.U. is responsible for the investigation of all major inmate incidents within the Corrective Services and Satellite Facilities divisions. Examples of these investigations include in-custody deaths, escapes, jail disturbances, possession/distribution of illegal drugs or contraband and especially assaults on corrections staff.

Narcotic Enforcement Team (NET)

Since January 2001, the Oakland County Sheriff's Office has led the Oakland County Narcotics Enforcement Team (N.E.T.) with a highly cooperative working relationship with all federal and local police departments. This year, the N.E.T. unit worked closely with the Drug Enforcement Agency (D.E.A.) to successfully disrupt and dismantle drug trafficking organizations. Listed below is the chart showing that N.E.T. seized approximately \$14,662,338.00 worth of illegal drugs throughout Oakland County. N.E.T. has successfully forfeited and closed cases that resulted in the distribution of \$890,000.00 to the local participating agencies. Oakland County continued to follow the national drug threat trend with fentanyl, heroin, and cocaine being the top three drug threats. In 2019, N.E.T. continues to view heroin/fentanyl as a major threat in Oakland County. These drug threats appear to mirror the drug trends throughout southeast Michigan.

2019 NARCOTIC ENFORCEMENT TEAM DRUG SEIZURES AND ARRESTS	
Investigations Initiated	562
Arrests—Persons	245
Arrests—Charges	546
Drugs Purchased/Seized	
Cocaine	6,333.05 grams
Crack	1,514.28 grams
Marijuana	27.36 pounds
Heroin	3,097.54 grams
Ecstasy	1,254.52 units
LSD	267.20 units
Hash	0 grams
Meth	4,738.86 grams
GBL	0 ounces
Prescription Drugs	42,154.74 units
Other Dangerous Drugs	349.85 units
Approximate Value of Drugs Purchased/Seized	\$14,662,338.00



Evidence/Property Room

A senior property room technician and three part-time office assistants operate the evidence/property room. These individuals ensure proper, legal, and safe maintenance of all evidence/property entering into the custody of the Oakland County Sheriff's Office, excluding inmate's property. The property room personnel also physically observe and complete the final destruction or release of property once given authorization by the Officer-In-Charge (OIC).

2019 EVIDENCE/PROPERTY ROOM STATISTICS	
TOTAL PROPERTY RECEIVED	5,655
Property Destroyed—Main Property Room	5,775
Weapons Destroyed	208
Property Released	916
Auctioned Property—Main Property Room (Bidcorp)	118

2019 MONIES BROUGHT IN FROM BIDCORP AUCTIONS	
Monies—Sheriff's Enhancement Fund	Not Available



Monies—Unclaimed Fund	\$1,457.27
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Narcotic Enforcement Team (NET) Property/Evidence Room

The Narcotic Enforcement Team has a separate property room for all items related to narcotic investigations. The NET Property Room is staffed with one full-time property room technician who is responsible for ensuring the proper maintenance of all property submitted.

2019 NARCOTIC ENFORCEMENT TEAM (NET) EVIDENCE/PROPERTY ROOM STATISTICS	
TOTAL PROPERTY RECEIVED	4,455
Weapons Received	191
Vehicles Received	\$98.00

EMERGENCY RESPONSE AND PREPAREDNESS DIVISION (ERP)

Commander: Captain Christopher Wundrach

The Emergency Response and Preparedness Division (ERP) is comprised of four diverse and specialized Units. Each provides vital and unique services to the Oakland County Sheriff's Office and local law enforcement agencies.

Training Unit

The Sheriff's Office Training Bureau is responsible for the development, planning, scheduling and coordination of all in-service and off-site training. Designated to cover the Sheriff's Office constant educational needs, the Training Bureau oversees the training for MCOLES licensed officers, certified corrections deputies, court deputies dispatchers, inmate services workers and other civilian personnel. A strong "in-house" instructional staff, combined with specialized vendor training, provides members of the Sheriff's Office with the best training available.

The Training Bureau remains committed to providing the most up to date and professional training available while maintaining their budget. Planning for the continuing and mounting law enforcement challenges of the future remain an ongoing commitment by the Training Bureau.

In 2019, the Sheriff's Office Training Bureau conducted three full in-service training sessions. The Winter In-Service Training session was split based on assignment. 433 Corrections and Court Services personnel attended eight hours of Taser X2 Transition training. 373 Patrol Services and Investigative Forensic Services personnel attended eight hours of Advanced Vehicle Tactics, Personal Protection Equipment Refresher and Narcan Training.

