



OAKLAND COUNTY SHERIFF'S OFFICE 2016

ANNUAL
REPORT





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 ID MURDUFF • CLARENCE SHOCKLEY • HENRY SLATER •
 RD M. McLAUGHLIN • 1917 EMIL R. SCHMIDT • WILLIAM SCHILL •
 R F. McGUIGAN • ARTHUR R. HUNOKE • 1921 PHILIP ELLENSTEIN •
 J. HEFFRON • HERMAN SCHULZ • WILLIAM M. GRATTON •
 M E. WAGNER • HERMAN M. JOLLY • 1926 ANDREW RUSINKO •
 A. PLATT • 1928 GLENN R. HUNTER • FREDERICK RUSSO •
 TON A. WINEGAR • EDWARD RAREY • CHARLES C. McMILLAN •
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 N J. CALKINS • RICHARD BOENE • WILLIAM L. MCCARTHY •
 EVERETT WILLIAMS, JR. • FREDDIE LEE JACKSON •
 OLD LEE DAVIS • TRACY KAPITON WILLIAMSON •





OAKLAND COUNTY SHERIFF'S OFFICE 2016 ANNUAL REPORT

THE OAKLAND COUNTY SHERIFF'S OFFICE IS DEDICATED TO THE SAFETY AND PROTECTION OF THE CITIZENS AND BUSINESSES WITHIN OUR BOUNDARIES. WE ARE COMMITTED TO THE TASK OF KEEPING OUR COURTS AND CORRECTIONAL SYSTEM SECURE AND OUR SERVICE IS BUILT UPON INTEGRITY, RESPECT, VISION, AND LEADERSHIP.

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DEAR CITIZENS AND LOCAL LEADERS:

The Oakland County Sheriff's Office (OCSO) is dedicated to continuing to build relationships with the communities in which it serves and to interact with Oakland County residents in a positive, friendly manner.

In 2016, the Oakland County Sheriff's Office (OCSO) enhanced our existing high priority on creating lasting relationships within the communities we serve. Our endeavors, we believe, shed light on the men and women in law enforcement who protect and serve in our county despite continued media portrayal as otherwise. The OCSO continues to set the standard across the country on how an agency should operate and interact with its residents in a professional, positive, and friendly manner. As an agency, we continue to put an emphasis on training and equipping our Deputies with the tools and technologies required for them to perform the duties of their job using the best practices and techniques available. Our Sheriff's Police Athletic League (PAL) is just one way we have engaged our community and improved the lives of the children that live in Oakland County. Additionally, we have launched numerous programs that are working to combat against the opioid epidemic. We believe in being a partner with our community coalitions and leaders in the substance abuse community to find ways to solve this problem plaguing our families. We cannot arrest our way out of this challenge and it needs to be a systemic communitywide effort that includes education, diversion, treatment as well as law-enforcement. We will continually seek out new ways to improve the quality of life for all who live, work, and play in Oakland County. I hope you find the contents of this 2016 Annual Report interesting and informative. Please feel free contact the Oakland County Sheriff's Office if you have questions, concerns, or suggestions.

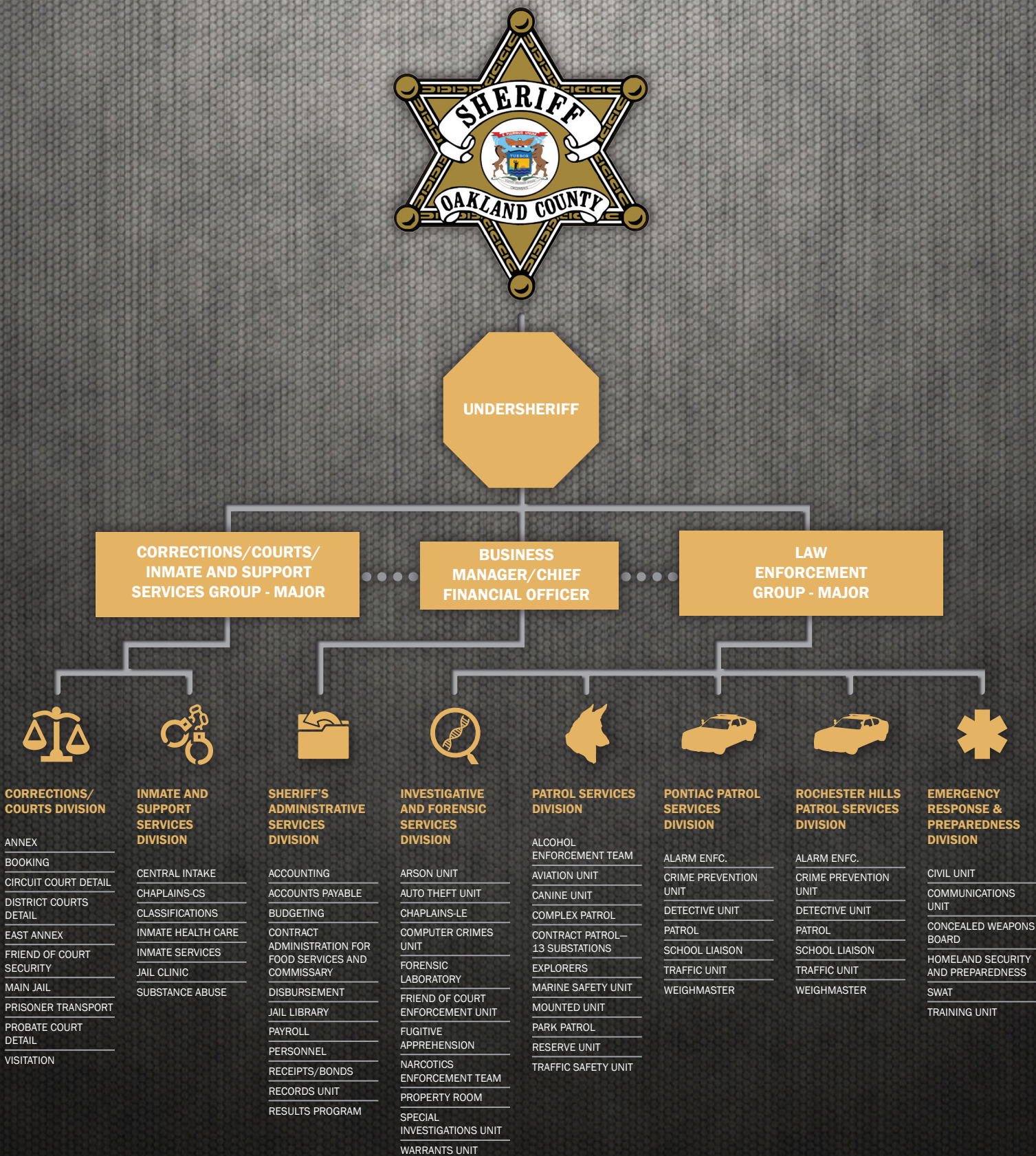
Sincerely,

A handwritten signature in blue ink that reads "Michael J. Bouchard". The signature is written in a cursive, flowing style.

Sheriff Michael J. Bouchard, C.H.P.P.
President Emeritus, Major County Sheriffs of America

ORGANIZATIONAL CHART

Financial Matters Only





ADMINISTRATIVE SERVICES DIVISION

Administrative Services is tasked with managing a budget of over \$143 million and directing all business and human resource functions, including oversight of the Records Unit and the Results Program. This Division maintains accounting, payroll, uniforms, supplies, benefits, and inmate account deposits such as bonds, fines, and other costs. Additionally, all contractual agreements for service are administered through this Division.

CHIEF FINANCIAL OFFICER:
DALE A. CUNNINGHAM, PH.D.

**HUMAN RESOURCES
SUPERVISOR:**
PAMELA NEWSOM, M.A.

ADMINISTRATIVE SERVICES DIVISION

2016 REVENUES

Contract Law Enforcement Services	\$43,708,450
Contract Dispatch Services	\$1,555,601
Inmate Board and Care—Main Jail	\$420,085
Tether Program	\$83,105
OUIL Third and Deferred Offender	\$1,756,478
Drug & Alcohol Testing	\$1,756,478
Reimbursement of Salaries	\$4,861,326

BOND ACCOUNT DEPOSITS

Regular	\$1,411,576.79
Interim	\$157,749.00
Fines & Costs	\$326,895.54
Bond Fees	\$1,530
Overages/(Shortages)	\$00.00

INMATE ACCOUNT DEPOSITS

Booking Receipts	\$646,937.56
Visitation Receipts	\$1,908,927.13
Overages/(Shortages)	\$(60.54)

Records Unit

The Records Unit is an efficient and customer service-oriented entity of the Sheriff's Office which performs the processing and retention of all of the OCSO's incident reports, traffic accident reports, tickets, inmate files, and purchase permits. The Records Unit manages tens of thousands of records, and is responsible for the editing, data-entry, and the retrieval and forwarding of information and statistics from these files. Other functions of the Records Unit include sex offender registrations, gun registrations, concealed weapon applicant fingerprinting and background checks, pawn entries, Freedom of Information Act (F.O.I.A.) requests, inmate identity transfer corrections, non-public records entries, and various government agency and citizen requests for reports, background checks, and incarceration information.