The Summer In-Service Training session was split based on assignment. 345 Corrections and Court Services personnel attended eight hours of Officer Wellness and LGBTI training. 486 Patrol Services and Investigative Forensic Services personnel attended eight hours of EVO training.

The Fall In-Service Training consisted of Sexual Assault Response, Marijuana Update, Peer to Peer Group, Drug Field Testing Certification and Crime Scene Supervision. Training which was mandatory for all full-time, part-time and Reserve personnel. Over 1,110 Deputies were trained during this training session.

In addition to In-Service training, the Training Bureau facilitated and sent over 1,545 deputies to training classes for specialized instructions on numerous Law Enforcement topics.

The Training Bureau facilitated two eight-week Corrections Academy's that included deputies from eleven outside Sheriff's Offices, training a total of 57 Deputies. Following the

Corrections Academies, 43 Oakland County Deputies were put through a 10-week Corrections Training Officer program.

In 2019 the Sheriff's Office promoted or laterally hired to the Road Patrol 32 Deputies. Those Deputies were completed a 14-week Field Training Program facilitated and monitored by the Training Bureau.

The Training Bureau conducted one Dispatch Training Academy as well as two modified academies for single hire and facilitated the robust 22-week dispatch training program for 6 new dispatchers. The training consists of eight weeks of call taking, six weeks of police radio, six weeks of fire radio, and a two-week shadow phase.

During 2019 the Training Bureau conducted an in-house 40-hour Command Leadership School for seven newly promoted Sergeants. They received specialized leadership training created and geared specifically for Sheriff's Office Command Staff.

The Training Bureau's 2019 curriculum for the Online Learning System consisted of six modules; LEIN Training Recertification, Recognizing the Signs and Symptoms of Mental Illness and Suicide Awareness, Bloodborne Pathogens Refresher, Dental Emergencies, Law Enforcement Liability and Alcohol, Benzodiazepines and Opiate Withdrawal. This system uses educational videos along with multiple choice questions for instruction and tracks each individual's training progress for each module. The online learning system allows Sheriff's Office personnel to complete the training during "down time" resulting in less training costs for the Sheriff's Office.

The Oakland County Sheriff's Office was one of the first to agencies to train and deploy Narcan to help limit heroin overdoses. Currently the Sheriff's Office has 424 Deputies that have been trained and issued Narcan to help fight the opiate epidemic. The Training Unit is responsible for the training, tracking and deployment of the Narcan kits. In 2019 Sheriff's Deputies had 65 Narcan deployments with 52 saves.

The Sheriff's Office hosted two refresher courses for Evidence Technician for both Sheriff Office deputies and other local law enforcement agencies within the county. The Sheriff's Training Bureau annually conducts Evidence Technician Refresher Courses for over 50 current Evidence Technicians.

The Oakland County Sheriff's Office Peer Support Program (PSP) is dedicated to assist agency personnel with Critical Incident Stress Management (CISM) services, specifically confidential peer support assistance. Recognizing that while performing daily first responder duties, agency personnel become involved in and are exposed to incidents that have the potential to cause various forms of short and/or long-term emotional trauma. The PSP is designed to help in following areas: peer support during times of personal and/or professional stress, early intervention to help mitigate the impacts of stress, referral to program services, and education-based training. Comprised of 25 trained members,

the PSP is an available resource for all Sheriff's Office personnel who need assistance to overcome obstacles in their professional or personal life. The goal for each employee participating in the PSP is to be a productive and healthy Sheriff's Office employee.

An integral part of the Training Bureau is use of force training. The Oakland County Sheriff's Office operates and maintains a firearms training center. In 2019, Range Instructors supervised 7,700 appointments allowing deputies to fire over 400,000 rounds of ammunition including handgun, rifle and shotgun. During Fall 2019 In-Service. Range Instructors conducted scenario-based training where approximately 50,000 rounds of UTM training ammunition were utilized.

In 2019 Range Instructors also supervised over 1,500 appointments utilizing the VIR-TRA Simulator and conducted two 5 Day Patrol Rifles Operator Courses, training and deploying 42 additional personnel and patrol rifles throughout the Sheriff's Office.

The Training Unit facilitated two eight-week Corrections Academy's that included deputies from five outside Sheriff's Offices, training a total of 48 Deputies. Following the Corrections Academies, 39 Oakland County Deputies were put through a 10-week Corrections Training Officer program. The Training Unit establishes and maintains a wide variety of records relating to Sheriff's Office personnel. The unit also manages ancillary functions, such as:

- The Corrections Academy (in-house training for newly-hired officers when necessary) – LCOTS certification process
- The Field Training Officer program (both Corrections & Law Enforcement Services)
- The Firearms Range (handgun, shotgun, rifle, "TASER", baton & pepper spray, The Police Academy, State of Michigan – M.C.O.L.E.S. licensing process
- All in-service training courses (mandated & additional specific topics)
- All off-site training courses
- State & local training fund expenditures
- Student intern programs
- Database management of all Sheriff's employees and related statistics
- Training resource management (use of equipment, classroom and conference rooms, and video library)
- Online Training System
- Emergency deployment of Personal Protection Equipment (PPE) and training for this process
- Annual TB test notifications and compliance reports

Civil Unit

The Sheriff's Office continues to contract a private company to provide civil service. An Account Clerk II is assigned to this unit. The privatization of the Civil Unit continues to save the taxpayers of Oakland County approximately \$700,000 per year. The following are the 2019 calendar year statistics:

2019 CIVIL UNIT STATISTICS	
Mortgage Foreclosure Sales	1540
Summonses/Complaints	1193
Executions	290
Petitions	728
Postings	1,540
Personal Protection Orders	885
Notice of Hearing	465
Motions	639
Orders to Show Cause	261
Subpoenas	65
Small Claims	54
Garnishments	21
Reimbursement	559

CLEAR/MICR Compliance

A CLEAR/MICR compliance quality assurance initiative has also been instituted. The main focus of this initiative is to audit a variety of CLEAR Law Enforcement incident reports to ensure accuracy, timeliness, and overall completion of the reports prior to submittal to the State Police and the FBI. Accurate statistics for the Sheriff's Office provides the public with the transparency they demand and deserve while evaluating the effectiveness of the law enforcement services they receive and the severity of crime overall.



Records Unit (fix)

The Records Unit is an efficient and customer service-oriented entity of the Sheriff's Office that performs the processing and retention of all of the OCSO's incident reports, traffic accident reports, tickets, inmate files, and purchase permits. The Records Unit manages tens of thousands of records, and is responsible for the editing, data-entry, and the retrieval and forwarding of information and statistics from these files. Other functions of the Records Unit include sex offender registrations, gun registrations, concealed weapon applicant fingerprinting and background checks, pawn entries, Freedom of Information Act (F.O.I.A.) requests, inmate identity transfer corrections, non-public records entries, and various government agency and citizen requests for reports, background checks, and incarceration information.

2019 RECORDS UNIT STATISTICS	
Gun Registrations	11,474
Gun Purchase Permits	11,772
CPL Fingerprints	6,620
Miscellaneous Prints	21,874
Photostats	1,338
Sex Offenders	3,959
FOIA Requests	2,044
Subpoena/Discovery Requests	658
Videotape Requests	798
Inmate Files Processed	17,790
Non-FOIA Requests Through FOIA Desk	51
Non-Public Records Processed	1,380
Mail/Fax Background Checks	934
Pawn Slips Processed	7,850
Counter Background Checks	620
Requests: Agencies & Courts	5,228
Pawn Certificates Issued	9

Cadet Unit

The Cadet Unit is comprised of young adults from ages 14 to 20 who are interested in a career in law enforcement. This program is designed to introduce Explorers to the various components of law enforcement and correctional responsibilities, including basic firearm and marine safety.

During the past year, our Cadets were involved in a variety of community activities that included parades, child safety fingerprinting, and public safety awareness events.