2015 RECORDS UNIT STATISTICS

Gun Registrations	14,756
Gun Purchase Permits	15,185
CPL Fingerprints	10,513
Miscellaneous Prints	2,491
Photostats	1,411
Sex Offenders	3,851
FOIA Requests	1,676
Subpoena/Discovery Requests	609
Videotape Requests	365
Inmate Files Processed	18,369
Non-FOIA Requests Through FOIA Desk	103
Non-Public Records Processed	1,591
Mail/Fax Background Checks	1,403
Pawn Slips Processed	4,885
Counter Background Checks	533
Requests: Agencies & Courts	4,707
Pawn Certificates Issued	9



Results Program

The Oakland County Sheriff's Office Results Program is a completely self-sustaining program overseen by Administrative Services. Results provides professional and courteous drug and alcohol testing to court probationers, clients, agents, courts, and the general public for a reasonable fee. The OCSO began the Results Program in 2009, and it continues to expand exponentially. Open seven days a week, testing offices are located in Pontiac, Southfield, and Troy. Parents may bring their child into a Results testing location and request a drug test and/or PBT. Sheriff's Deputies administer the test while Chemist Toxicologists provide the results. Test results are quick, accurate, and uncompromised.

2016 RESULTS PROGRAM STATISTICS

Portage breath tests (PBT)	38,624
Drug tests	40,776
Alcohol tests	21,804

Since 2009, the Oakland County Sheriff's Office Results Program has provided affordable drug and alcohol testing to court probationers, clients, agents, courts, and the general public in a professional and courteous setting.



Thomas Soling

CORRECTIONS/COURTS/ INMATE AND SUPPORT SERVICES

Corrections and Court Services is tasked with the operation and security of the Correctional and Court facilities as well as Inmate and Support Services. Under these areas of operation, a number of initiatives designed to reduce manpower and procedural costs have been implemented. These include video visitation and the work release tether program, which utilizes progressive technology to achieve the Sheriff's Office budget goals.

**COMMANDER:
MAJOR CHARLES A. SNAREY**



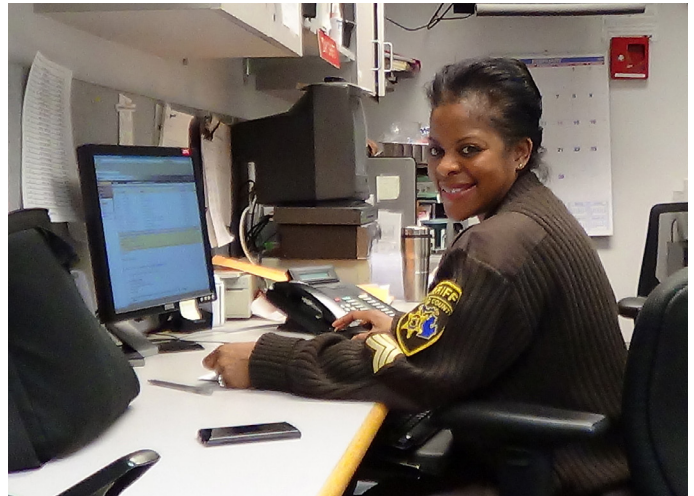
MAIN JAIL/ANNEX

COMMANDER: **CAPTAIN CURTIS CHILDS**

The Main Jail, which ranks as one of the largest in the United States, is responsible for the custody and care of inmates. The jail provides clothing, food, and medical care in a safe and secure environment during pre-trial and sentenced incarceration. Additionally, inmates receive support in the form of counseling, crisis intervention, adult education, recreation, visitation, and chaplaincy. In 2016, the Main Jail intercom system continued to be upgraded as well as the entire camera monitoring system.

2016 Points of Interest:

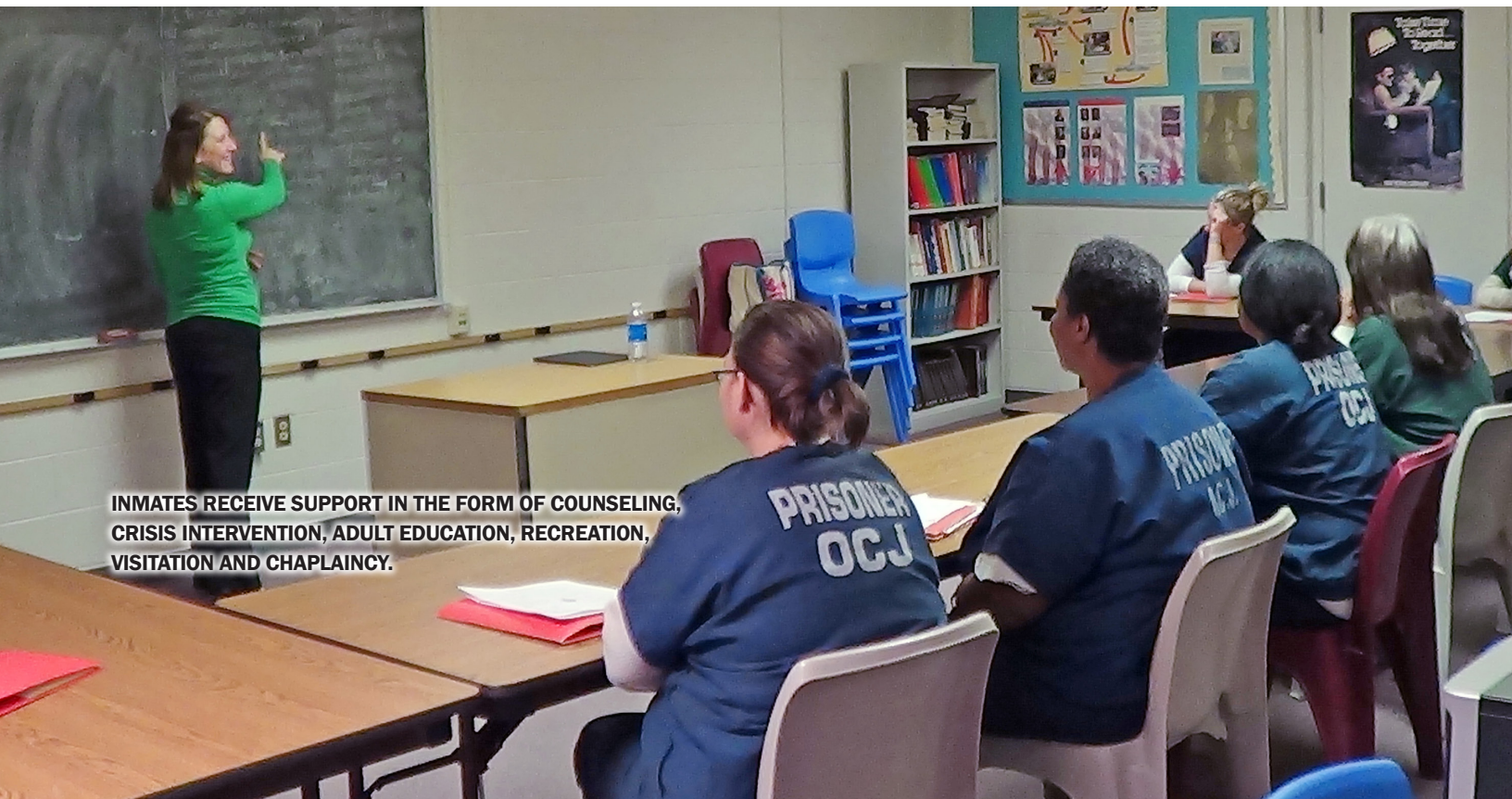
- 18,236 prisoners were admitted, down from 18,791 inmate admissions in 2015.
- 17,970 prisoners were released, down from 18,415 inmate releases in 2015.
- 11,687 video visitation (no contact) sessions conducted, down from 13,486 in 2015.
- A jail GPS tether program was utilized for qualified inmates.
- 928 inmate disciplinary tickets were issued.
- The Classification Unit interviewed and classified 12,644 inmates.
- Jail personnel conducted 16 line-ups, 70 polygraphs, 166 inmate interviews, 70 psychological evaluations, 93 telephone interviews, and 6 depositions.
- Jail personnel oversaw 500 hospital watches for 2016 over the course of 49,454 hours.
- 2,024,612 Inmate Meals were provided by ARAMARK
- A total of 11,880 video arraignments were conducted.



East Annex

The East Annex is a dorm-like setting used to house a maximum of 398 inmates classified as minimum and low-medium security inmates (inmate workers).

The east and west housing units are separated by the Deputies' work area, nurse's station, and two classrooms. The inmate workers assigned to the East Annex are required to clean the facility, provide meal services, perform laundry duties, and other miscellaneous jobs that are necessary for operational efficiency. Inmate workers are assigned to the Oakland County Pet Adoption Center, Central Garage, Laundry, Parks Division, and other work details at the discretion of East Annex personnel. The inmates can earn additional days off of their sentence for services rendered.



INMATES RECEIVE SUPPORT IN THE FORM OF COUNSELING, CRISIS INTERVENTION, ADULT EDUCATION, RECREATION, VISITATION AND CHAPLAINCY.

East Annex (continued)

Deputies supervised numerous inmate worker details in 2016. These details generated over 107,296 man-hours of labor. Inmate worker details in 2016 included The Blessings in a Backpack Pontiac Schools Program, Coats for the Cold Program, and the Sheriff's Re-Cycle for Kids Program

INMATE AND SUPPORT SERVICES DIVISION

Program Services assesses the needs of the inmate population in the Oakland County Jail system (In-Custody Programs), as well as offenders serving a sentence outside the jail environment (Non-Custody Programs).

In-Custody Programs

The in-custody services provided to both individual and groups of inmates range from counseling to identification and stabilization of mentally ill inmates and identification and placement of eligible inmates into jail programs. These services provide support for inmate rehabilitation as well as safety and security to the jail environment. As a result, an inmate's court-ordered sentence may be shortened. These programs aid in the issue of jail overcrowding as well.