2019 CADET HOURS STATISTICS	
Active Cadets	26
Special Events Worked	37
Hours donated working events	1,488

EMERGENCY COMMUNICATIONS & OPERATIONS DIVISION

The Sheriff's Operations Center members underwent 2,144 hours of training in 2018 and were trained in a wide range of topics including how to handle domestic violence calls and how to help suicidal callers. Their customer service ratings are reflective of the outstanding and rigorous training they undergo and the team members' commitment to excellence. The Unit answers all emergency and non-emergency calls for the Oakland County Sheriff's Office and seven local law enforcement agencies. This includes 911 cell phone calls for many communities within Oakland County. Additionally, they dispatch for 18 fire departments. All call takers are fully trained and certified by the International Emergency Academies of Dispatch (IAED) in Emergency Medical Dispatch (EMD), Emergency Fire Dispatch (EFD), and Emergency Police Dispatch (EPD). The Oakland County Sheriff's Office is the first and only agency in Michigan certified in all three dispatch protocols

Operations Center

The Oakland County Sheriff's Office operates one of the largest police/fire dispatch 911 centers in Michigan. The Operations Center is comprised of one chief of communications, two quality assurance supervisors, five dispatch specialist shift leaders, 58 dispatch specialists, and one office assistant. Five sergeants are assigned to assist in a supervisory capacity and to provide assistance to local agencies in need of special units like; K-9, Arson Investigators, Traffic Crash Reconstruction, Crime Lab, SWAT Team, Aviation Unit, Dive/Rescue Team, or other Sheriff's Office special teams.

2018 EMERGENCY MEDICAL DISPATCH CALL STATISTICS

Total Number of EMD Calls	23,444
Technical Protocol Quality Rating	99.28%

2018 EMERGENCY FIRE DISPATCH CALL STATISTICS

Total Number of EFD Calls	2,614
Technical Protocol Quality Rating	99.28%

2018 EMERGENCY POLICE DISPATCH CALL STATISTICS

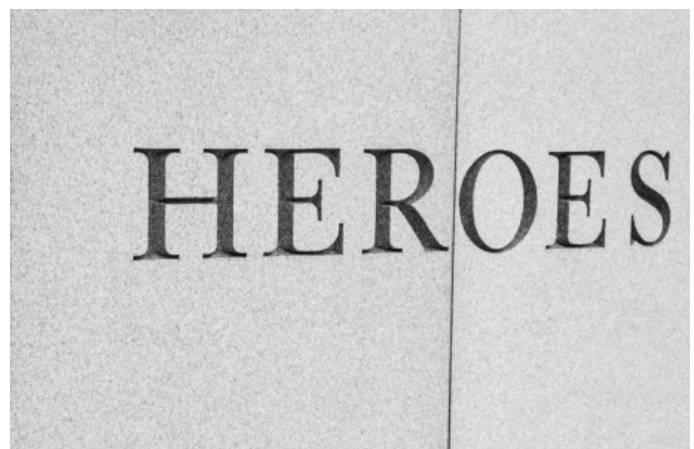
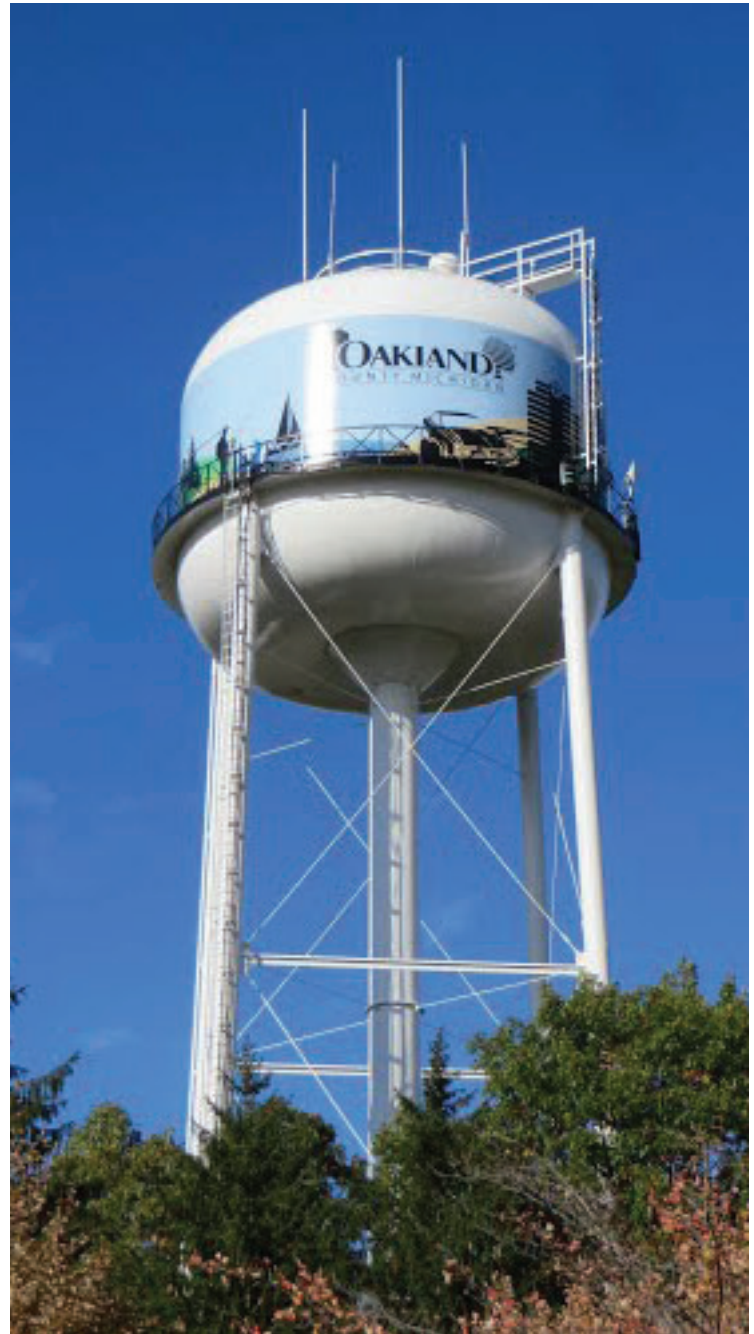
Total Number of EPD Calls	25,403
Technical Protocol Quality Rating	99.28%

2018 CUSTOMER SERVICE PROTOCOL QUALITY

All Disciplines (EMD, EPD, EFD)	99.28%
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The Operations Center serves as the "default call center" for the entire county. Upon receiving calls, the staff determines the location of the emergency and transfers the call to the appropriate law enforcement or fire agency. This process has proven to be an efficient method for routing these 911 emergencies.

The Sheriff's Office Operations Center is equipped to receive 911 calls from other 911 centers if they are unable to operate for reasons such as phone outages.





COMMUNITY SERVICES

The Oakland County Sheriff's Office engages in proactive community programs that focus on raising awareness about safety issues and improving the quality of life for Oakland County residents. This active approach helps us create a strong partnership with our community and is beneficial to everyone.

THE PROGRAMS AND EVENTS LISTED HERE ARE SOME EXAMPLES OF THE MAJOR COMMUNITY PROGRAMS THE SHERIFF'S OFFICE ADMINISTERED IN 2018

STOPPED Program—Sheriffs Telling Our Parents and Promoting Educated Drivers

Sheriffs Telling Our Parents and Promoting Educated Drivers

Over 3,000 drivers aged 16 to 21 die annually in the United States as a result of motor vehicle crashes. To address this young driver safety issue, the STOPPED (Sheriffs Telling Our Parents and Promoting Educated Drivers) program was implemented. STOPPED is a voluntary parental notification system which allows parents to register online or through the mail. Once registered, parents are provided with a STOPPED sticker to place in the windshield of any vehicle driven by their young driver. If the driver of the registered vehicle is stopped for any reason—regardless of whether a ticket is issued, the parent would receive notification of the stop. Developed by the Michigan Sheriffs' Association and sponsored by State Farm Insurance, STOPPED is designed to reduce the number of young drivers who are injured or killed in motor vehicle crashes each year and promote safe driving.

Soak n' Summer

In 2018, the Oakland County Sheriff's Office sponsored the 10th Annual Soak n' Summer event with the Oakland County Parks and Recreation Division. Over 250 kids from the Pontiac, Auburn Hills, and Oxford/Orion Boys and Girls Clubs, as well as children from various Pontiac-based churches participated in the event at the Waterford Oaks Water Park. Sponsors of the event included the Oakland County Credit Union, Meijer, and Little Caesars Pizza.

Sheriff's Re-CYCLE for Kids Program

The Oakland County Sheriff's Office continues to collect bicycles (new, used, or in need of repair), bike accessories, tools, and parts for the Sheriff's Re-CYCLE for Kids program. Due to the closure of the Trusty Camp, work on refurbishing and repairing the donated bikes takes place on an as-needed basis by low-level offenders who are supervised by one of the Sheriff's work projects supervisors. The bikes are then made available to children in various youth organizations in the county at no cost.

Free Document Shredding for Oakland County Residents

The OCSO has been teaming up with Absolute Shreds, a local document shredding company, for the past seven years to offer free confidential document shredding to County residents.