2016 Points of Interest:

- The Jail Classification Unit classified 12,644 inmates.
- Casework service received and responded to 6,602 referrals for services from a variety of sources, including Deputies, court personnel, police, probation/parole staff, family/friends, and/or community agencies.
- 1,828 inmates participated in 12-step meetings in the jail coordinated by community volunteers.
- 2321 inmates were placed in the Post-Book Jail Diversion of the Mentally Ill program. 216 inmates completed the in-jail portion of the program and 83 were removed. Graduates of the program received an expedited jail diversion release, which resulted in 6,731 jail bed days saved.
- 254 COMPAS assessments were administered to inmates by the Central Intake Screener to determine an offender's suitability for alternative sentencing other than regular jail confinement.
- The Central Intake Screener also reviewed and sent letters to the Court for approval of 411 inmates to participate in the Sheriff's Cognitive Behavior Program (CBT).
- 130 inmates who completed the CBT received a 25 percent sentence reduction, accounting for a total of 11,876 jail bed days saved.
- The LESP-Misdemeanor Program, a 4-week program, was completed by 163 inmates, accounting for a total of 4,224 jail days saved.



CORRECTIONS ACADEMY GRADUATES



COURT SERVICES DIVISION

COMMANDER — **CAPTAIN DOUGLAS MOLINAR**

Court Services provides security services within Oakland County's 6th Circuit Court, ten District Courts, each courtroom and judges' chambers, the office of the Prosecutor, Treasurer, County Clerk, Friend of the Court, Probate Court, Reimbursement Office, and the County Commissioners' offices and auditorium. Additionally, this unit provides court ordered prisoner transports to and from county and state facilities, medical/hospital/funeral transports, and any other special requests presented by the judicial system.

In 2016, Court Services received and handled approximately 787 requests for special details, some of which called for extraordinary measures to ensure security at the Law Library, Circuit Court, Clerk's Office, Treasurer's Office, and various District Courts where high-profile cases were adjudicated. Also, Court Services provides security at hearings, all County Commissioners' meetings, and maintains the security duties and administration of the Results Program. Court Services continued to provide part-time Deputies to the Weekend and Weekday Alternative for Misdemeanants (WWAM) program and the Records Unit.

2016 Points of Interest:

- Performed 1,545,608 security entrance clearances, and checked in 3,951 armed officers entering the courts.
- Prevented the entry of 3,691 edged weapons into court facilities.
- Provided security and bailiff services at 41 trials at the 6th Circuit Court.
- Processed 9,447 inmates at 6th Circuit Court.
- Transported 2,081 prisoners to and from 61 federal, state, and county facilities.
- Transported 450 inmates to medical care facilities.
- Escorted 757 mental health patients to Probate Court
- Transported 822 juveniles from Oakland County Children's Village to Oakland County Probate Court, and took 126 juveniles to medical facilities. Total number of juvenile transports for 2016 was 2,001.

The Court Services Division maintains a very high performance standard and is comprised of a remarkable team of professionals.

Non-Custody Programs

Program Services oversees programming for inmates serving a sentence outside the jail environment. These services help to reduce overcrowding in the jail while offering the courts alternative sentencing options for eligible inmates.

2016 Points of Interest

- 447 new offenders were sentenced to the Zero-Tolerance Program (ZTOL), which works in connection with staff at Community Corrections STEP Forward Program.
- 53 percent of offenders sentenced to ZTOL completed the program, and 6 percent were still active in the program at the end of 2016.
- 119 inmates participated in the Electronic Monitoring Program (Home Confinement Tether), saving a total of 2,992 jail bed days
- 149 inmates were placed into the Sheriff's Work Release Tether Program (WRTP), which utilizes a GPS tether device to monitor an inmate's compliance with a work and home confinement schedule, as well as the inmate's abstinence from drugs and alcohol. 108 inmates completed the program, 15 were terminated, and 26 remain active in 2016.

All expenses incurred for the use of the tether unit for the WRTP and drug/alcohol testing are paid for by the inmate.



LAW ENFORCEMENT SERVICES

Law Enforcement Services is comprised of a number of divisions, all providing law enforcement services to citizens throughout Oakland County. The divisions include Patrol Services Division, Investigative and Forensic Services, and the Sheriff's Emergency Response and Preparedness Division.

**COMMANDER:
MAJOR ROBERT SMITH**



PATROL SERVICES DIVISION

COMMANDER: **CAPTAIN DALE R. MILLER**

The Oakland County Sheriff's Patrol Services Division is made up of two operational components: Contract Patrol Services and Countywide Patrol Services.

Calls for Service	228,692
Total Arrests	13,727

CONTRACT PATROL SERVICES

Contract Patrol Services consists of ten townships, two villages, and three cities that provide primary police services under a full cost recovery operation with county government. The Oakland County Sheriff's Office ranks as the third largest police agency in the state. Each community, in collaboration with the Sheriff's Office, customizes their police services and has a substation located within their community, as well as locally based OCSO Command Officers. These Command Officers provide daily managerial oversight for law enforcement operations. The 15 contracts vary in size from four to 75 Deputies with civilian support staff. All communities have full access to a variety of support services provided by the Sheriff's Office. Some examples include general uniform patrol, traffic enforcement, investigative follow-ups, school liaison officers, and community crime prevention.

Parks Unit

The Parks Unit provides contractual law enforcement services to Addison Oaks, Groveland Oaks, Independence Oaks, Red Oaks, Lyon Oaks, Orion Oaks, Rose Oaks, Waterford Oaks, Catalpa Oaks, and Highland Oaks county parks.

The Park Deputies provide both a visible patrol force and supervise work details of inmate workers who aid in keeping our parks clean and well maintained. Deputies provide a number of police services that include citizen assists, traffic enforcement, and responding to dispatched calls for police services within the parks.

The Mountain Bike Patrol is utilized within the parks for routine patrol, community and public relations, and searching for lost children. The Mountain Bike Patrol has proven to be a valuable asset at major public events in Oakland County such as the Woodward Dream Cruise.

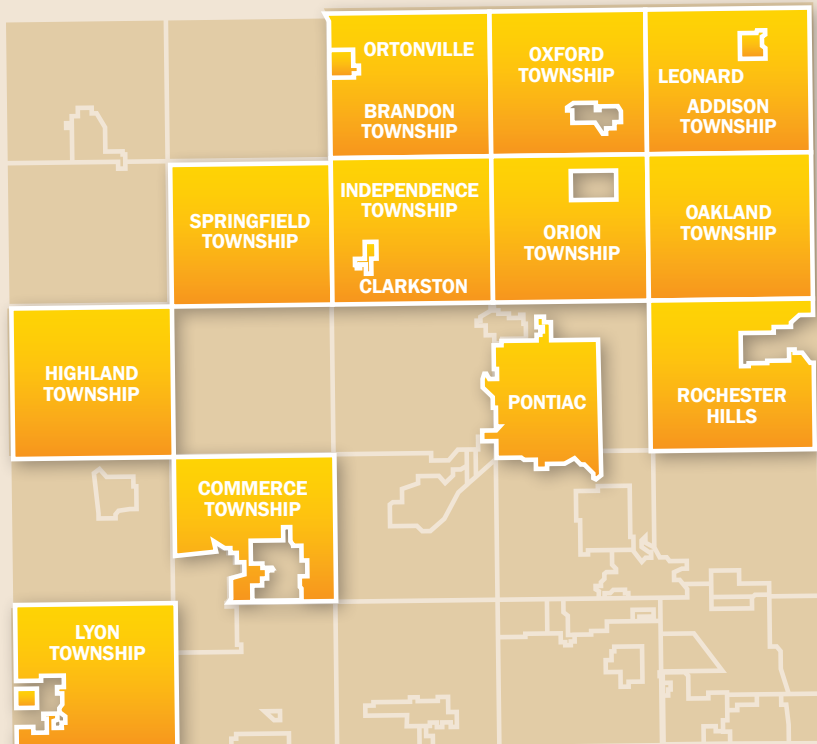
2016 PARKS UNIT STATISTICS

Deputy Hours Worked	15,867
Trusty Work Detail Hours	4,913
Park Patrol Hours	9,848
Bike Patrol Hours	760
Citations	89

SERVICE AREAS

Oakland County Sheriff's Office contracts with the following municipalities. These 15 communities have a combined population of over 360,000 people.

- Addison Township
- Charter Township of Brandon
- City of the Village of Clarkston
- Charter Township of Commerce
- Charter Township of Highland
- Charter Township of Independence
- Charter Township of Lyon
- Charter Township of Oakland
- Charter Township of Orion
- Charter Township of Oxford
- City of Pontiac
- Charter Township of Springfield
- Village of Leonard
- City of Rochester Hills
- Village of Ortonville



Mounted Unit

The Mounted Unit currently has 26 assigned part-time employees. Mounted Unit Deputies provide their own horses and donate countless hours of personal time to this highly professional unit.

The Mounted Unit Deputies are contracted to patrol county parks and other special events, including the Festival of the Hills and Heritage Festivals in Rochester Hills, the Orchard Lake St. Mary’s Festival, the Rochester Hills/Clawson/Holly Fireworks, the Detroit Target Fireworks, the Lone Ranger Parade in Oxford, the Rochester Hills Hometown Christmas Parade, the Woodward Dream Cruise, the Quake on the Lake, and the Royal Oak Christmas Magic Parade. The Mounted Unit, which also patrols in the City of Pontiac, can respond to police calls for assistance quickly and get to areas where most police vehicles cannot.

Each Mounted Unit Deputy must complete a strenuous training course. The Mounted Unit received 1,048 “in the saddle” training hours and is trained in a variety of environments, including the City of Pontiac. The horses must become acclimated with lights, sounds, traffic, pedestrians, and odors and is a central part of the training that the Mounted Unit Deputies take part in.

2016 Mounted Unit hours worked2,341

Paint Creek Trail

The Oakland County Sheriff’s Office and the Paint Creek Trailways Commission enter into a contract each year for law enforcement services utilizing the Mounted Unit. Mounted Deputies patrol the Paint Creek Trail, which runs from the Village of Lake Orion to the City of Rochester. Mounted Deputies patrolling this trail are responsible for routine patrol, assisting citizens, and community and public relations.

Contract Service Events 2016

Contract police services were also provided for special public events in various Oakland County communities including, but not limited to, the Renaissance Festival in Holly Township, the DTE Energy Music Theater in Independence Township, the Meadowbrook Music Festival in Rochester Hills, the Arts, Beats, and Eats Festival in the City of Royal Oak, the Brooksie Way Run in Rochester Hills, the Rochester Hometown Christmas Parade, the Quake on the Lake in Waterford Township, the Woodward Dream Cruise, and the Detroit Target Fireworks.



COUNTYWIDE PATROL SERVICES

The second operational component of the Patrol Services Division is comprised of a variety of countywide uniform patrol units and specialty units. These include the Traffic Safety and Enforcement Unit, Marine Unit, Aviation Unit, Canine Unit, Mounted Unit, Explorer Unit, and Reserve Unit.

Traffic Safety and Enforcement Unit

The Traffic Unit is comprised of five entities: the Secondary Road Patrol (416) Unit, the Alcohol Enforcement (AE) Unit, the Motor Unit, the Crash Reconstruction Unit, and the Fleet Management Unit.

2016 TRAFFIC ENFORCEMENT STATISTICS	
Traffic Citations.	35,642
Crash Investigation Call Outs—Fatal.	37
Crash Investigations.	38

416 Traffic Unit

The 416 Traffic Unit (named after Public Act 416 of 1978) is a state-funded program designed to provide traffic enforcement on secondary roads in Oakland County. The 416 Traffic Unit is available to any police agency in Oakland County for traffic-related assistance, enforcement, and accident investigation. The 416 Traffic Unit also participates in numerous community initiatives and zero tolerance enforcement programs including “Click It or Ticket” and “Drunk Driving: Over the Limit/Under Arrest.” This group of highly-trained Deputies is a mobile force that can respond to serious car crashes or police emergencies anywhere in the county. Through daily directed patrols, the 416 Traffic Unit has helped to make our secondary roads safer for the citizens of Oakland County.





Motorcycle Traffic Unit

The Motor Unit has proven to be a valuable asset to both law enforcement and community relations. The 20 Deputies assigned to the Motor Unit must complete a rigorous 80-hour training course. A three-day recertification course is required at the beginning of each riding season. The police motorcycle provides Deputies with a valuable law enforcement asset that can be utilized in a variety of police applications and is an excellent public relations mechanism. The Oakland County Sheriff's Office Motor Unit is one of the largest motorcycle units in the State of Michigan.





Aviation Unit

The Aviation Unit provides aerial patrol and emergency response to every municipality and police agency in Oakland County and surrounding areas and is available 24 hours a day, seven days a week. The entire Aviation Unit (including the aircraft and pilots) is fully funded through an innovative plan which privatized the food services for jail inmates at a cost savings of \$1.6 million dollars annually. This annual savings results in no new or additional costs to Oakland County taxpayers for the operation of the Aviation Unit.

Currently, the Aviation Unit operates two state-of-the-art helicopters. Both aircraft are equipped with highly sophisticated avionics, electronics, and camera equipment. The aircraft and their equipment are a “force multiplier” for law enforcement, and their primary function continues to be to supporting ground units. The Forward Looking Infrared system(s), Night Sun search light, Broadcast Microwave downlink, and the ability to communicate with every agency (both law enforcement and fire) in the county serve as testimony to the tremendous asset the Unit provides. The mapping system is also capable of producing specific parcel data, which makes property lines visible and, therefore, air-to-ground coordination much easier. The response time to calls has been reduced considerably because of this advanced technology.

The Aviation Unit assists local police agencies with directed patrols on a regular basis. Traffic/crowd control support was provided to local police agencies during the 2016 Woodward Dream Cruise, where over 1.5 million people were in attendance. The Aviation Unit assisted in the search of missing juveniles, lost

Zero Tolerance Traffic Enforcement Program

The 416 Traffic Unit also emphasizes the importance of educating the public about safe driving through numerous community initiatives and zero tolerance enforcement programs. The Zero Tolerance Enforcement programs include: “High Visibility Enforcement”, “Click It or Ticket” and “Drunk Driving: Over the Limit/Under Arrest”.

The goal of the Traffic Unit is to keep our roadways safe for all motorists in Oakland County.

Crash Reconstruction Unit

The Crash Reconstruction Unit remains an integral part of the Traffic Unit and consists of one sergeant and five Deputies. They respond on a 24/7 basis to serious injury and fatal vehicle crashes for our agency and other police agencies requesting assistance.



persons, and Alzheimer patients. Searches were also conducted for suspects wanted for sexual assault, robbery, and other felony and violent crimes.

Homeland Security continues to be a concern for people living and working in our county. Oakland County has many high-risk target areas requiring consideration. The Aviation Unit continues its dedicated pursuit to safeguard persons and property within Oakland County.

2016 AVIATION UNIT	
Calls for Service	399
Total Flight Hours	612

MARINE UNIT

The Marine Safety and Enforcement Unit is also included in the Countywide Patrol Services. This unit is comprised of three different units, including Water Patrol Enforcement, Underwater Dive and Rescue Recovery, and Water Safety Education.

Water Patrol Enforcement Unit

The Sheriff’s Office is charged with assisting the Michigan Department of Natural Resources (D.N.R.) in patrolling and enforcing Public Act 451 (the Marine Safety Act) on all waterways within the county. Marine Jump Boat Crews are available for lake patrols and high priority calls. The Water Patrol Enforcement Unit is the largest in the State of Michigan with more than 41 part-time Deputies. This Unit is prepared to respond to any of the 450 plus lakes that cover 70 square miles in the county at any given time. Nineteen patrol boats, two rapid response jump boats, one hovercraft, six all-terrain vehicles, and four snowmobiles are assigned to the Unit.

Water Patrol Enforcement provides contracted water patrols to

a number of Oakland County’s communities who request patrol services on their lakes. Outreach to all county lake associations and to lake area community leaders is routinely performed in an effort to provide Marine Deputies on a contractual basis. In 2015, the Marine Unit added the Quadski, which is an amphibious machine to its fleet which can travel by water or by land. Deputies continue to train with the Quadski for utilization both on the land and on the water.

Underwater Dive Rescue and Recovery Unit

The Marine Unit maintains a 12-member, specially-trained, Dive and Emergency Rescue Team. The team is equipped with the latest and most advanced technology. They are prepared to respond to any underwater operation in virtually any weather or water conditions at a moment’s notice. During the 50 plus-year history of the Marine Unit, the Oakland County Sheriff’s Office has responded to thousands of marine/water emergencies.

The following communities contracted with the Marine Unit in 2016:

- Commerce Lake, Lower Straits & Lake Sherwood
- Cedar Island & White Lake - White Lake Twp.
- Deer Lake - Independence Twp.
- Elizabeth Lake & Williams Lake - Waterford Twp.
- Lakeville Lake - Addison Twp
- Lake Orion & Voorhies Lake - Lake Orion Twp.
- Orchard Lake - Village of Orchard Lake
- Pine Lake & Walnut Lake - West Bloomfield Twp.
- Sylvan Lake - City of Sylvan Lake

The Marine Unit provided 1,922 contracted marine patrol hours.

Water Safety Education

Oakland County has more registered boats and responds to more watercraft accidents than any other county in the State. In a proactive effort to promote responsible boating, the Marine Unit provides water safety education to the public on boater safety. The Marine Unit also continues to conduct hunting, off-road vehicle, and snowmobile safety classes.

2016 MARINE SAFETY	
Boater Safety Students Certified	384
Hours of Jump Patrol	1,847.75
Hours of Contracted Lake Patrol	1,922
Marine Citations	93

K-9 Unit

The Oakland County Sheriff’s Office K-9 Unit consists of 15 dogs with capabilities that include explosive and accelerant detection, narcotic detection, tracking, area searches, building searches, handler protection, and crowd control. In addition, sweeps were conducted in the Corrective Services Division to ensure that its facilities were drug free. The K-9 Unit also assisted the Narcotic Enforcement Team, the US Drug Enforcement Administration, the US Marshals Service, the US Secret Service, the Oakland County F.B.I. Gang and Violent Crime Task Force, and the South Oakland Narcotics Intelligence Consortium (SONIC) on drug investigations throughout the tri-county area.

2016 CANINE UNIT STATISTICS	
Calls for Service	2,020
Assists other Police Agency	642
Searches	2,128
Tracks	2,130
Jail Searches	265
Guns Seized	18
Cash Seized	\$315,000
Vehicles Seized	12
Drugs Seized	2500 lbs marijuana (Street Value \$1,000,00)
	615 grams cocaine (Street Value \$61,000)
	195 grams heroin (Street Value \$21,000)

Reserve Unit

The Reserve Unit is comprised of 85 active Reserves. It is a community-based cadre of uniformed, trained volunteers. Qualified citizens attend a Reserve Officer Training Academy and, upon graduation, join our Deputies on patrol or are assigned to other law enforcement duties. In 2016, the Reserve Deputies worked several special events in Oakland County: community parades, the Woodward Dream Cruise, the Berkley Classic Car Show and Parade, the Oakland County 4-H Fair, Brooksie Way Marathon, Special Olympics Superstar Competition, the Rochester Hills Hometown Christmas Parade, Christmas Shop With a Cop, Relay for Life, the Rochester Hills Fireworks, the North American International Auto Show, the Deputies for Kids Angels Night, the Orchard Lake St.