Community Parades

The OCSO is proud to participate in many holiday parades in the county which are enjoyed by children and adults alike. The public has come to know the Sheriff's Office through these positive

interactions.

Senior Cell Phone Program

The Oakland County Sheriff's 911 Emergency Senior Cell Phone Program is designed to equip any senior citizen with a mobile device free of charge. The cell phones have the ability to contact help in the event of an emergency. Since the program's inception in 2002, the OCSO has provided thousands of free 911 cell phones to Oakland County senior citizens. The phones are distributed at the Sheriff's Main Office every Friday morning from 9am–Noon.

Student of the Month Program

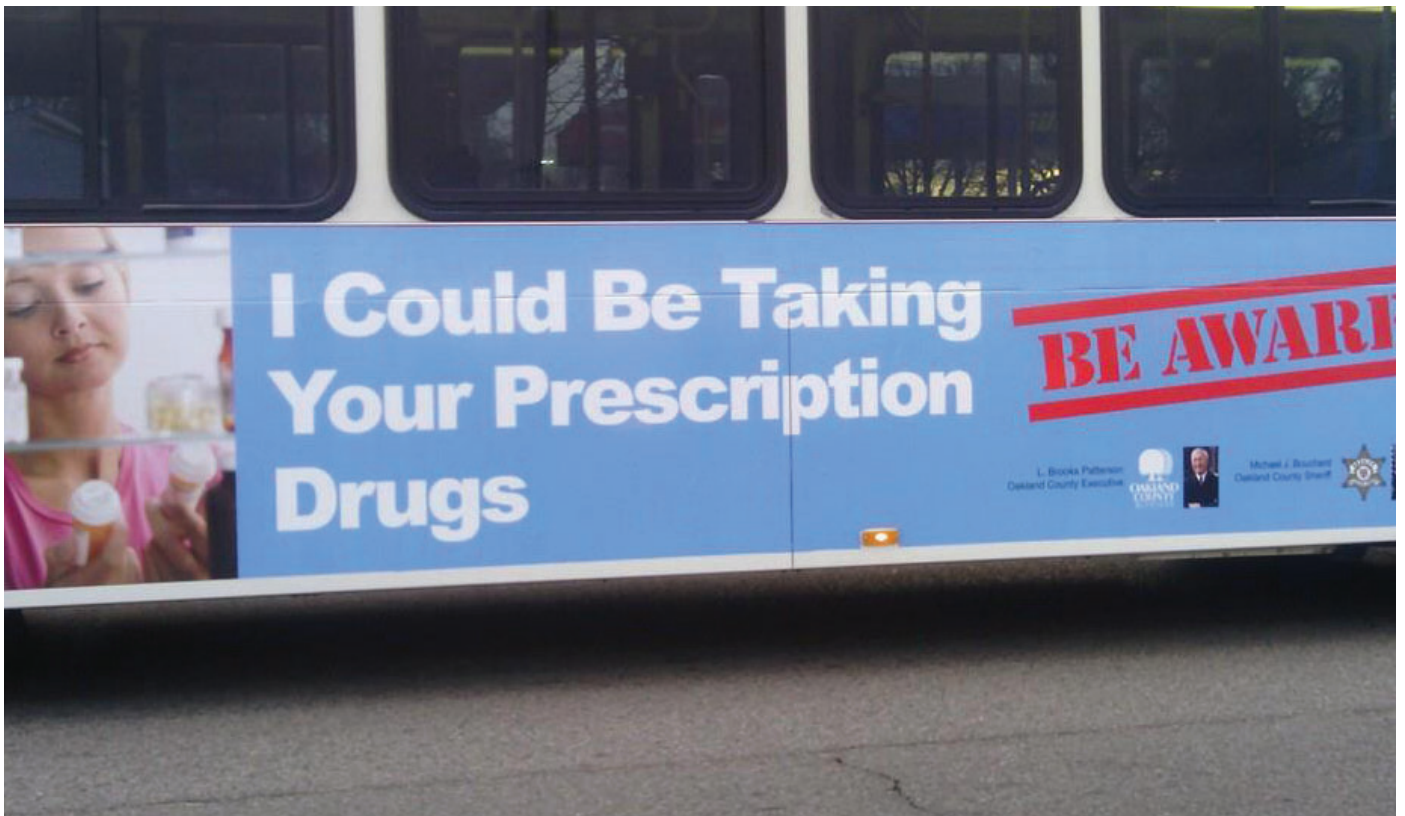
"Student of the Month" is a program that incentivizes students to excel in their studies. While serving as the Chairman of the Education Committee in the Michigan State Senate, Sheriff Bouchard started this program to recognize young people for doing well. Over 120 schools in Oakland County participated in the Student of the Month program in 2018.