Mary’s Festival, high school athletic games , and concerts at DTE Music Theatre and Meadowbrook Music Festival. Reserve Deputies have volunteered over 18,671 hours of their time to assist the Sheriff’s Office on a variety of details throughout the year in 2016..

2016 RESERVE UNIT HOURS SERVED	
Patrol	3,979.75
Training	4,730.5
Special Details and Events	6,671.65
Administrative	1,514.75
TOTAL HOURS WORKED	18,671.25



Cadet Unit

The Cadet Unit is comprised of young adults from ages 14 to 20 who are interested in a career in law enforcement. This program is designed to introduce Cadets to the various components of law enforcement and correctional responsibilities, including basic firearm and marine safety.

During the past year, our Cadets were involved in a variety of community activities that included parades, child safety fingerprinting, and public safety awareness events.

2016 CADET HOURS STATISTICS	
Active Cadets	31
Special Events Worked	46
Hours donated working events	385

PONTIAC DIVISION

COMMANDER: **CAPTAIN GARY MILLER**

The Pontiac Division is a stand-alone division from Patrol Services and is the largest municipality police service contract in the State of Michigan. Since August of 2011, the Oakland County Sheriff’s Office has provided police services to the City of Pontiac (population 59,515). Since the contract has been in place, there has been a reduction in major crimes, an improvement in community relationships, and a dramatic reduction in response times—from 76 minutes, on average, to less than 10 minutes. As a result of these improved services, the Oakland County Sheriff’s

Office has provided a safer environment for Pontiac's citizens, their visitors, and business owners. This contract has saved the City of Pontiac \$2.2 million annually.

The command staff at the PontiacSubstation consists of one captain serving as the substation commander, one patrol lieutenant, one detective lieutenant, six patrol sergeants, and two detective sergeants. At the substation, there are 66 Deputies: 48 road patrol Deputies (including four directed patrol Deputies and one weighmaster deputy), and 18 patrol investigators (including one youth investigator, one narcotics enforcement investigator, one auto theft investigator, and one gang task force investigator).

In 2016, Deputies responded to 68,939 calls for service out of the Pontiac Substation. As a result of the high volume of calls, a total of 7,216 police incident reports were written, and 3,861 cases were assigned to detectives for criminal investigations. Also, there were 10,309 traffic citations written: 2,410 moving violations, 5,341 non-moving violations, 555 parking violations, 1,204 appearance violations, 499 commercial violations, and 300 defective equipment violations

2016 PONTIAC PATROL ARRESTS	
Felony	1,755
Felony Warrant	373
Misdemeanor Arrests	2,991
Misdemeanor Warrant Arrests	326
FOC	322
Parole/Probation Violation	133

Total Arrests 5,171



In 2011, the Sheriff's Office in Pontiac created a non-profit organization called 'Deputies for Kids'. The purpose of this organization is to develop stronger relationships with the children in the community through youth education programs and special events. In 2012, Deputies for Kids had its inaugural 'Angel's Night' which is an event held at a local park on the night before Halloween. This event provides a 'trunk or treat' candy giveaway, music, games, hayrides, and food for everyone. In its inception year, approximately 350 children attended. In 2016, over 3000 participated in this fun event.

With the support of local businesses, Deputies for Kids has also purchased and donated 300 backpacks filled with the necessary school supplies to children in the Pontiac School District. In the past three years, the organization has also supplied Thanksgiving dinner to over 235 families and has purchased Christmas gifts for children during the holiday season.

ROCHESTER HILLS DIVISION

COMMANDER: **CAPTAIN MICHAEL JOHNSON**

The Rochester Hills Substation is a stand-alone division from Patrol Services. This is due to the number of Deputies (58 contracted positions) assigned, the population of the city (71,000), and the structure of the substation. The staffing and daily operations of this substation are similar to many full-service police departments in larger Michigan communities.

A captain is assigned as the substation commander. One patrol lieutenant and one detective lieutenant assist in managing six patrol sergeants, one detective sergeant, three school liaison officers, seven patrol investigators, one narcotics enforcement team officer, and 37 uniformed patrol Deputies that are assigned to four shifts. In 2016, the Rochester Hills Division responded to over 33,400 calls for police services –1,350 resulted in criminal investigations that were assigned to a case detective. In addition, the Rochester Hills Division made significant achievements in fulfilling residents' requests by providing 1,270 hours of selective traffic enforcement. Deputies wrote 113 moving violations and 66 non-moving violations as a direct result of these requests. A Smart Cart equipped with a computer was used extensively in conjunction with selective enforcement. The computer program affords traffic enforcement Deputies the ability to track the times when speeding is most prevalent on any given road, as well as the total number and average speed of the vehicles.

The Rochester Hills Substation continues their efforts to reduce the number of false alarms requiring police response. Since the effort began in 2007, there has been a steady reduction in the number of false alarms with the total number in 2016 down to 2,198, from 3,064 in 2006. Faulty alarm users are billed in an effort to offset the cost of police responses. In 2016, faulty alarm

users were billed \$43,650 off-setting the cost of police response.

The Rochester Hills Substation continues to make community involvement a priority. Deputies provided assistance by giving 60 tours of the facility.

ROCHESTER HILLS COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The Rochester Hills Substation provides one sergeant as the coordinator for the Rochester Hills Community Emergency Response Team (CERT) Program and also hosts the Rochester Hills CERT Board meetings. The CERT program educates citizens concerning disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and through exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available. CERT members also are encouraged to support emergency response agencies by taking a more active role in emergency preparedness projects in their community. As in past years, their participation is a blend of CERT, Civil Air Patrol (CAP), and Volunteers in Police Service (VIPS) programs that fall under the federal Citizen Corps initiative as well as the U.S Air Force (CAP).

Although this past year Community Emergency Response Team members were involved with joint training and exercises, it is expected that collaboration with other teams will grow in 2017. Oakland County Homeland Security and the Urban Area Security Initiative (UASI) Region 2 Citizen Corps Council have both discussed increasing multijurisdictional training to better prepare for disasters and serious events that might occur in the region. The Rochester Hills team is planning to train on both a local and regional basis throughout the year.

Charitable organizations frequently use the Independent Sector's "Value of Volunteer Time" to help quantify the enormous value volunteers provide. The Independent Sector is a leadership network for nonprofits, foundations, and corporations committed to advancing the common good. In 2016, the Rochester Hills CERT donated 1,059 volunteer hours, valued at \$23,435.67 when using the "Value of Volunteer Time" rate of \$22.13/hour for the State of Michigan.





INVESTIGATIVE AND FORENSIC SERVICES DIVISION

COMMANDER: **CAPTAIN JOSEPH QUISENBERRY**

The Investigative and Forensic Services (IFS) Division is comprised of multiple units and task forces. Each unit and task force focuses on a specialized area of expertise, including Fugitive and Absconder Apprehension, Fire and Arson Investigation, Crime Scene Analysis, Narcotics Enforcement, Auto Theft, Major Crime/ Special Investigations, and Computer Crimes Investigations. Although all units concentrate on their areas of expertise, each has been cross-trained to assist one another. These highly trained personnel are equipped to aid law enforcement at the county, state, and federal levels.

The Division also includes the Forensic Science Laboratory (Crime Lab), the Evidence/Property Room, the Warrants Unit, Friend of the Court Enforcement, and the Oakland County F.B.I. Gang and Violent Crime Task Force.

The Division is responsible for receiving, distributing, and tracking information from the OCSO tip line (888) TURN-1-IN. One part-time investigator is employed to analyze the crime data collected and share it with local police agencies.

Warrants Unit

The Warrants Unit is responsible for researching, entering, and confirming warrants from 15 District Courts in Oakland County and the 6th Circuit Court. They also make arrests throughout

the State of Michigan and facilitate extraditions for out-of-state agencies. The Warrants Unit also partners with the FBI's Joint Terrorism Task Force.

2016 WARRANTS UNIT STATISTICS	
Extradition Hearings	100
Dispatched Pick-Ups	474
Warrants Cleared	534
Total Warrant Arrests	577

Fugitive Apprehension Team (FAT)

The Fugitive Apprehension Team exists to target and apprehend (as well as extradite) violent fugitives who are wanted on a warrant to stand trial in Oakland County. Other law enforcement agencies in Oakland County request the assistance of FAT to help with fugitive apprehension, investigations, and surveillance. In 2016, FAT arrested individuals who committed murder, armed robbery, home invasion, and criminal sexual conduct.

FAT investigators are federally deputized as marshals and work closely with the US Marshals Service. The resources of the US Marshals Service are available to FAT for tracking fugitives throughout the entire country

2016 FUGITIVE APPREHENSION TEAM STATISTICS	
Total Number of FAT Arrests	438
Assist Other Agencies Arrests	23
U.S. Marshal Task Force Arrests	296
Total Arrests	771
Total Extraditions	26

Fire Investigations Unit

The Fire Investigations Unit responds to requests from contracted and non-contracted community fire or police departments that wish to determine the cause and origin of a fire. These highly trained individuals act as lead investigators to detect, obtain evidence, and prosecute arson and insurance fraud offenses. One of the Sheriff's K-9s, Drako, is trained and utilized to assist with fire investigation by using his specialized training to detect accelerants that may be present.

Property loss valued at \$29,430,000 was recorded in 2016 due to fires investigated by the unit. The Fire Investigations Unit successfully convicted three arrests in 2016, with nine currently pending in Circuit Court

2016 FIRE INVESTIGATION STATISTICS	
Accidental Fires	69
Arson Fires	55
Undetermined Fires	93
TOTAL FIRES INVESTIGATED	217

Forensic Science Laboratory

The Forensic Science Laboratory continually seeks to improve services by maintaining ASCLD/LAB International accreditation and expanding testing operations. The Drug Chemistry Section has worked with the Sheriff's staff in seeking legislative control over scheduling emerging dangerous drugs. The Latent Print Section archived hit ratios with our CLEMIS AFIS System that are several times those of statewide averages. The Toxicology Section is preparing to add confirmation testing services, and added alcohol testing to its urine drug testing services.

The Firearms Unit focused resources to achieve a 48-hour casework turnaround time for entering firearms test shots into the Integrated Ballistics Identification System (IBIS). Four technicians were hired to assist with firearms casework and to maintain quality control of our AFIS System database. Furthermore, the laboratory sponsored a series of NFSTC/BJA (National Forensic Science Technology Center/Bureau of Justice Assistance) crime scene training classes for local agencies.

The Crime Scene Unit added state-of-the-art 3D scanning technology for reconstruction of crime scenes and continued to train evidence technicians to expand crime scene processing capabilities.

Construction of the Sheriff's DNA Lab was completed in 2014. Advanced DNA equipment and testing methodologies were acquired that included robotics to ensure accurate and efficient casework testing. Validation testing of instruments was conducted and laboratory personnel advanced plans to begin DNA testing in early 2017.

2016 CHEMISTRY, LATENT PRINTS, FIREARMS, AND CRIME SCENES STATISTICS

Total Crime Scene Independent Investigations	78
Total Assists to Outside Agencies	2,417
Cases Tested for RESULTS Program.	55,876
CrimeScene Investigations	104
Drug Cases Tested	2,101
Items Tested	5,579
Firearm/Tool Mark Cases Tested	671



Items Tested	2,596
Latent Print Cases Tested	931
Items Tested	6,427

Computer Crimes Unit

The Computer Crimes Unit (CCU) is responsible for forensic examination of computer data. The increase in hard drive space, as well as the amount of data stored on other digital media devices, such as smart phones and external USB/hard drives, has increased involvement of computers in the commission of crimes. As a result, the Computer Crimes Unit continues to analyze more computer data every year.

This unit also provides internet safety seminars to children, parents, and teachers on a regular basis. These presentations not only educate citizens on the dangers and risks of children accessing the internet, but also instruct on ways children can be protected

2016 COMPUTER CRIMES UNIT STATISTICS

Forensic Examination Cases	706
Items of Media Analyzed	305
Amount of Data Analyzed	51 TB
Search Warrant/OCSO Cases	7
Search Warrant/Agency Assists	167

Arrest Warrants	8
Internet Safety Presentations	16

Friend of the Court Enforcement Unit (FOC)

The Friend of the Court Enforcement Unit enforces 6,000 plus arrest warrants annually. The members of this unit travel throughout the state to transport individuals arrested by other law enforcement agencies on Oakland County Friend of the Court warrants. FOC consists of one sergeant, six Deputy-III investigators, and three part-time Oakland County Sheriff's Office Law Enforcement Information Network (LEIN) Clerks.

2016 FOC ENFORCEMENT UNIT STATISTICS

New Bench Warrants Issued	7354
FOC Investigator Initiated Arrests	579
Bench Warrants Canceled	6721
Prisoner Pick-ups (Statewide)	789
Resulting Surrenders/Compliance	4164

Auto Theft Unit (ATU)

The Auto Theft Unit specializes in investigating all crimes involving auto theft. While the theft of vehicles occurs frequently, false reports of vehicle theft and other fraudulent crimes have dramatically increased.

The Auto Theft Unit is comprised of 13 officers from various police departments: Hazel Park, Waterford, Detroit, Farmington Hills, and the Oakland County Sheriff's Office. The Sheriff's Office acts as the project director of ATU by providing a captain, lieutenant, and sergeant. Funding for this unit is provided in part by a grant from the Auto Theft Prevention Authority (ATPA), and the remaining balance is paid for by each individual department

2016 AUTO THEFT UNIT STATISTICS

Recovered Stolen Vehicles	366
Recovered Value	\$3,325,071
Number of Cases	648
Warrants Obtained	219
Total Arrests—Persons	218

Special Investigations Unit (SIU)

The Special Investigations Unit investigates criminal and disciplinary matters involving all members of the Sheriff's Office. SIU also provides investigative assistance and support to all divisions of the Sheriff's Office and other law enforcement agencies at the local, state, and federal levels as well as the Oakland County Prosecutor's Office for major crimes. These crimes include homicide, sexual assault, robbery, serial crimes of violence, and financial crimes such as mortgage and deed fraud. SIU is comprised of investigators with significant experience and expertise in the investigation, supervision, administration, and

prosecution of complex criminal cases

Narcotic Enforcement Team (NET)

The Oakland County Narcotic Enforcement Team is a multijurisdictional task force designed to integrate federal and local law enforcement agencies for the purpose of identifying, investigating, and prosecuting violators of state and federal narcotics laws.

NET has observed a significant rise in methamphetamine investigations, as well as the amount of synthetic drugs being purchased online and shipped into our community. Oakland County is closely monitoring the increasing national trends in heroin, cocaine, marijuana, and synthetic drugs (e.g., GHB, GBL, MDMA, Molly) in order to assist with investigations of trafficking. Oakland County continued to follow the national drug threat trend with marijuana, heroin, and cocaine being the top three drug threats. In 2016, NET experienced an increase of 70% in heroin-related arrests. These drug threats appear to mirror the drug trends throughout southeast Michigan.

2016 NARCOTIC ENFORCEMENT TEAM DRUG SEIZURES AND ARRESTS

Investigations Initiated	681
Arrests—Persons	400
Arrests—Charges	777

Drugs Purchased/Seized

Cocaine	5723.79 grams
Crack	461.36 grams
Marijuana	1609.09 pounds
Heroin	1443.54 grams
Ecstasy	12.70 units
LSD	767.00 units
Hash	1346.00 grams
Meth	479.44 grams
GBL	5.00 ounces
Prescription Drugs	15775.08 units
Other Dangerous Drugs	3838.05 units
Approximate Value of Drugs Purchased/Seized	\$14,082,096.00



Evidence/Property Room

A senior property room technician and three part-time office assistants operate the evidence/property room. These individuals ensure proper, legal, and safe maintenance of all evidence/property entering into the custody of the Oakland County Sheriff's Office, excluding inmate's property. The property room personnel also physically observe and complete the final destruction or release of property once given authorization by the Officer-In-Charge (OIC).

2016 EVIDENCE/PROPERTY ROOM STATISTICS	
TOTAL PROPERTY RECEIVED	6,212
Property Destroyed—Main Property Room	3,472
Property Destroyed—Pontiac Property Room	1,280
Weapons Destroyed	200
Property Released	1063
Auctioned Property—Main Property Room (Bidcorp)	93
Auctioned Property Pontiac Property Room (Bidcorp)	5

2016 MONIES BROUGHT IN FROM BIDCORP AUCTIONS	
Monies—Sheriff's Enhancement Fund	\$11,669,357
Monies—Unclaimed Fund	\$1,129.83

Narcotic Enforcement Team (NET) Property/Evidence Room

The Narcotic Enforcement Team has a separate property room for all items related to narcotic investigations. The NET Property Room is staffed with one full-time property room technician who is responsible for ensuring the proper maintenance of all property submitted.

2016 NARCOTIC ENFORCEMENT TEAM (NET) EVIDENCE/PROPERTY ROOM STATISTICS	
TOTAL PROPERTY RECEIVED	5,589
Weapons Received	155
Vehicles Received	169



EMERGENCY RESPONSE AND PREPAREDNESS DIVISION (ERP)

COMMANDER - **CAPTAIN CHRISTOPHER WUNDRACH**

The Emergency Response and Preparedness Division (ERP) is comprised of four diverse and specialized Units. Each provides vital and unique services to the Oakland County Sheriff's Office and local law enforcement agencies.

Training Unit

The Sheriff's Office Training Unit is responsible for the development, planning, scheduling, and maintenance of all in-service and off-site law enforcement and corrections related education. The Unit oversees the training for MCOLES licensed officers, certified corrections officers, dispatchers, medical staff, inmate services workers, and other civilian personnel. A strong "in-house" instructional staff, combined with specialized on-site/off-site vendor training, provides members of the Sheriff's Office with the best knowledge on emerging law enforcement challenges. The Training Unit is committed to providing the most up-to-date, professional, and cost-effective training available.

In 2016, Sheriff's Office personnel attended 21,159 hours of training, including 4,200 personnel trained at the Firearms Range. Both onsite staff and outside vendors were utilized. A total of ten officers attending Basic Police Training at the Oakland Police Academy, sponsored by the Sheriff's Office and supervised by the Training Unit during the spring and fall sessions. Three corrections academies were held in 2016 to train the 56 new Corrections Deputies hired.

In 2016, the Training Unit updated curriculum for the Online Learning System. Four modules introduced this year were Death Notification, Police and Dog Encounters, Military Veteran PTSI/PTSD, and Collecting the DNA Database Card/Collecting DNA Samples. This system uses educational videos along with multiple choice questions for instruction and tracks each individual's training progress for each module. We have 1160 users registered in the system who are reminded of their training assignments until completion. The Online Learning System training allows Sheriff's Office personnel to complete the training during "down time" resulting in less manpower costs for the Sheriff's Office.

In 2016, the Training Unit conducted three full in-service training sessions that were mandatory for all full-time sworn personnel, one in-service training session for Corrections personnel, and one in-service training session for Patrol Services, Command Officers, and Investigative Personnel. The first full session for all personnel was for transition to the Glock 17 semi-auto pistol. A total of 1100 personnel were training during January through April. The second full session involved Open Air Approach to Active Shooter. A total



of 905 personnel were trained in this session held August through December. The in-service session for Corrections/Court Services involved Pressure Point Control Tactics (PPCT). A total of 460 personnel were trained during May through July. The in-service for Patrol Services, Command, and Investigative personnel involved Pursuit Termination Techniques. A total of 155 personnel were trained in this session held May through July.