Pizza Patrol

Pizza Patrol is a Sheriff's Office partnership with Little Caesar's Pizza which began in 2015. Thanks to Bob Angona of Pontiac area Little Caesars, Sheriff's Deputies in Pontiac carry free Little Caesars pizza cards with them during the summer, and issue them to residents when they witness good citizenship and positive behavior. This is one more way in which the Sheriff's Office is looking to improve and foster relationships with the community and young people.





“Coats for the Cold” Coat Drive

Sheriff Bouchard’s “Coats for the Cold” coat drive began 28 years ago and is an annual coat collection. In 2018, the drive collected approximately 3,500 coats, which were donated to several charitable organizations and distributed to those most in need. The organizations were Oakland Livingston Human Service Agency, Grace Centers of Hope, the Matchan Nutrition Center at St. Vincent de Paul Church Pontiac, Ladies of Charity St. Hugo Clothes Closet, Lighthouse of Oakland County, South Oakland Shelter, the Judson Center, and Easter Seals of Michigan. 1-800-MINI-STORAGE has served as a program partner for the last few years by supplying the drop-off boxes and drop-off locations

The Easter Bunny Project

For the tenth year in a row, Sheriff Bouchard and the Easter Bunny paid visits to area hospitals’ pediatric wards to brighten the day of children who are ill and may not be home for the Easter Bunny’s visit.

U-Turn Program

The U-Turn program is a partnership between the Oakland County Youth Assistance and the Oakland County Sheriff’s Office. Its intent is to educate youth and their parents about the consequences of crime and the realities of prison life. The program reinforces the value of making smart decisions such as staying in school, abstaining from drugs and alcohol, and making wise choices regarding peers, employment, and parental involvement. This reduces youth’s chances of having further contact with the juvenile justice system.

Modeled after the “Scared Straight” program, U-Turn provides youth and their parents with an opportunity to tour the Oakland County jail and facilities. The program also has the children speak face-to-face with Deputies and selected inmates concerning the repercussions of their behavior.

Benefit for the Disabled

The Oakland County Sheriff’s Office Benefit for the Disabled was founded in 1987 to sponsor events and activities for Oakland County adults and children with special needs. The non-profit organization made up of Sheriff’s Office personnel organizes a



holiday shopping trip for children and sponsors a fishing derby every year for those with physical and mental disabilities.

Adopt a Veteran's Family

For the past four years, the Oakland County Sheriff's Office has provided gifts and food items to a soldier's family around the holidays as part of the Adopt a Veteran's Family effort. The OCSO is proud to assist these families, referred by the John Dingell VA Medical Center in Detroit, and give back to those who have given so much through their service to our country.

Variety Feeds Kids with the Oakland County Sheriff's Office

The Oakland County Sheriff's Office, Variety Feeds Kids, and Meijer Stores formed a new partnership in 2014 that benefits thousands of children in the Pontiac School District. The new program, affiliated with Blessings in a Backpack, is supported by Meijer and Chrysler Corporation, and is designed to feed kids who are on free and reduced breakfast and lunch every weekend throughout the school year. Beginning in November, Variety Feeds Kids and the Sheriff's Office began distributing food at Alcott Elementary, which is the pilot school in the district. The goal is to grow the program to provide meals at every elementary school in the district.

Variety Feeds Kids with the Oakland County Sheriff's Office

The Oakland County Sheriff's Office, Variety Feeds Kids, and Meijer Stores continued sponsorship in 2018 which benefited thousands of children in the Pontiac School District. This program, affiliated with Blessings in a Backpack, is supported by Meijer and Chrysler Corporation, and is designed to feed kids who are on free and reduced breakfast and lunch every weekend throughout the school year. Beginning in November, Variety Feeds Kids and the Sheriff's Office began distributing food at Alcott Elementary, which is the pilot school in the district. The goal is to grow the program to provide meals at every elementary school in the district.







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