An integral part of the Training Unit is the firearms and less lethal weapons training. The Oakland County Sheriff's Office operates and maintains a firearms training center. In 2016, Range Instructors supervised 4,200 shooters in the use of 304,000 rounds of ammunition. Deputies are also trained utilizing the Fire Arms Training System (FATS). This is a virtual video scenario based interactive training that reinforces the deputy's already vigorous Use of Force Training by providing high stress shoot or no shoot scenarios. In 2016, 875 Deputies were trained utilizing this technology.

In 2016, 1200 Oakland County Sheriff's Office employees were able to maintain their Taser and less lethal qualifications. The Firearms Unit also maintains inventory and repairs for all Sheriff's Office weapon systems.

The Training Unit establishes and maintains a wide variety of records relating to Sheriff's Office personnel. The unit also manages ancillary functions, such as:

- The Corrections Academy (in-house training for newly-hired officers when necessary) – LCOTS certification process
- The Field Training Officer program (both Corrections & Law Enforcement Services)
- The Firearms Range (handgun, shotgun, rifle, "TASER", baton & pepper spray, Fire Arms Training System "FATS" instruction)
- The Police Academy, State of Michigan – M.C.O.L.E.S. licensing process
- All in-service training courses (mandated & additional specific topics)
- All off-site training courses
- State & local training fund expenditures
- Student intern programs
- Database management of all Sheriff's employees and related statistics
- Training resource management (use of equipment, classroom and conference rooms, and video library)
- Online Training System
- Emergency deployment of Personal Protection Equipment (PPE) and training for this process
- Annual TB test notifications and compliance reports



Civil Unit

The Sheriff's Office continues to contract a private company to provide civil service. An Account Clerk II is assigned to this unit. The privatization of the Civil Unit continues to save the taxpayers of Oakland County approximately \$700,000 per year. The following are the 2016 calendar year statistics:

2016 CIVIL UNIT STATISTICS	
Mortgage Foreclosure Sales	1,252
Summonses/Complaints	850
Executions	290
Posted Adjournments	9,875
Postings	2,214
Personal Protection Orders	694
Notice of Hearing	422
Motions	438
Orders to Show Cause	199
Subpoenas	189
Small Claims	90
Garnishments	16
Probate	47

Information Technology Liaison

The Sheriff's Office has implemented an Information Technology (I.T.) Liaison position that has brought with it many positive benefits. This command officer and his staff analyze workflow in various areas of the agency to help streamline process and procedure. For instance, a new I.T. protocol has been put into place that has improved efficiency, minimized staff confusion, increased staff productivity, and reduced Help Desk/Service Center calls. As a result, the number of Service Center incidents called into the County Information Technology Department decreased 22% from previous years. This has translated into cost savings for both the Sheriff's Office and Oakland County IT.

Budgetary savings and direct credit to departmental accounts have been achieved via the return of unused equipment and/or underutilized equipment. Through auditing and inventory control measures, the Sheriff's Office has been able to achieve yearly reoccurring budgetary savings in the amount of \$364,160 and one-time direct credits on quarterly bills in the amount of \$81,938. Cost savings will continue to occur as it relates to Central Garage and Radio Shop costs for repairs on aging patrol car equipment. This is due to the IT Liaison implementing a full Lifecycle Management program to avoid unnecessary maintenance costs for devices that are past their useful life.

CLEAR/MICR Compliance

A CLEAR/MICR (magnetic ink character recognition) compliance quality assurance initiative has also been instituted. The main focus of this initiative is to audit a variety of CLEAR Law Enforcement incident reports to ensure accuracy, timeliness, and overall completion of the reports prior to submittal to the State Police and the FBI. Accurate statistics for the Sheriff's Office provides the public with the transparency they demand and deserve while evaluating the effectiveness of the law enforcement services they receive and the severity of crime overall.



EMERGENCY COMMUNICATIONS & OPERATIONS DIVISION

The Sheriff's Operations Center members underwent 2,652 hours of training in 2016 and were trained in a wide range of topics including how to handle domestic violence calls and how to help suicidal callers. Their customer service ratings are reflective of the outstanding and rigorous training they undergo and the team members' commitment to excellence.

The Unit answers all emergency and non-emergency calls for the Oakland County Sheriff's Office and seven local law enforcement agencies. This includes 911 cell phone calls for many communities within Oakland County. Additionally, they dispatch for 18 fire departments. All call takers are fully trained and certified by the International Emergency Academies of Dispatch (IAED) in Emergency Medical Dispatch (EMD), Emergency Fire Dispatch (EFD), and Emergency Police Dispatch (EPD). The Oakland County Sheriff's Office was the first and one of the few agencies in Michigan certified in all three dispatch protocols

Operations Center

The Oakland County Sheriff's Office operates one of the largest police/fire dispatch 911 centers in Michigan. The Operations Center is comprised of one division Captain, one Lieutenant, two quality assurance supervisors, five dispatch specialist shift leaders, 58 dispatch specialists, and one office assistant. Five sergeants are assigned to assist in a supervisory capacity and to provide assistance to local agencies in need of special units like; K-9, Arson Investigators, Traffic Crash Reconstruction, Forensic Lab, SWAT Team, Aviation Unit, Dive/Rescue Team, or other Sheriff's Office special teams.

2016 EMERGENCY MEDICAL DISPATCH CALL STATISTICS

Total Number of EMD Calls	21,195
Technical Protocol Quality Rating	92.99%

2016 EMERGENCY FIRE DISPATCH CALL STATISTICS

Total Number of EFD Calls	2,679
Technical Protocol Quality Rating	94.30%

2016 EMERGENCY POLICE DISPATCH CALL STATISTICS

Total Number of EPD Calls	27,119
Technical Protocol Quality Rating	89.78%

2016 CUSTOMER SERVICE PROTOCOL QUALITY

All Disciplines (EMD, EPD, EFD)	97.6%
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The Operations Center serves as the "default call center" for the entire county. Upon receiving calls, the staff determines the location of the emergency and transfers the call to the appropriate law enforcement or fire agency. This process has proven to be an efficient method for routing these 911 emergencies.



EMERGENCY COMMUNICATIONS AND OPERATIONS DIVISION)

Commander: Captain Melvin Maier

In 2016, the Operations Center managed 519,277 telephone calls. 247,816 911 telephone calls were answered, with cellular calls now constituting 84% of the total 911 calls received.

2016 CALL VOLUME STATISTICS	
911 Landline	31,785
911 VOIP	11,908
911 Cellular	213,038
10 Digit Emergency	92,847
Administrative Calls	64,125
Outbound Calls	123,343
TOTAL CALLS	537,046

In 2015, Sheriff Michael Bouchard brought Text-to-911 services to Oakland County. The Sheriff’s Operations Center continues to receive all Text-to-911 calls for the entire county. Dispatch Specialists are able to receive text messages that are sent to 911 and communicate back and forth with the sender. In 2016, the Operations Center handled 1,630 texting sessions.

The Operations Center fully deployed an integrated Michigan Public Safety Communication System (MPSCS) statewide radio console system into the Oakland County OpenSky radio system. By bringing the two largest radio networks in Michigan into one dispatch center, we are able to bridge the communications gap where public safety first responder could not talk to each other at the scene of incidents. We are able to set radio talk groups dynamically to provide full inter-operable radio connectivity to any responder in Oakland County. We have also partnered regionally with Macomb County, Genesee County, Livingston County, Washtenaw County, Lapeer County, Wayne County (partial), and the City of Detroit in which we have set procedures and policies on how we will manage the communications during major incidents and natural disasters. When Oakland County public safety agencies travel outside the County, but are still on the OpenSky radio network, we can also provide them with dynamic radio talk groups of these regional partners.

Sheriff PAL Program

In 2016, Sheriff Michael J. Bouchard launched a fundraising campaign for the creation of the Oakland County Sheriff’s Office P.A.L. (Police Athletic League) Program. Partnering with sponsors across southeast Michigan, the PAL program hopes to create an intramural sports league for the youth throughout the county. The mission of the PAL Program is to create a safe environment and a structure within which law enforcement will support and inspire young people to reach their full potential, utilizing athletics and other programs geared to improving the lives of participants. Such programs promote self-confidence, self-esteem, civic engagement, academic achievement, and help create and form better members of society.

Women’s Self-Defense Awareness

For the sixth year in a row, the Oakland County Sheriff’s Office has partnered with The I Group and the Miss Michigan USA pageant to sponsor and conduct free women’s self-defense classes as part of Women’s Self-Defense Awareness Month. Classes are held on Saturdays in October and are conducted by one of the Sheriff’s RAD (Rape Aggression Defense) certified instructors.

Operation Medicine Cabinet™

The Oakland County Sheriff’s Office launched Operation Medicine Cabinet™ (OMC) in 2009 as a mechanism to address this growing problem. OMC is a prescription drug disposal program authorized by the Drug Enforcement Administration (DEA). The program serves to keep drugs out of the hands of illicit users by allowing individuals to dispose of unused or expired prescription drugs.

The Operation Medicine Cabinet™ program has grown again with two new law enforcement partners, Franklin Police Department and Bloomfield Hills Department of Public Safety. The total number of law enforcement drop-off sites in Oakland County to is now at 36. OMC is supported by the drug abuse prevention community, private companies, environmental groups, and the senior and health care community



Lock-It-Up Oakland

Launched in 2016, the Lock-It-Up Oakland program aims to prevent gun violence by promoting safe gun storage. Through this initiative, the Oakland County Sheriff, local law enforcement and the Oakland County Board of Commissioners' Study Group on Gun Violence continue to partner with the National Shooting and Sports Foundation / Project Childsafe program in an effort to develop new partnerships with local retailers willing to provide residents with discounts on products promoting safe gun ownership.

Mission

The Oakland County Board of Commissioners' Study Group on Gun Violence's ongoing bi-partisan effort continues as we work to inform the public on safety locks, gun storage safes, and legislation that promotes gun safety. Shedding light on what educational institutions and mental health providers are doing to combat gun violence and create a gun safe environment are components of the mission.

Bears on Patrol

These warm and fuzzy friends are one way to ease the fears of young children who are caught in difficult situations, often bringing a sense of security to a child who is overcome with anxiety.

Many area service groups and individuals have generously donated teddy bears and other stuffed animals for this program.

If you would like to know how to contribute teddy bears to the Bears on Patrol program, please send us an email at ocso@oakgov.com.

In the photo to the right, Oakland County Sheriff Michael Bouchard and Rochelle Heyniger, a resident of Rochester Hills and Vice-President of the Oakland County Republican Party who helped spearhead the Bears on Patrol effort (photo archives, December 1999).

Sheriff's Relations Team (SRT)

The Sheriff's Relations Team include members of the community including elected officials, clergy, community activists, and stakeholders who meet regularly to discuss issues, concerns, and projects taking place. During critical events, they also serve as conduits to communicate accurate information to residents.





COMMUNITY SERVICES

The Oakland County Sheriff's Office engages in proactive community programs that focus on raising awareness about safety issues and improving the quality of life for Oakland County residents. This active approach helps us create a strong partnership with our community and is beneficial to everyone.

THE PROGRAMS AND EVENTS LISTED HERE ARE EXAMPLES OF THE MAJOR COMMUNITY PROGRAMS THE SHERIFF'S OFFICE ADMINISTERED IN 2016

STOPPED Program - Sheriffs Telling Our Parents and Promoting Educated Drivers

Over 3,000 drivers aged 16 to 21 die annually in the United States as a result of motor vehicle crashes. To address this young driver safety issue, the STOPPED (Sheriffs Telling Our Parents and Promoting Educated Drivers) program was implemented. STOPPED is a voluntary parental notification system which allows parents to register online or through the mail. Once registered, parents are provided with a STOPPED sticker to place in the windshield of any vehicle driven by their young driver. If the driver of the registered vehicle is stopped for any reason—regardless of whether a ticket is issued, the parent would receive notification of the stop.

Developed by the Michigan Sheriffs' Association and sponsored by State Farm Insurance, STOPPED is designed to reduce the number of young drivers who are injured or killed in motor vehicle crashes each year and promote safe driving

Soak n' Summer

In 2016, the Oakland County Sheriff's Office sponsored the 10th Annual Soak n' Summer event with the Oakland County Parks and Recreation Division. Over 250 kids from the Pontiac, Auburn Hills, and Oxford/Orion Boys and Girls Clubs, as well as children from various Pontiac-based churches participated in the event at the Waterford Oaks Water Park. Sponsors of the event included the Oakland County Credit Union, Meijer, and Little Caesars Pizza.

Sheriff's Re-CYCLE for Kids Program

The Oakland County Sheriff's Office continues to collect bicycles (new, used, or in need of repair), bike accessories, tools, and parts for the Sheriff's Re-CYCLE for Kids program. Due to the closure of the Trusty Camp, work on refurbishing and repairing the donated bikes takes place on an as-needed basis by low-level offenders who are supervised by one of the Sheriff's work projects supervisors. The bikes are then made available to children in various youth organizations in the county at no cost.

Free Document Shredding for Oakland County Residents

The OCSO has been teaming up with Shred Corp, a local document shredding company, for the past seven years to offer free confidential document shredding to County residents.

Community Parades

The OCSO is proud to participate in many holiday parades in the county which are enjoyed by children and adults alike. The public has come to know the Sheriff's Office through these positive interactions.

Senior Cell Phone Program

The Oakland County Sheriff's 911 Emergency Senior Cell Phone Program is designed to equip any senior citizen with a mobile device free of charge. The cell phones have the ability to contact help in the event of an emergency. Since the program's inception in 2002, the OCSO has provided thousands of free 911 cell

SHERIFF MIKE BOUCHARD (CENTER) WITH CHIEF DANIEL ROBERTS (BINGHAM FARMS PD, LEFT) AND NAME (DEPT, RIGHT)



phones to Oakland County senior citizens. The phones are distributed at the Sheriff's Main Office every Friday morning from 9am–Noon.

“Coats for the Cold” Coat Drive

Sheriff Bouchard’s “Coats for the Cold” coat drive began 28 years ago and is an annual coat collection. In 2016, the drive collected approximately 3,500 coats, which were donated to several charitable organizations and distributed to those most in need. The organizations were Oakland Livingston Human Service Agency, Grace Centers of Hope, the Matchan Nutrition Center at St. Vincent de Paul Church Pontiac, Ladies of Charity St. Hugo Clothes Closet, Lighthouse of Oakland County, South Oakland Shelter, the Judson Center, and Easter Seals of Michigan. 1-800-MINI-STORAGE has served as a program partner for the last few years by supplying the drop-off boxes and drop-off locations

Student of the Month Program

“Student of the Month” is a program that incentivizes students to excel in their studies. While serving as the Chairman of the Education Committee in the Michigan State Senate, Sheriff Bouchard started this program to recognize young people for doing well. Over 120 schools in Oakland County participated in the Student of the Month program in 2016.





Pizza Patrol Program

Pizza Patrol is a Sheriff's Office partnership with Little Caesar's Pizza which began in 2015. Thanks to Bob Angona of Pontiac area Little Caesars, Sheriff's Deputies in Pontiac carry free Little Caesars pizza cards with them during the summer, and issue them to residents when they witness good citizenship and positive behavior. This is one more way in which the Sheriff's Office is looking to improve and foster relationships with the community and young people.

The Easter Bunny Project

For the tenth year in a row, Sheriff Bouchard and the Easter Bunny paid visits to area hospitals' pediatric wards to brighten the day of children who are ill and may not be home for the Easter Bunny's visit.

U-Turn Program

The U-Turn program is a partnership between the Oakland County Youth Assistance and the Oakland County Sheriff's Office. Its intent is to educate youth and their parents about the consequences of crime and the realities of prison life. The program reinforces the value of making smart decisions such as staying in school, abstaining from drugs and alcohol, and making wise choices regarding peers, employment, and parental involvement. This reduces youth's chances of having further contact with the juvenile justice system.



Modeled after the “Scared Straight” program, U-Turn provides youth and their parents with an opportunity to tour the Oakland County jail and facilities. The program also has the children speak face-to-face with Deputies and selected inmates concerning the repercussions of their behavior.

Benefit for the Disabled

The Oakland County Sheriff’s Office Benefit for the Disabled was founded in 1987 to sponsor events and activities for Oakland County adults and children with special needs. The non-profit organization made up of Sheriff’s Office personnel organizes a holiday shopping trip for children and sponsors a fishing derby every year for those with physical and mental disabilities.

Adopt a Veteran’s Family

For the past four years, the Oakland County Sheriff’s Office has provided gifts and food items to a soldier’s family around the holidays as part of the Adopt a Veteran’s Family effort. The OCSO is proud to assist these families, referred by the John Dingell VA Medical Center in Detroit, and give back to those who have given so much through their service to our country.

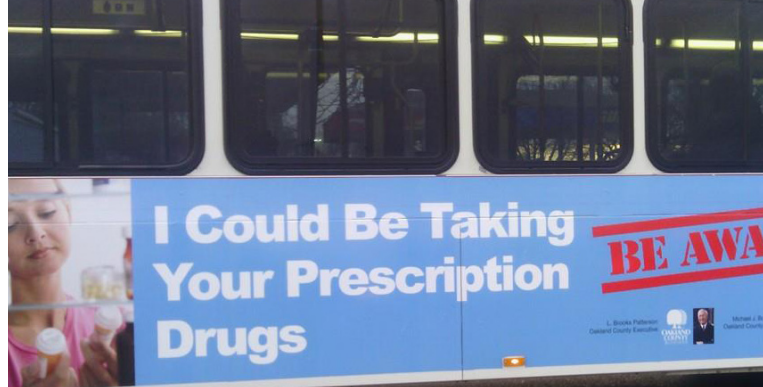
Variety Feeds Kids with the Oakland County Sheriff’s Office

The Oakland County Sheriff’s Office, Variety Feeds Kids, and Meijer Stores continued sponsorship in 2016 which benefited thousands of children in the Pontiac School District. This program, affiliated with Blessings in a Backpack, is supported by Meijer and Chrysler Corporation, and is designed to feed kids who are on free and reduced breakfast and lunch every weekend throughout the school year. Beginning in November, Variety Feeds Kids and the Sheriff’s Office began distributing food at Alcott Elementary, which is the pilot school in the district. The goal is to grow the program to provide meals at every elementary school in the district.

Cops & Cribs Program

The Oakland County Sheriff’s Office, in partnership with The Oakland County Department of Health & Human Services, are offering FREE portable cribs to provide a safe sleeping environment to infants throughout Oakland County. If you have any questions or you or someone you know is in need of a crib, please contact the Nurse on Call (N.O.C) at the Oakland County Health Division by calling 800-848-5533.

The Cops-N-Cribs Program is proudly sponsored by the McLaren Foundation, The National Cribs For Kids Organization, and Genysis Credit Union







OAKLAND COUNTY

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